



Kimberley Driscoll
Mayor

CITY OF SALEM
SALEM, MASSACHUSETTS
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DAVID H. KNOWLTON, P.E.
CITY ENGINEER

July 15, 2013

To: Residents and Businesses of Canal Street, between Hersey and Meadow Street

Re: Canal Street Drainage, Water and Sewer Improvements, Contract O-38
Notice of planned water system shutdown

Dear Residents and Businesses:

Due to construction activities associated with the above referenced project, the City of Salem's contractor, DeFelice Corporation, will need to **shutdown your water service off on Wednesday, July 17, from 9:00 a.m. until 11:00 a.m.** This shutdown is part of the work associated with the temporary bypass waterline that will be installed in your area.

If you have any questions about the water shutdown or need assistance during this time, please contact John Bobrek, Chief Resident Engineer for Woodard and Curran Engineers at 978.557.8150.

WHAT TO EXPECT FOLLOWING A WATER SERVICE SHUTDOWN

When there is a water shutdown, the sediment that naturally occurs in the water piping system is disturbed. This disturbance will cause the water from your faucets and toilets to appear rust colored. You will notice this discoloration when the water service resumes. You may wish to store tap water in your refrigerators on the day of the work or drink bottled water. Running your tap should clear the water of rust discoloration.

It is also suggested that you check your water before doing laundry because the discolored water may stain your clothes.

We apologize for this inconvenience, and will work as quickly as possible to get the water turned back on to your property. We also thank you in advance for your patience and forbearance as we complete this important project. If you have any questions, or would like additional information, please call the Engineering Department at 978.619.5673. For more information on the overall project in general, please visit the City's Engineering Dept. website at: http://www.salem.com/Pages/SalemMA_Engineer/index.

Very truly yours,

David H. Knowlton, PE; City Engineer