













Prepared for:
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This draft plan document compiles the key findings, planning concepts and recommendations developed for the Bridge Street Neck neighborhood of Salem during a five-month planning process, carried out from March to August 2009. It is envisioned that the recommendations and strategies herein proposed will help to shape the future of the community during the next five to ten years.

This study has been funded through a grant from the Massachusetts Department of Housing and Community Development (DHCD) as part of its Gateway Plus Action Grant program, aimed at improving housing conditions, quality of life, and community engagement with the assistance of local municipalities. It has been prepared for the City of Salem's Department of Planning and Community Development with support provided by a team of professional planners and specialists in economics and housing.

## Goals and Objectives

The overall purpose of this plan is to generate strategies for the revitalization of the Bridge Street Neck neighborhood, one of the oldest settlements in the City of Salem.

Key complementary goals of this study are the following:

- Improve the business climate along Bridge Street.
- Identify measures to reduce foreclosures and stabilize the local housing market.
- Recommend physical improvements that will enhance the overall quality of living in the neighborhood.

The original Gateway Cities Grant outline of tasks and services associated with this plan set three specific objectives for the study:

- Act to support neighborhood development and village style housing.
- Support and enhance commercial retention and development opportunities.
- Maintain and improve the area's pedestrian environment.

# **Planning Process**

The planning process incorporated extensive community participation. A Civic Engagement Program was prepared early in the process to orchestrate a series of meetings, stakeholder interviews and information outreach. The planning team worked in conjunction with the Bridge Street Neck Working Group through several meetings and working sessions, including a neighborhood walk. The Working Group is made of community members representing local businesses and residents, who were selected by the City to steer the direction of the planning process.

Three public meetings were held with the community, including a planning charrette to generate ideas and share concepts for a variety of housing, commercial and neighborhood improvements. Some of these meetings attracted more than 100 participants, and served to provide direct community input into the plan recommendations.

## **Planning Area**

The planning area comprises the entire Bridge Street Neck north of Webb Street. South of Webb Street, the study area includes the properties with direct frontage on Bridge Street and all the properties that are located between Bridge Street, the water and the Salem MBTA station to the west (shown in *Figure 1*).

The existing commercial properties along Bridge Street represent a special area of focus for the economic analysis and revitalization strategies. *Figure 1* shows the location and boundaries of this Focus Area with a separate outline.

## Planning Background

Historically, the Bridge Street Neck grew as a gateway district organized along the main road and bridge that connects Salem to the cities of Beverly and Danvers (Bridge Street/Route 1A). Land use along the road has been focused on retail and commercial services that cater to residents of Salem and the surrounding communities, and depend on automobile access. Single- and two-family homes are clustered behind the commercial properties on both sides of Bridge Street, extending throughout the neck and all the way to the water (see *Figure 1*).

A new bridge and bypass road were built in recent years to increase roadway capacity and divert through-traffic from the neighborhood. The resulting decrease in traffic on Bridge Street, which used to include trucks and large vehicles, has contributed to substantially reduce congestion, noise and pollution in the neighborhood. However, lesser traffic has also affected the local businesses by decreasing their visibility and marketing share within the region. This has been reflected in a reduced volume of sales.

The residential areas in the neighborhood, traditionally an enclave of workforce and moderate income households, have been impacted by the recent economic downturn and foreclosures that affect Salem and the rest of the region.

### **Existing Conditions Summary**

In order to maintain consistency with the three specific objectives initially set for the plan, the assessment of existing conditions and the plan recommendations have been organized in three main areas of focus corresponding to each objective: housing, commercial revitalization and physical planning.

## Housing Assessment

The City of Salem has approximately 19,000 total residences, of which 6% or about 1,200 units are located in the Bridge Street Neck neighborhood. The homes in the Bridge Street Neck are characterized by small single-family and two-family detached homes. Key findings on housing conditions are the following:

- The Bridge Street Neck neighborhood stands out because within a well priced city it represents a lower price option.
- The neighborhood is well positioned to pick up new residents who like Salem, but would prefer a well priced home instead of a rental unit.



- From January 1, 2007 to March 15, 2009 in the Bridge Street Neck neighborhood there were 20 properties in various stages of foreclosure, as reported by the Warren Group.
- Salem has been proactive in dealing with foreclosures. The Mayor has appointed a property team that makes sure buildings are boarded up, neighbors are notified and other actions are taken to provide neighborhood stability.
- The City provides counseling services through the North Shore Community Action Program and other organizations.
- Salem has a very useful website listing numerous sources for foreclosure prevention and legal resources.

### Commercial Assessment

Interviews with business owners indicate that businesses dependent on through traffic have lost significant sales over the last year. On the other hand, businesses with a loyal customer base appear to have remained stable because their customers no longer need to wait in heavy traffic to get to Bridge Street. These businesses have expressed concern, however, that new customers are no longer being drawn to the area.

A review of the properties along Bridge Street was conducted by going building to building, identifying uses with retail frontage and using the City's GIS data to complete floor area take-offs of the different buildings. Using this approach, an estimate of approximately 174,000 gross sf of space dedicated to ground floor commercial uses was established. The median space was approximately 3,250 gross sf in area. Key findings on commercial areas include the following:

- Reduction of traffic has alleviated delays, but removed a portion of the customer base and reduced exposure to through traffic.
- There is a mix of retail and residential uses on Bridge Street.
- The neighborhood residential population is too small to support existing retail by itself.
- Very few businesses serve as a draw or anchor at present.
- The character of Bridge Street is influenced by its immediate surroundings (the positive presence of water views, the negative visual impact of gas storage tanks and electric lines, and the proximity of residential areas).
- The quality of the appearance of retail buildings has deteriorated in recent years.
- The streetscape appearance and infrastructure need improvements, and are awaiting planned reconstruction.

### Physical Planning Assessment

The Bridge Street Neck neighborhood is comprised of relatively small parcels, with Bridge Street serving as a centralized circulation "spine" that has connecting roads and blocks extending to the east and west.

#### Land Use

The dominant land use in the neighborhood is residential, with a substantial proportion of residential land zoned for two-family houses. There are commercial uses located along Bridge Street and industrial uses located at the northeast section of the planning area. The commercial uses include a bakery, restaurants, lodging, automotive services, and boat sales. The industrial uses include facilities of the regional gas and electric utility companies. The neighborhood also has a church and an elementary school.

There are three public open space areas: Gonyea Park, Collins Cove Playground, and Curtis Park/March Street Playground. There are also two unconnected sections of a bicycle network located within the planning area. Additionally there is a park planned for the north end of Bridge Street, on the remaining portion of the former bridge connection to Beverly.

#### Historic Resources

The neighborhood is rich with historic resources. There are two National Register Districts and a building on the National Register of Historic Places located within the planning area, and a Local Historic District is located nearby.

#### Pedestrian Routes

Although the neighborhood has a comprehensive network of street sidewalks, the historical nature of the sidewalks (narrow and close to street level in many locations) reduces their effectiveness in establishing a safe and friendly pedestrian environment. The reconstruction of the sidewalks along Bridge Street is planned as part of the Bridge Street reconstruction project. This project includes landscaping and period lighting that will enhance the pedestrian environment in the commercial areas.

## Parking

The neighborhood has limited parking for residences and businesses due to its dense street network and built environment. Additionally, there are no curbside areas monitored for short term parking in the commercial area.

# Zoning

The Bridge Street Neck neighborhood has nine different zoning districts and one overlay district. This is a significant number of different zoning districts for the size of the planning area. While the existing zoning appears to be reflective of historical uses associated with the Bridge Street Neck, its specific mix and allotment may not be appropriate for the future.

More extensive and detailed discussion of the Bridge Street Neck existing conditions is provided in Appendix A of this document.

The Bridge Street Neck neighborhood should be an active mixed-use neighborhood, incorporating lively commercial and residential areas. The neighborhood should have a safe and enjoyable pedestrian environment that connects its different amenities and serves its residents and businesses. This district should be a stable residential community with engaging open spaces and a variety of housing options and homeowner resources. Commercial businesses and development opportunities that are compatible and complementary with the area's residential fabric should be encouraged and supported.

A neighborhood vision has emerged throughout the planning process that is aimed at maintaining the residential character and scale of the neighborhood, while attracting more business and visitors to its commercial areas. Group discussions during public meetings and interviews with residents and business owners clearly conveyed that the community is proud of the historical character of the neighborhood, which should be protected and maintained. Homeownership is also an important quality that local residents would like to promote as part of their vision for the future.

Wishes were expressed to have a more walkable neighborhood, with better sidewalks and safer pedestrian crossings. People would like to safely walk all the way to the restaurants located at the northern end of Bridge Street, and to Salem Common a few blocks to the south. The proposed Bridge Street traffic improvements, currently in the planning stage will greatly improve the pedestrian and streetscape conditions along Bridge Street. In addition, and looking toward the future, wishes have also been expressed by the community to have sidewalk and streetscape improvements that extend beyond Bridge Street into the residential areas and the open space resources located along the waterfront.

A more vibrant commercial environment would also contribute to making the neighborhood more walkable and attractive. More neighborhood-scale businesses and restaurants would be desirable, especially at the end of Bridge Street where a restaurant "cluster" could be developed. Public access and amenities, such as a waterfront walk with access to the existing small beach and the new park that is being designed for the site of the old bridge, would contribute to creating a local destination for families and visitors alike.

The physical appearance of the commercial areas should be enhanced through building façade and signage improvements, especially in some of the zones that appear more deteriorated. Cleaning and good maintenance of buildings and site areas visible from public vantage points should be paramount. The few vacant and underutilized properties that exist should be rehabilitated in ways that contribute to improving the overall image and quality perception of the neighborhood.

The assessment of commercial properties and the proposed commercial revitalization strategies recognize that there are zones or sub-areas along Bridge Street with different commercial characters and customer bases. To the extent possible, businesses located in the northern end of Bridge Street should capitalize on their advantageous location, views and accessibility to become a local "destination", while businesses more centrally located within the neighborhood should tend to be more compatible with residential uses and more neighborhood-oriented.

Some of the existing wholesale/automotive and industrial properties may not be fully compatible with the vision of a residential and neighborhood-scale commercial district as the one herein described, and this plan outlines a possible strategy to facilitate the relocation of businesses willing to move to a more advantageous location, where they could enjoy better access, visibility or site conditions.

The revitalization vision for the Bridge Street Neck neighborhood also considers the possibility that some of the large commercial properties currently used for automotive repair businesses and boat storage could in the long term be redeveloped for residential uses. This could result in the creation of new townhomes and moderate-scale residential development that would increase home buying and rental opportunities for young families and smaller households.

Future residential development should be complemented with the creation of new open space, and bicycle and pedestrian connections through the neighborhood. These could be designed and constructed in conjunction with the redevelopment of large sites, linking Bridge Street to the surrounding residential areas and waterfront. An ultimate goal for physical improvements would be the creation of an interconnected network of pedestrian and bicycle paths leading to the water and extending along the entire length of the waterfront perimeter.

These ideas are further developed and supported by the plan strategies and recommendations. The proposed revitalization vision is illustrated in *Figure 2*.



The recommended planning strategies have been organized in a manner similar to the arrangement of the assessment of existing conditions; they are organized to reflect the three main areas of focus that correspond to the basic plan objectives: housing revitalization, commercial revitalization and physical planning.

# Housing Revitalization

The recommended housing revitalization strategies consist of the following:

- Stabilize the local housing market through a coordinated homeowner assistance and marketing effort.
- Support a healthy real-estate market that has a diverse mix of housing prices, housing types and low vacancies.
- Support the development of neighborhood-scale new housing.
- Mitigate unsightly housing conditions that impact the overall appearance of the neighborhood.

The Bridge Street Neck neighborhood offers opportunities and great value to buyers who are making the commitment to buy a new home. The housing market is functioning, although at a slower pace than in the recent past: sales are taking place, home prices are down, interest rates are low and financing is available.

The most cost effective way to spur neighborhood revitalization is to spur the housing market. Most critically this needs to be done in a multifaceted way as part of coordinated homeowner assistance and marketing efforts. The fundamentals that are already in place for housing revitalization include amenity values, market values and available financing.

### **Commercial Revitalization**

The recommended commercial revitalization strategies are the following:

- Promote the improvement and commercial redevelopment of sites with location advantages such as visibility, size and proximity to the water.
- Enhance the attractiveness and success of the waterfront area through new investment and reinvestment in a cluster of restaurants and destination uses.
- Improve the appearance of existing business properties.
- Attract new small businesses and reinvestment in existing businesses.
- Provide adequate and convenient parking for commercial uses.
- Enhance amenities to attract visitors to the Bridge Street Neck area.
- Enhance commercial identity and wayfinding signage.
- Promote and facilitate neighborhood business stewardship.
- Work with businesses that could benefit from moving from less compatible to more compatible sites, either within the neighborhood or to other areas of Salem.

For the Bridge Street commercial district to thrive again, it needs to give potential customers a better reason to come to Bridge Street, create a more visible and identifiable character capitalizing on its proximity to the water and downtown Salem, and tie together the retail and residential uses in a way that will help younger people see this neighborhood as an attractive residential option.

The City and local stakeholders are limited in their ability to bring about desirable changes in the retail mix and offerings that characterize the neighborhood commercial areas. But they can restrict to some extent undesirable uses, remove restrictions that currently impede desirable development, improve the environment through improvements to infrastructure, and support desired development.

One opportunity for improvement in the shorter-term is better signage. In addition to the existing highway signage, a controlled Bridge Street signage program would help to improve the image of the commercial area while drawing visitors and new customers.

## **Neighborhood Improvements**

The recommended neighborhood improvement strategies consist of the following:

- Expand streetscape improvements along side streets, once the Bridge Street improvements are completed.
- Expand and improve open space connections and amenities.
- Extend pedestrian and bicycle access.
- Promote neighborhood stewardship.
- Support new development and renovations at key locations that are apt to change because of their size, location, potential value and relationship to the surrounding neighborhood.

Future infrastructure projects could include extending the Bridge Street renovation and reconstruction to key side streets, in order to extend vehicular and pedestrian improvements throughout the neighborhood. Increasing the Bridge Street Neck connection to the waterfront through public access, open space connections, bike paths and preservation of views can significantly enhance real estate values, civic life and commercial activities in the neighborhood.

# Potential Redevelopment Sites

There are a couple of large properties on Bridge Street which could be reused in ways that would benefit both the owner and the neighborhood. There are also some smaller properties that contain vacant, run-down buildings which detract from the overall image and quality of living in the neighborhood. Conceptual development feasibility tests were conducted for these parcels and indicate that the redevelopment of these properties would not make economic sense in today's economic climate but conceivably could be feasible in the future. Potential reuse concepts could include an enhanced motel, a neighborhood-scale destination business, and a moderate-scale residential development.

Table 1 lists the proposed planning strategies and outlines key recommendations under each of the proposed strategies, including specific implementation measures. More detailed information and descriptions of the recommended strategies are provided in the document sections that follow.

Table 1. Planning Strategies

Planning Strategy	Recommendations	Implementation
HOUSING REVITALIZATION	)N	
Stabilize the local housing market through a coordinated property owner assistance and marketing effort	Assist homeowners at risk of foreclosure     Assist new owners in rehabilitating foreclosed properties	<ul> <li>Orchestrate a multipronged effort to assist homeowners at risk of foreclosure and attract new resident owners</li> <li>Focus information and enhance outreach within the community to identify opportunities such as homeowner assistance programs (e.g. North Shore Community Action Program, MassHousing purchase and rehabilitation loans for eligible families)</li> <li>Provide access and education regarding City and state sponsored homeownership and home rehabilitation programs</li> </ul>
Support a healthy real estate market that has a diverse mix of housing prices, housing types and low vacancies	Attract new residents to available housing	<ul> <li>Market the neighborhood as an opportunity for first-time buyers</li> <li>Coordinate marketing efforts to bring new buyers, lenders and partners</li> </ul>
Support the development of neighborhood-scale new housing	<ul> <li>Support the development of low-rise multifamily/infill housing</li> <li>Allow the conversion from commercial to residential use in appropriate locations</li> </ul>	<ul> <li>Undertake zoning and regulatory changes to allow mixed use and residential development along Bridge Street (e.g. change zoning from B4 to B1 district)</li> <li>Consider special zoning strategies to promote appropriate and economically beneficial redevelopment (e.g. contract zoning)</li> </ul>
Reduce unsightly housing conditions that impact the overall appearance of the neighborhood	Improve deteriorated properties	<ul> <li>Work with property owners to seek grants, financial assistance when possible</li> <li>Set up programs to help renovate foreclosed property</li> <li>Help at-risk residents to seek loan modifications</li> <li>Undertake additional, focused code enforcement</li> </ul>

Table 1. Planning Strategies (Continued)

Planning Strategy	Recommendations	Implementation							
COMMERCIAL REVITALIZATION									
Promote the improvement and commercial redevelopment of sites with location advantages such as visibility, size and proximity to the water	<ul> <li>Support enhanced business and restaurant clusters along the waterfront</li> <li>Promote additional hospitality uses (hotel/motel/bed &amp; breakfast)</li> <li>Enhance waterfront access and amenities</li> </ul>	<ul> <li>Work with business owners to identify potential for improvements and need for technical/financial assistance</li> <li>Promote shared strategy for marketing, waterfront amenities</li> <li>Work with business/property owners to provide public access along the water</li> <li>Create partnership for funding and building 1st phase of walkway along waterfront (from planned park at the end of Bridge Street to the 99 restaurant)</li> </ul>							
Enhance the attractiveness and success of the waterfront area through new investment in a cluster of restaurants and destination uses	<ul> <li>Create a focused redevelopment strategy suited to this tightly constrained area</li> <li>Coordinate public access and use of the new park and waterfront edge</li> </ul>	<ul> <li>Create special zoning or other regulatory tools and processes to encourage redevelopment</li> <li>Work with property owners to promote reinvestment</li> <li>Work with property owners to create and implement a shared parking strategy</li> </ul>							
Improve the appearance of existing businesses properties	<ul> <li>Undertake façade improvement</li> <li>Improve signage</li> <li>Improve landscaping of parking lots</li> </ul>	<ul> <li>Review current design guidelines for commercial properties, and determine appropriateness with local business/property owners</li> <li>Consider updating the design guidelines to incorporate guidance on the use of innovative materials and technologies (e.g. LED signs)</li> <li>Reach out and work with interested property owners to achieve individual business results</li> <li>Undertake additional code enforcement activities</li> <li>Undertake outreach to educate business owners about existing programs</li> </ul>							

Table 1. Planning Strategies (Continued)

Planning Strategy	Recommendations	Implementation
COMMERCIAL REVITALIZ	ATION	
Attract new small businesses and reinvestment in existing business properties	Promote new infill businesses and reinvestment for neighborhood- compatible businesses	<ul> <li>Create a promotional program for leasing and reinvestment by organizing collaborations among property owners and the commercial brokerage community</li> <li>Work with local property owners and technical assistance/business development programs to attract new businesses</li> <li>Assess the conformability of existing business properties and adjust zoning if needed to support viable businesses</li> </ul>
Provide adequate and convenient parking for commercial uses	<ul> <li>Protect and enhance the parking supply on- and off-street</li> <li>Support the creation of shared and convenient parking</li> </ul>	<ul> <li>Manage on street parking along Bridge Street to ensure availability of convenient parking for business customers</li> <li>Initiate conversations with business owners and utility companies to identify opportunities for new parking locations</li> <li>If agreement is reached, establish partnership to initiate technical parking studies and a shared parking strategy</li> <li>Support shared parking solutions through zoning</li> </ul>
Enhance amenities to attract visitors to the Bridge Street Neck area	<ul> <li>Enhance waterfront access and activities, including provisions for transient boat access</li> <li>Promote the organization of summer festivals, program activities at the new park</li> </ul>	<ul> <li>Undertake feasibility study for public amenities and recreational programming</li> <li>Undertake feasibility study for boat access</li> <li>Seek additional public funding of waterfront access and amenities</li> <li>Work with neighborhood businesses and residents to organize program of activities</li> </ul>
Enhance commercial identity and wayfinding	<ul> <li>Complement the existing directional signage along the Bypass road (Route 1A)</li> <li>Provide wayfinding and informational signage</li> </ul>	<ul> <li>Complement the existing directional signage along the bypass road (Route 1A) with signs directing to the Bridge Street businesses for vehicles leaving Salem</li> <li>Create wayfinding and informational signage promoting the Bridge Street Neck businesses within the neighborhood and Downtown Salem</li> <li>Provide identification signage at each end of Bridge Street for vehicles and pedestrians</li> </ul>

Table 1. Planning Strategies (Continued)

Planning Strategy	Recommendations	Implementation						
COMMERCIAL REVITALIZATION								
Promote and facilitate neighborhood business stewardship	Promote the creation of a neighborhood business association or working group that incorporates local businesses and property owners	Continue working with local residents and business owners building upon the Working Group interaction generated during this planning process						
Work with businesses that could benefit from moving from less compatible to more compatible sites	Promote and enable business relocation and site reorganization	<ul> <li>Meet with property owners/businesses to consider opportunities and options</li> <li>Investigate mechanisms for technical/financial assistance and zoning incentives</li> <li>Investigate potential sites for business relocation within Salem</li> <li>Undertake zoning and regulatory changes to promote feasible redevelopment when market conditions allow</li> </ul>						

Table 1. Planning Strategies (Continued)

Planning Strategy Recommendations		Implementation				
NEIGHBORHOOD IMPROV	VEMENTS					
Expand streetscape improvements along side streets, once the Bridge Street improvements are completed	<ul> <li>Provide for sidewalk improvements and landscaping where possible</li> <li>Connect improved sidewalks to waterfront, shared path and open space network</li> </ul>	<ul> <li>Seek and secure additional public funding and target local improvements in a strategic, step-by-step improvement program</li> <li>Improve sidewalk conditions throughout the neighborhood</li> <li>Study and implement traffic calming elements at selected locations along Bridge Street</li> <li>Study the possibility and long term cost of undergrounding utilities</li> </ul>				
Expand and improve open space connections and amenities	<ul> <li>Expand and improve open space along the water</li> <li>Promote the creation of open space connections through new development</li> </ul>	<ul> <li>Consider the provision of bonus incentives through zoning in exchange for the creation of open space and public amenities</li> <li>Seek and secure additional public funding</li> </ul>				
Extend pedestrian and bicycle access	<ul> <li>Extend pedestrian and bicycle access along the waterfront</li> <li>Extend pedestrian and bicycle access through potential new development</li> <li>Seek opportunities to generate a network of interconnected bike paths/shared paths, building upon the planned extension of the bike path along Route 1A</li> </ul>	<ul> <li>Initiate feasibility studies to provide for public use and access where there are opportunities associated with zoning, Chapter 91 regulations or other methods</li> <li>Study feasibility to extend the existing bicycle path from Webb Street north to Collins Cove Park, and to the planned park and open space at the end of Bridge Street</li> <li>Improve signage and markings for the dedicated pedestrian and bicycle paths</li> <li>Seek and secure additional public funding</li> </ul>				
Promote neighborhood stewardship	Establish a stewardship and leadership group through the participation of area residents, and create programs and activities at a neighborhood scale	Build upon Working Group interaction generated during this planning process by convening a meeting of interested parties, and identifying leadership to move the stewardship effort forward				

Table 1. Planning Strategies (Continued)

The recommended housing revitalization strategies consist of the following:

- Stabilize the local housing market through a coordinated homeowner assistance and marketing effort.
- Support a healthy real estate market that has a diverse mix of housing prices, housing types and low vacancies.
- Support the development of neighborhood-scale new housing.
- Mitigate unsightly housing conditions that impact the overall appearance of the neighborhood.

A more detailed list of recommended steps and tools for implementation is provided in the *Implementation* section of this document.

The Bridge Street Neck neighborhood offers opportunities and great value to buyers who are making the commitment to buy a new home. The housing market is functioning, although at a slower pace than in the past; sales are taking place. Home prices are down, interest rates are low and financing is available.

In maximizing the effort by working with the market, the most cost effective way to spur revitalization of the area would be to spur the housing market. Most critically this needs to be done in a multifaceted way as part of coordinated homeowner assistance and marketing efforts. The fundamentals that are already in place for revitalization include amenity values, market values and available financing,

## **Amenity Values**

- Ten minute walk to train and Pickering Wharf
- Water views all around
- Historic character, village settings
- Bike paths, walkability for shopping and recreation

#### Market Values

Based on a small sample of single family properties that have sold in the Bridge Street Neck neighborhood from June 2008 to March 2009 home values have dropped notably, making it a good time to buy. These single family homes sold at an average price of \$206,950 versus the asking prices of \$247,918. Homes took an average of 194 days to sell versus an average of 90 days in better times. It should be noted that the average sale price might have been lower at \$206,950 than the average sale price at other locations because the homes sold were on the smaller side—1,493 square feet versus a more probable average of over 2,000 square feet.

Data on single family sales is compiled in *Table 2* and *Table 3* below.

Table 2. Single Family Sales

Property	Bedrooms/bath	Square	Sale	Value
Address		footage	Date	
25 Cross St	2 bedroom/ 1		3/12/2009	110,500
	bath	1,104		
5 Cross Street	4 br/2.5 baths		11/12/2008	242,200
Ct		1,600		
22 Lathrop St	3br/1.5 baths		11/20/2008	199,000
		1,140		
31 Osgood St	2br/1 bath		3/9/2009	243,000
		2,348		
50 Osgood St			7/31/2008	257,000
17 Skerry St	4br/2.5		2/27/2009	190,000
		1,272		
		Average	Average	\$ 206,950
		1,493		

Source: Multiple Listing Service

Table 3. Single Family Sales Characteristics

Property	Price/SF	Original Price	Asking	Days on
Address			minus final	Market
25 Cross St	100.09	154,900	44,400	264
5 Cross Street	151.38	259,888	17,688	54
Ct				
22 Lathrop St	174.56	239,900	40,900	104
31 Osgood St	103.49	259,900	16,900	132
50 Osgood St				
17 Skerry St	149.37	325,000	135,000	416
Average	\$ 136	\$247,918	\$ 50,978	194

Source: Multiple Listing Service

## **Available Financing**

Although underwriting has tightened, credit for home purchases and renovations is readily available. Conventional lenders, particularly local banks, have mortgages to lend at unusually low rates. There are also a number of first time homebuyer mortgages available. MassHousing offers loans up to 100% of the property market value. MassHousing loans are targeted to single family homes, condominiums and small multifamily properties (less than 4 units) at prices from \$125,000 to more than \$400,000, very much the strike zone for property for sale in the Bridge Street Neck neighborhood.

In summary, Salem offers particularly good value now relative to other communities and the Bridge Street Neck neighborhood offers a best value opportunity for new homeowners.

# Special Marketing

Salem and more particularly the Bridge Street Neck neighborhood have the opportunity to achieve a very successful marketing program. What follows is an outline of key potential program components.

The basic model could follow what MassHousing now calls its Buy Cities Program, which is modeled after the very successful Worcester program called "Buy Worcester NOW—Take a Closer Look—There Has Never Been a Better Time to Purchase a Home in Worcester".

A similar program could have even greater results in Salem, where property values have been more stable and there have been fewer foreclosures (125 in Salem and 1,219 in Worcester using the same Neighborhood Stabilization Programs measurement parameters).

On the program management side there are key lessons to learn from Worcester. Salem would need to set up its own website providing neighborhood by neighborhood listings and presumably starting with the Bridge Street Neck neighborhood, and the strong engagement of the real estate brokerage community is a threshold requirement.

What makes Worcester's program successful is the inclusion of new partners, new forms of assistance, and a strong marketing effort. Key elements of the program include the following:

- <u>Down payment assistance</u>: Colleges, businesses and other institutions offer down payment assistance programs for buyers. The Massachusetts Housing Partnership (MHP) matches down payment assistance grants made by others and markets the program at no cost to Worcester.
- <u>More lenders</u>: Lending institutions are prequalified and induced to join the program with slightly reduced rates and closing costs. A constant mantra is responsible mortgage products versus what had been offered in years past.
- Special lending programs: MassHousing and MHP working with local banks can offer special mortgage products.
- <u>Purchase and rehabilitation loans</u>: Loans for first time homebuyers with incomes up to 120% of area median, and offering mortgage payment protection for up to 6 months if job loss or layoff occurs.
- <u>Homebuyer Fairs:</u> Events that match potential buyers with brokers and lenders.
- <u>Historic preservation tax credits</u>: 20% historic tax credit on applicable improvements (the program offers counseling on how to apply).

## Conclusions and Next Steps

The recommended next steps for housing stabilization are the following:

 Help current residents facing foreclosure to seek loan modifications and refinancing opportunities if possible through MassHousing or the new federal

- Making Home Affordable Program. Counseling is critical. Saving a home from foreclosure is best for the owner and the neighborhood.
- Expand the effort of the Problem Property Teams for coordinated effort to
  regulate properties in trouble. If not currently available, create common data
  base for property specific reporting that includes code, sanitary, foreclosure id,
  police and fire reports so full view of property situation can be determined
  quickly. If appropriate and eligible, extend resources for improvement.
- If workouts on all the foreclosed homes are not possible, then it is important to move the properties to new buyers through short sales auctions and other sales means. To help prepare for these sales to new owners, Salem can facilitate the process through a special marketing program, qualifying and training first time homebuyers, working with the CHAPA clearinghouse to make sure properties can be sold efficiently to qualified nonprofit buyers.
- Set up programs to help renovate foreclosed properties. Although funding from the Neighborhood Stabilization Program may not be available, Salem can still participate in Mass Housing Partnerships Enhanced Soft Second program and MassHousing's purchase rehabilitation mortgage program. Ideally, Salem rehabilitation program funds could be used with these programs.
- Coordinated marketing efforts as described in the Special Marketing Section on the Bridge Street Neck neighborhood will bring new buyers, new lenders, new partners—all of which can have a larger and more timely impact on improving the neighborhood.
- If a multipronged effort is not directed soon and the market further declines, then investors may arrive in greater numbers and take over on acquisition of homes. It is important to work with prospective homeowners before this could happen.
- As a cautionary note, whatever public programs are used need to be in place soon while key target parcels for neighborhood revitalization are available.

The recommended commercial revitalization strategies are the following:

- Promote the improvement and commercial redevelopment of sites with location advantages such as visibility, size and proximity to the water.
- Enhance the attractiveness and success of the waterfront area through new investment and reinvestment in a cluster of restaurants and destination uses.
- Improve the appearance of existing business properties.
- Attract new small businesses and reinvestment in existing businesses.
- Provide adequate and convenient parking for commercial uses.
- Enhance amenities to attract visitors to the Bridge Street Neck area.
- Enhance commercial identity and wayfinding signage.
- Promote and facilitate neighborhood business stewardship.
- Work with businesses that could benefit from moving from less compatible to more compatible sites, either within the neighborhood or to other areas of Salem.

For the Bridge Street commercial district to thrive, it will need to create a more visible and identifiable character capitalizing on its proximity to the water and downtown Salem, and tie together the retail and residential uses in a way that will help younger people see this neighborhood as an attractive residential option.

It makes sense to promote the existing characteristics that now loosely define the northern and southern sections of Bridge Street:

- The southern end has building stock and density that is well suited to smaller mixed use buildings with pedestrian friendly retail. This character could be maintained and improved through better sidewalks and streetscape, and the collaborative work of the existing business owners in some type of local business organization.
- The northern end will also be improved by the new park that can host events drawing visitors to the Bridge Street Neck neighborhood. The motel site could potentially be more intensively redeveloped, for a larger and enhanced motel, a significant retailer and office use. The reintroduction of night time use for entertainment could be considered, if it can be done with limited impact on the residential neighborhood.
- The middle zone of Bridge Street may be repositioned to knit together the two ends smoothly, while establishing a clear buffer for the residential and more automotive, boat and night life oriented retail. This zone is a good target location for clustered retail that could share parking. It could also be potentially redeveloped as a location for new moderate density residential and mixed use development projects (conceptual analyses of development feasibility are presented in *Appendix B*).

## **Commercial Revitalization Strategies**

Table 4 provides specific recommendations for commercial revitalization that the City can apply to working with the existing businesses on an individual basis. The table includes a complete listing of all the businesses that exist today in the planning area, including an assessment of physical conditions (based on assessor's records and complemented with on-site observations from public vantage points). The table also provides an assessment of the land use compatibility of the businesses with the surrounding properties, and with the goals and vision identified for this study.

Figure 3 illustrates the available commercial property categories and Figure 4 illustrates the overall physical conditions of business properties.

## Character and Signage

One opportunity for improvement in the shorter-term is better signage. In addition to the existing highway signage, a controlled Bridge Street signage program would help to improve the image of the commercial area while drawing visitors and new customers.

Desires for better signage were expressed by local businesses and residents in meetings and interviews. Businesses would like to better advertise their location to vehicles traveling along the Bypass road and visitors to the downtown. They also would like to provide wayfinding orientation within the neighborhood itself and, if possible have a location where a listing of Bridge Street businesses could be provided.

There are signs on the Veteran's Memorial Bridge (Rte. 1A) providing directions to the Bridge Street businesses for vehicles entering Salem from Beverly. However, there are no signs providing directions to the Bridge Street Neck for vehicles leaving Downtown Salem on traveling north on the Bypass Road.

Figure 5 shows proposed signage improvements to increase awareness of the Bridge Street Neck businesses to regional through traffic, and identify gateways into the neighborhood. These include proposed directional and informational signs at both ends of Bridge Street, and a possible location for wayfinding elements at the northern end of Bridge Street.

Table 4 Commencial Desitations	ion Charles.											
Table 4. Commercial Revitalizati	ion strategy							rs to	ives ıblic	s to nts,	ance to a	r s r
Address	Store Name	Story	Total Gross Sq. Ft.	Useable Sq. Ft. 85%	Physical Condition	Zoning	Compatibility with Land Use, Vision	Work with business owners to market the area, organize events and outreach	Provide assistance, incentives for business expansion, public amenities	Work with building owners to improve facades, storefronts, signage	Consider incentives, assistance to move some businesses to a better location	Support the redevelopment potential of certain parcels through zoning, promotion
2 Bridge Street	Black Lobster	1	4,222	3,589	Fair		High	1	_ <del>\</del> \	√ √	<u> </u>	V) _ +
3-5 Bridge Street	Bridge Street Market	1	2,095	1,781	Fair		High	Ì	Ì	Ì		
9 Bridge Street	Bill & Bobs	1	3,564	3,029	Very Good		High	V	Ì	,		
15 Bridge Street	99 Restaurant	1	13,536	11,506	Very Good		High	V	Ì			
26-30 Bridge Street	Cosgroves Liquors	1	4,261	3,622	Fair		Moderate	V	,	V		
				· · · · · · · · · · · · · · · · · · ·				1		•		
29 Bridge Street	Yoga studio  Dunkin Donuts & Realtor	1	6,351 4,394	5,398 3,735	Renovation Good		High	۷ ما				
31-31A Bridge Street			·	· · · · · · · · · · · · · · · · · · ·			High	1		ما		
33 Bridge Street	Clucky Wings/ Dinatas Pizza	1	2,662	2,263	Fair		Moderate	N al		\ \ \		
34 Bridge Street	Spinale Auto	1	1,452	1,234	Fair		Low	\ \ \		\ \ \ \ \ \	<b>V</b>	V
35 Bridge Street	Pegasus Auto	1	10,931	9,291	Fair		Low	V		·V	Y	
36 Bridge Street	Auto Body Restorations	1.5	1,341	1,140				.1				
38 1/2 Bridge Street	Tanning 2nd Floor		1,527	1,298	Good		Moderate	\ √		.1	.1	.1
39 Bridge Street	Auto- Nestor Financing	1	8,155	6,932	Fair		Low	٧		√	٧	1
40 Deides Charat	Clippership Inn	1	11,670	9,920	Fair		Moderate	ما	ا			ا
40 Bridge Street	Clippership Inn (2nd Building)	1	11,578	9,841	Poor		Moderate	N A	V	<b>√</b>	ما	1
41 Bridge Street	Vacant	1	1,556	1,323	Poor		Low	V		·V	1	
43 Bridge Street	Vacant Tanging 1st Floor	1	6,636	5,641	Vacant		Low	ما		V		
44 Bridge Street	Tanning 1st Floor	4	1,202	1,022	Fair		Moderate	1		1		
45 Bridge Street	Once and Again Antiques	1	2,078	1,766	Fair		High	V		·V		
47 Bridge Street	Vacant- yellow building	2	2,834	2,409	Vacant		Low					<u> </u>
49 1/2 - 49 Bridge Street	Office for Bill Johnson Plumbing	1	2,721	2,313	Vacant		Low	.1		.1		٧
51 Bridge Street	Joe's Hair	1	592	503	Fair		Moderate	V		√ √		
53 Bridge Street	Aqua Hair	1	3,350	2,848	Fair		Moderate	V		\ \ \	.1	
56-54 Bridge Street	J&W Marine Boat Sales	1	3,154	2,681	Fair		Moderate	V		V	1	
57-59 Bridge Street	Sign Painting, Construction	1	1,403	1,193	Fair		Moderate	V		V	- 1	
63 Bridge Street	Salem Brake & Clutch	1	16,978	14,431	Fair		Low	V		٧	٧	٧
64 Bridge Street	Multiple Office	2.5	5,085	4,322	Good		High	N A		-1	ء ا	- 1
65A Bridge Street	Salem Brake & Clutch	1	1,425	1,211	Fair		Low	N N		٧	٧	
69-67 Bridge Street	Saws	2.5	6,883	5,850	Good		Moderate	N 1		V		
77 Bridge Street	Boats and Nautical Gifts	2	18,806	15,985	Fair		Moderate	N N		7		
81 Bridge Street	Cycle Parts Pulmonary Services	2.5	4,825 4,304	4,101 3,658	Fair Fair		Moderate	۷ ا		7		
85 Bridge Street 87 Bridge Street	Computer Repair		1,906	1,620	Fair		Moderate Moderate	\ \[\frac{1}{\sqrt{1}}\]		1		
94 Bridge Street	Mobile Gas Station	1	2,921	2,483	Good		Moderate	\ \[\frac{1}{\sqrt{1}}\]		٧		
95-93 Bridge Street	Countertops 1st Floor	1	1,476	1,255	Vacant		Low	٧ -		V		<b>√</b>
96 Bridge Street	Coffee Time	1	2,391	2,032	Good		High	V	٦	4		4
99-97 Bridge Street	Stacia's Restaurant	1	1,164	989	Fair		High	1	\ \d	1		
106 Bridge Street	Magic Muffler	1	4,363	3,709	Fair		Low	1	*	1		<b>√</b>
107 Bridge Street	Salem Used Furn. & Repair	1	2,225	1,891	Fair		Moderate	1		1		*
109 Bridge Street	Liquor & Minimart	1.5	4,193	3,564	Fair		Moderate	1		1		
1 East Collins Street	Ward II Social Club of Salem	1.5	5,382	4,575	Good		High	1		4		<u> </u>
52 Howard Street	Pelletier & Sons	2.5	8,732	7,422	Fair		Moderate	1		1		
1 Pleasant Street	Commercial	2.5	1,970	1,675	Good		High	1		4		
8 Waite Street	Auto Repair Warehouse	1	3,320	2,822	Fair		Low	<u> </u>		<b>V</b>		
TOTAL	. tato . topan ***arenouse		173.477	147.455	ı alı		LUVV			•		

TOTAL 173,477 147,455

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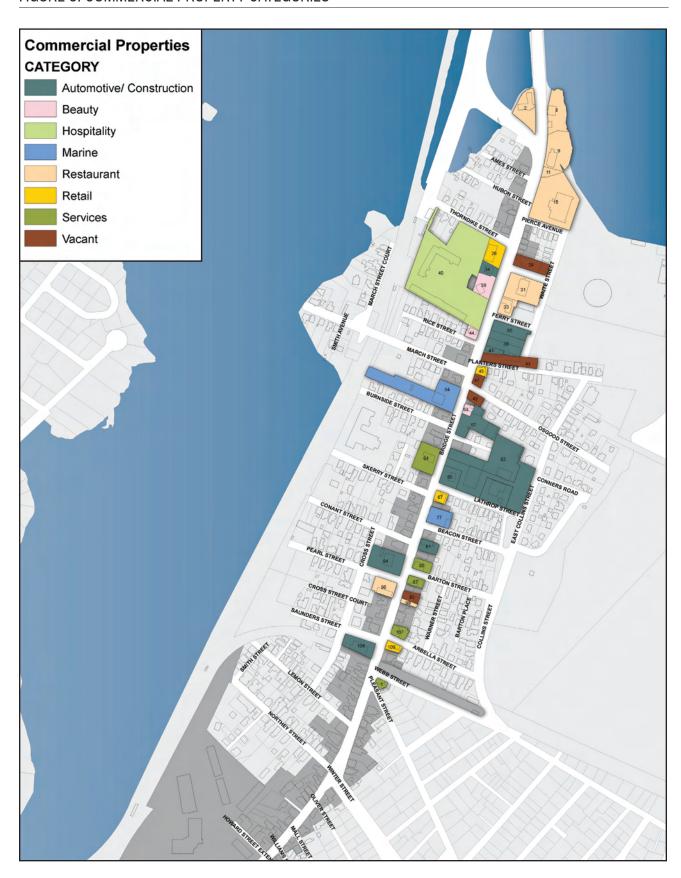
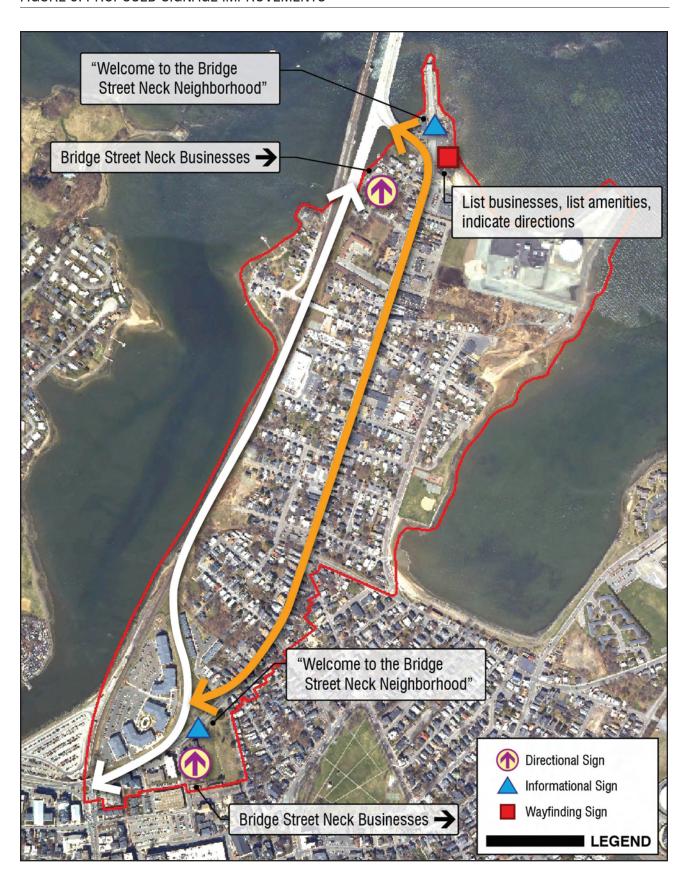




FIGURE 4



Physical improvements aimed at enhancing the quality of the pedestrian environment and neighborhood public spaces in the Bridge Street Neck are recommended, summarized by the following neighborhood improvement strategies:

- Expand streetscape improvements along side streets, once the Bridge Street improvements are completed.
- Expand and improve open space connections and amenities.
- Extend pedestrian and bicycle access.
- Promote neighborhood stewardship.
- Support new development and renovations at key locations that are apt to change because of their size, location, potential value and relationship to the surrounding neighborhood.

The assessment of existing conditions indicates that many sidewalks are old and narrow, interrupted by utility poles and difficult to travel. The proposed Bridge Street traffic improvements will serve to regularize sidewalks and introduce streetscape amenities; however, these improvements will not extend to adjacent residential streets. Views of the water are available from many areas; however, the neighborhood is largely bisected from the waterfront by the bypass road and gas storage facilities. The existing bike path, recently built as part of the Bridge Street Bypass construction, provides a great opportunity to easily connect along the western edge of the neighborhood by foot and bicycle; however, more opportunities need to be found to extend pathways and connections to other locations within the planning area.

The proposed neighborhood improvement strategies recommend the extension of streetscape improvements to the residential areas, and the creation of additional pedestrian and bike connections along the waterfront.

## Streetscape Improvements

Many of the existing sidewalks are very low in relation to the street areas dedicated to vehicle travel and parking, and sidewalks are often built of bituminous materials similar to the street pavement. This makes them difficult to recognize, and cars often park on them, especially in narrow roads. Utility poles often occupy the space dedicated to pedestrians and, in some cases, new utility poles are attached to the old ones in effect duplicating the extent to which poles take over the available sidewalk space.

Wherever possible, new concrete sidewalks with raised curbs should be provided in residential areas. These should be ADA compliant and enhanced with trees (similar to the existing sidewalks in March Street).

A strategic, step-by-step improvement program should be developed to target local improvements and seek additional public funding.

## **Open Space Connections**

The planned construction of a new waterfront park at the northern end of Bridge Street, on the abutment of the former bridge to Beverly, will provide a new recreational amenity for local residents and visitors. The new park will include a landscaped outlook and seating area, and a fishing pier.

The new waterfront park could become the initial step in a strategy to extend public waterfront access along Beverly Harbor and Collins Cove. Although it would be desirable to enjoy public waterfront access along the entire length of the Bridge Street Neck perimeter, access along the North River is highly constrained by the MBTA rail line and the Bridge Street Bypass.

The gas and electric facilities located on the northeastern portion of the peninsula command the best views of Beverly Harbor along a significant extension of shoreline, and the initiation of conversations between the City and the utility companies is recommended to investigate the possibility of creating a walking path along the shoreline. A walking path in this area would serve to connect the proposed new Bridge Street park to the Ward II Social Club on East Collins Street, and to Collins Cove Playground and Collins Beach further south.

Additional opportunities for open space connections could become available in the future through the potential redevelopment of any of the existing large vacant or underutilized properties.

## Pedestrian and Bicycle Connections

New open space connections would also allow for the creation of more pedestrian and bicycle connections that would help to better interconnect both sides of Bridge Street, in the spirit of the bike path extension that is being planned to connect the Bypass bike path to Webb Street using MBTA owned property near Lemon Street.

The northern end of the Bypass bike path will connect to Bridge Street and the planned new waterfront park as part of the Bridge Street reconstruction project. The southern end should connect to a specific destination, such as the MBTA rail station, Downtown Salem, or the section of the bike path that runs along the North River Canal and stops at the North Street Bridge.

### Waterfront Walk and Shared Path

A very important connection for business purposes would be a waterfront walk along the back of the existing restaurant properties at the end of Bridge Street, which borders the water. Properly landscaped, and equipped with benches and pedestrian lighting, this walk could attract visitors and potential customers to the restaurants, contributing to enhance the image and amenities available at the "restaurant cluster" proposed as part of the commercial revitalization strategy. Restaurant dining rooms and outdoor dining terraces could front on the walkway, enjoying the views and contributing to animate the pedestrian environment.

A waterfront walk at this location could also serve to connect restaurant customers to shared parking areas that could possibly be located in the vicinity. The walkway could be designed to allow access to the small beach located right below. Water access could be enhanced through the construction of a floating pier for transient boats, should the water depth be sufficient to allow boat access at high-tide.

Shared access for bicycles could also be allowed parallel to the walkway. Continuous bicycle access from Bridge Street to Waite Street and Planters Street could be achieved, if an agreement could be established with the owner of the former plumbing business or the utility companies to allow for a narrow bike path easement south of Waite.

## Neighborhood Stewardship

Continued stewardship of the neighborhood should be established through the collaboration of a group of active and committed neighborhood representatives. The implementation of a complex vision, such as the one advanced by this plan, which combines physical improvements, clean up and maintenance programs, and the programming of recreational activities, will require active participation of the local residents working together with the City and the local business community.

The opportunity exists to continue working with the Working Group selected by the Mayor to steer this planning process, once the official planning process is over. The Working Group could sow the seeds for a future neighborhood association or, at least, help communicate the idea of forming a neighborhood stewardship group to the local residents that may desire to continue participating.

## Potential Redevelopment Sites

The assessment of existing conditions identified a few Bridge Street Neck properties that could be apt for redevelopment should the market conditions be favorable. Some of these properties are among the largest parcels of land in the neighborhood and are strategically located along the central and northern portions of Bridge Street. Thus, any changes that might take place in these parcels would have a definite impact on the land use and urban design character of the surrounding residential areas.

It is important to consider the potential for redevelopment of these parcels in order to plan accordingly and define the mechanisms that will bring about mutually beneficial changes for the businesses, the neighborhood and the City.

The parcels identified as having redevelopment potential are the following:

- The Brake & Clutch site at 63-65 Bridge Street and 9-11 Lathrop Street.
- The Clipper Ship Inn at 40 Bridge Street.
- The Salem Plumbing building site at 43 Bridge Street.

Development feasibility tests were conducted for these parcels as part of this study, assuming site-appropriate and possible development scenarios. The results of these analyses are described in detail in *Appendix B* of this document.

The development feasibility tests indicate the following:

• The Brake & Clutch site could possibly be redeveloped as a multi-family residential complex of approximately 60 residential units, made up of one- and two-bedroom apartments in a small building facing Bridge Street plus townhouses along Lathrop and East Collins Streets. In order for this type of development to be feasible, it would need to include a certain number of affordable units. In today's market, all the units would need to be affordable.

- The Clipper Ship Inn could become an enhanced hotel by replacing the older, outdated building with a new two-story building that could hold twice as many rooms. The total hotel capacity would be expanded from 60 to 90 rooms. The required revenue increase is likely to be possible when the market improves.
- The Clipper Ship Inn could alternatively become a cluster of retail stores large enough to become a shopping destination, including approximately 40,000 sf of retail space and associated parking. An important condition for success would be signage that could be seen from the Bypass road and the bridge from Beverly.
- The Salem Plumbing building site is too small to hold a retail or office use, and infill multi-family residential development could be feasible and a good alternative to the blighting influence of a vacant building.
- A similar infill multi-family residential development approach could be applied
  to other small vacant and foreclosed properties throughout the neighborhood,
  which would likely be viable in the current economy as long as it consists of
  affordable housing. This initiative could be advanced with the assistance and
  participation of the Salem Community Development Corporation (CDC).

The City could work with the community and individual property owners to create site-specific strategies that would be conducive to the redevelopment of the particular parcel in a manner that is financially sustainable while, at the same time consistent with the revitalization vision for the neighborhood.

Once a shared vision and development strategy are established for each parcel, the corresponding implementation tools and mechanisms can be applied to guide the redevelopment process. These could include zoning changes that would support the revitalization vision for each parcel, or innovative zoning mechanisms that could be tailored to the specific needs of each site and redevelopment concept. These and other implementation mechanisms are further discussed in the *Action Plan* section that follows.

The implementation of the proposed revitalization vision and planning strategies will require a multipronged effort including substantial efforts, participation and support from all interested parties.

A detailed action plan is included at the end of this section (*Table 5*), which lists available programs, tools and mechanisms that could be applied to the implementation of the recommended planning strategies. The action plan also lists initial steps, priority actions, and a proposed timeframe.

## Implementation Tools

The following is a list of the key programs and mechanisms that are applicable to the implementation of the proposed revitalization strategies:

- Assistance programs to homeowners facing risk of foreclosure.
- Business loans, façade and storefront improvement programs.
- Local neighborhood business and resident associations.
- Shared marketing and promotion initiatives.
- Technical and feasibility studies to initiate improvement projects.
- Zoning changes to support multi-family residential and mixed use development, and neighborhood businesses.
- Zoning mechanisms to allow for the redevelopment of large properties.
- Design guidelines aimed at maintaining the historical character, and improving the overall design and image quality of the district.
- Relocation tools to assist businesses interested in moving to a more advantageous location.

Descriptions of these tools and specific recommendations about their application to the revitalization of the Bridge Street Neck neighborhood are provided below.

# **Homeowner Assistance Programs**

The City of Salem offers access to a series of homeowner and homebuyer assistance programs through its Department of Planning and Community Development. Information on these programs is posted on the City's website, which also provides links to additional state and federal resources. The list of available programs includes the following:

- First Time Homebuyer Down Payment Assistance Loan Programs
- Housing Rehabilitation Loan Programs (Owner-Occupied and Landlord programs)
- Get the Lead Out Program
- Foreclosure Prevention, Predatory Lending and Legal Resources

Additional information on available resources for housing revitalization and stabilization is provided in *Section 4*, *Appendix A* and *Appendix C* of this document.

## **Business Assistance Programs**

The City of Salem offers access to a series of small business assistance programs through its Department of Planning and Community Development. Information on these programs is posted on the City's website, which also provides links to additional state and federal resources. Available programs include the following:

- Small Business Loan Program
- Storefront Improvement Program

Additional business development technical assistance is available through the following resources:

- The Enterprise Center at Salem State College
- Salem State College Small Business Development Center
- Salem Chamber of Commerce
- MassDevelopment
- Massachusetts Alliance for Economic Development
- North Shore Workforce Investment Board
- Small Business Administration

# **Neighborhood Associations**

It has become apparent through this planning process that the achievement of some of the recommended strategies will depend to a great extent on the shared effort and initiative of local residents and businesses.

Main Street programs throughout the nation have contributed to develop an organizational model that allows local businesses to work together in advancing shared goals and initiatives. These are always volunteer-driven efforts with the support and participation of a variety of public and private stakeholders. Successful and attractive business districts have been created and maintained through the years as a result.

The Bridge Street Neck business community is probably too small to initiate and maintain a Main Street program comparable to the one that already exists in Downtown Salem. However, a local business association, or a business committee of a neighborhood association could join the efforts of several individuals into a more powerful outreach to accomplish the neighborhood vision (e.g. a business association could "adopt" certain public spaces in need of beautification and maintenance, or it could organize a jointly sponsored street festival in the summer to attract visitors and potential new customers).

In a similar manner, residents could work together through a neighborhood association to advance and achieve neighborhood improvement goals, such as the recommended streetscape improvements and desired beautification of residential areas (e.g. neighbors could get together to plant flower beds along East Collins Street, Collins Cove Playground and other locations in the neighborhood).

# **Shared Marketing and Promotion**

Marketing the inherent qualities of the Bridge Street Neck as a residential neighborhood and local business district, and its potential to become an even better and more livable neighborhood is one of the plan recommendations that has been repeated often during the planning process.

The City could market residential opportunities in the Bridge Street Neck and other parts of the city through its website, possibly with the assistance of MassHousing, as part of the recommended housing revitalization strategies discussed in *Section 4* of this document.

A neighborhood business association could be proactive in marketing the local businesses through shared advertising, funding and maintenance of local wayfinding signage, the organization of festivals or events to attract visitors, and other promotional activities.

## **Zoning Mechanisms**

Zoning is the regulatory tool that allows municipalities to control and manage land use. The following zoning recommendations are proposed for the implementation of this plan.

# Changes to Current Zoning

A detailed description of the current zoning in the Bridge Street Neck neighborhood is provided in *Appendix A* of this document. A total of nine zoning districts and one overlay district are located within the planning area, and are shown in *Figure A9*.

A review of the current zoning as it applies to the Bridge Street Neck is recommended in order to provide for a more consistent distribution of neighborhood compatible uses throughout the planning area. In particular, the application and geographical distribution of business districts should be reviewed, and modified if needed in order to enhance business compatibility with the neighboring residential areas.

The following changes to the current Zoning Map and district allocation are proposed:

• Change zoning in the areas currently designated as Wholesale and Automotive (B4) district to Business Neighborhood (B1) district designation. As the name indicates, the B4 district is intended for businesses that require large lots and open space storage areas such as wholesale and automotive service, repairs and trade. The B4 district does not allow for residential uses.

The proposed revitalization vision for the neighborhood is one of a mixed use, walkable neighborhood with a stable residential community and compatible commercial businesses. The assessment of market trends and conceptual development feasibility studies indicate that infill residential and moderate-scale multi-family residential development could be an appropriate and desirable use at these locations. Changing the zoning designation from B4 to B1 district would allow for a mix of residential and

neighborhood-scale commercial uses that would be more appropriate and compatible with the adjacent residential areas.

Although the existing businesses that could be affected by this zoning change would be able to remain on location as nonconforming uses, the new zoning designation would allow for the future use of those parcels to be more compatible with the surrounding neighborhood.

• Expand the current Business Neighborhood (B1) district to include the properties currently occupied by the Coffee Time bakery and the Mobile gas station at the intersection of Bridge Street and Pearl Street. These properties are currently zoned as Residential Two Family (R2), which renders them as non-conforming uses and consequently hinders their possibilities to alter, expand or reconstruct their facilities at their current location.

Figure 6 represents the modified Zoning Map that would result from these proposed changes should they be reviewed and found appropriate for adoption through a public rezoning process.

### Planned Unit Development

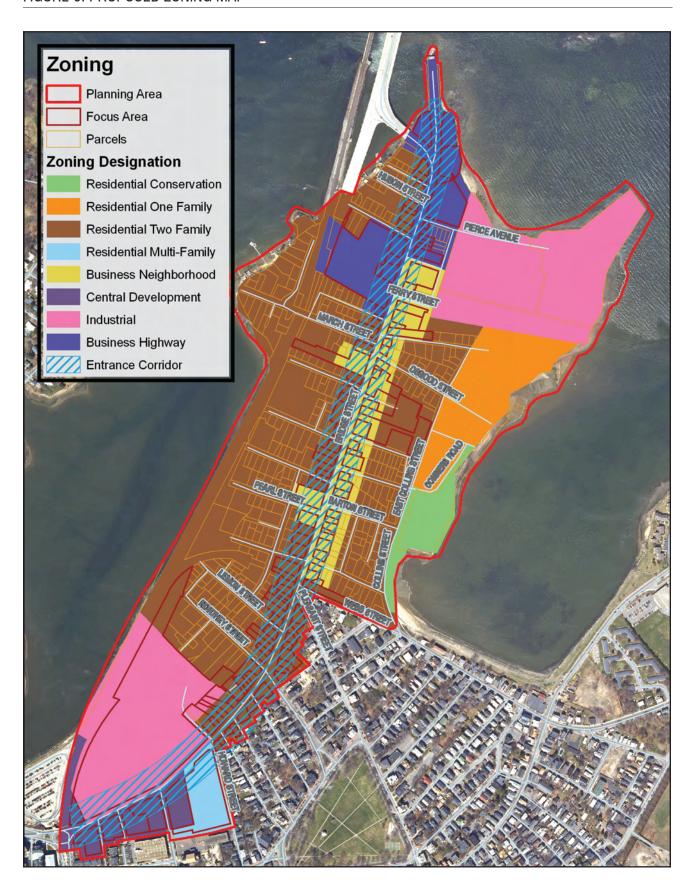
Planned Unit Development (PUD) is a "floating zone" mechanism available under Section 7-15 of the Salem Zoning Code. This means that it could be applied to any site as long as it meets a set of criteria described in Section 7-15, independently of the underlying zoning or basic zone district designated in the map. One of the key criteria for application is a requirement that the site area be the lesser of 60,000 sf, or five times the minimum lot size of the zoning district that the property is in.

The purpose of the planned unit development district, according to Section 7-15 is to allow for various types of land use to be combined in a compatible relationship with each other as part of a totally planned development. PUDs are intended to ensure compliance with the master plan and good zoning practices while allowing certain desirable departures from the strict provisions of zoning classifications (e.g. the PUD review process could allow for changes to setbacks, residential densities higher than the ones allowed by the code, shared parking solutions, and other reasonable variations from the standard provisions as long as it is demonstrated during the process that no detrimental impact is caused). Zoning approvals are granted by the Planning Board through a Special Permit.

### Special Public Interests and Innovative Zoning Tools

The City may consider establishing and using special zoning tools to accomplish certain objectives associated with some commercial properties in the Bridge Street Neck neighborhood. In particular, there are several public interests that may not be met if traditional zoning is applied.

Advantageous relocation – In some instances in the neighborhood, existing
commercial uses are located on sites that are not fully compatible with adjacent
and nearby uses.



- Business retention In some cases, relocation of existing businesses could unlock redevelopment of certain sites, and the resulting shift in use would have positive benefits in terms of quality of life and property values for nearby residential properties. However, the City benefits from the employment and tax base associated with existing businesses. If zoning can provide incentives for businesses to relocate to other more suitable sites within the neighborhood or within Salem while the original site is redeveloped, then the public interest would be well served.
- Productive and compatible interim use of existing properties In view of the existing market conditions but with the prospect of higher value redevelopment as conditions improve, property owners have an interest in holding onto land and buildings with minimal improvements. In some cases, the property owners can afford to hold onto the land and buildings with minimal business income, while they await changes. This tendency results in unsightly and underutilized buildings that detract from the attractiveness of the area and depress values for other nearby properties. A mechanism that incents higher quality interim uses and property improvements would have both direct and indirect economic and community benefits that are clearly in the public interest.

There are several methods that might be employed to help meet the purposes of advantageous relocation, business retention, and productive interim use of properties. The City should consider special zoning programs such as the following:

### Contract Zoning

"Contract zoning" refers to a practice through which a property owner and the City establish a binding contract that fulfills clear public purposes, and which accompanies a zoning change that is also advantageous to the owner of the site and the City. This mechanism can allow the City to advance very specific priorities and opportunities. It is essential to note that, once granted, the zoning becomes established as the governing regulatory standard, even if the owner does not fulfill the obligations in the contract. For this reason, the contract must be carefully drafted, so that the contract enforcement methods are contained within it and are separate from the zoning itself.

Contract zoning might be applied as part of the Bridge Neck Neighborhood improvement initiative in several ways. One scenario could involve the establishment of a contract in association with the conditions required from the proponent for the approval of a PUD Special Permit. Another scenario might be as follows:

• Step One: Establish a special Commercial Property Improvement category as a "floating zone" – This zone designation would be eligible for properties that meet certain standards, such as location within the Bridge Street Neck neighborhood, proximity to residential properties. The floating zone would specify the public interests in providing for relocation and redevelopment of eligible properties. The zoning provisions would provide for the ability to redevelop the property for other desirable uses such as housing, mixed-use commercial, or other commercial uses deemed more productive and compatible with the neighborhood.

- Step Two: Negotiations The City would negotiate an agreement with the owner that would accompany a change in zoning designation for the property to the new "Commercial Property Improvement". This agreement could provide terms and conditions in the public interest, such as relocation of the business to another site within the neighborhood or the City, provision for productive interim use, provision of interim property and site improvements, or the like. Performance requirements such as bonding to allow the City to undertake interim site improvements if the owner does not perform as expected would be built into the agreement.
- Step Three: Simultaneous Approvals, Zone Change and Contract Once
  the negotiations are complete, the City would need to simultaneously
  approve the zoning change and the negotiated contract with the property
  owner.

# Special Bonus Provisions

Similar purposes might also be achieved through special bonus provisions that address the public interests in productive relocation and interim uses. It may be possible to create an overlay zoning district for this area of the City that would provide enhanced benefits (such as increased density) if the property owner provides for business relocation within the City, for example, or provides for interim property improvements as a condition of approval of a bonus. This approach would need to carefully calibrate the scale and type of density or use bonus to ensure that the outcome would also be appropriate for the neighborhood and clearly in the public interest.

### MGL Chapter 43D

Consideration was made about the applicability of Chapter 43D to the Bridge Street Neck neighborhood. Massachusetts General Laws, Chapter 43 (c.43D) is a state law and grant program that allows communities in Massachusetts to designate priority development sites and establish rules and regulations to streamline the permitting process. After a review of the criteria that apply to the designation of a 43D District, it was concluded that the Bridge Street Neck neighborhood and the recommended revitalization strategies do not match the criteria necessary to participate in this program.

#### **Design Guidelines**

Design guidelines, as their name indicates, are intended to guide the design expression and quality of physical improvements (such as buildings and landscaping) toward the achievement of certain aesthetic goals specific to a particular location. These goals may include the protection of an existing design character.

## Commercial Design Guidelines

The City of Salem has prepared and enacted Commercial Design Guidelines to encourage the highest quality design in its commercial areas. These guidelines apply to the Bridge Street commercial area through an Entrance Corridor Overlay District, which extends through the entire length of Bridge Street. The guidelines are focused on

signage, parking lots, fences and new nonresidential construction over 2,000 sf. These guidelines are used by the Department of Planning and Community Development (DPCD), the Building Department, and the Planning Board during the project review and approval process.

An overview of the guidelines indicates a strong focus on traditional urban design qualities and architectural features characteristic of a historic center such as Downtown Salem. A similar focus is used in regard to the use of materials, signage and lighting. While this approach has proven to be very appropriate and successful in the downtown, it raises questions regarding its applicability to Bridge Street and, in particular to the envisioned restaurant "cluster" north of Pierce Avenue. This area is zoned as a Business Highway (B2) district, and includes businesses located on the waterfront. Some of the guidelines, such as the placement of buildings close to the street and the traditional design character of downtown storefronts may need to be qualified when they are applied to these buildings (e.g. the restaurants located along the waterfront would benefit from expanding toward the water and the harbor views, not toward the street).

Also, some of the guideline provisions concerning high quality materials and finishes could result in costs higher than what might be reasonably affordable to some of the smaller property owners, even with the assistance of the City of Salem Storefront Improvement Program, which offers matching funding grants up to \$5,000 to eligible projects for storefront and signage improvements.

A review of the applicability of the Commercial Design Guidelines to Bridge Street business is recommended, working together with the existing businesses in order to determine which guidelines are appropriate to the local business character and which may need to be reconsidered. The following suggestions could inform the courses of action to be chosen by the City, depending on the results of the review:

- Waiving some of the guideline requirements for the Bridge Street neighborhood businesses (to ease cost of improvements).
- Writing alternative design guidelines that would specifically address the particular location and design character of the waterfront parcels.

### Neighborhood Preservation District

The Bridge Street Neck neighborhood has enough historic character and resources to possibly enable the creation of a Local Historic District (LHD). This would provide a basis for a historically based neighborhood design expression, which could in turn contribute to define and enhance the neighborhood's historic identity. However, the tight regulatory controls empowered to Local Historic Districts have made this an unpopular idea with many neighborhood residents. In search of an alternative, the City has been studying innovative tools for neighborhood character preservation, such as the Neighborhood Preservation District (NPD).

The establishment of a NPD in the Bridge Street Neck was considered a few years ago, but it didn't become implemented at the time. Perhaps this is a good time to revisit the initial NPD study and reconsider its application to the Bridge Street Neck, in order to create guidelines for the protection of the neighborhood's historic character. A NPD

would allow a good amount of flexibility and choice for local residents in the selection of the specific design features that should be protected.

The possibility of using the NPD as a vehicle for the creation of neighborhood-specific design guidelines for commercial properties (as a complement or a substitute to the existing Commercial Design Guidelines) could also be explored during the preparation of the guidelines.

### Action Plan

Table 5 in the next page lists the available programs, tools and mechanisms that could be applied to the implementation of this plan, and a proposed timeframe for completion.

Concept/Strategy	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
HOUSING REVITAL	IZATION				
Stabilize the local housing market through a coordinated property owner assistance and marketing effort	Assist homeowners at risk of foreclosure     Assist new owners in rehabilitating foreclosed properties	<ul> <li>Orchestrate a multipronged effort to assist homeowners at risk of foreclosure and attract new resident owners</li> <li>Focus information and enhance outreach within the community to identify opportunities such as homeowner assistance programs (e.g. North Shore Community Action Program, MassHousing purchase and rehabilitation loans for eligible families)</li> <li>Provide access and education regarding City and state sponsored homeownership and home rehabilitation programs</li> </ul>	Salem     Department of     Planning and     Community     Development     (DPCD)     Salem Problem     Property Teams     Local lenders	<ul> <li>North Shore         American Dream         Down Payment         Initiative</li> <li>The Massachusetts         Housing Partnership         (MHP)         MassHousing         programs</li> <li>Neighborhood         Stabilization         Program</li> <li>Historic         Preservation Tax         Credits</li> </ul>	Immediate Action
Support a healthy real estate market that has a diverse mix of housing prices, housing types and low vacancies	Attract new residents to available housing	<ul> <li>Market the neighborhood as an opportunity for first-time buyers</li> <li>Coordinate marketing efforts to bring new buyers, lenders and partners</li> </ul>	<ul><li> DPCD</li><li> MHP</li><li> Local realtors</li></ul>	"Buy Worcester NOW" (example)     Special lending programs (MassHousing)	Short Term (1 to 2 years)

Table 5. Action Plan (Continued)

Concept/Strategy	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
HOUSING REVITAI	LIZATION				
Support the development of neighborhood-scale new housing	<ul> <li>Support the development of low-rise multi-family/infill housing</li> <li>Allow the conversion from commercial to residential use in appropriate locations</li> </ul>	<ul> <li>Undertake zoning and regulatory changes to allow mixed use and residential development along Bridge Street (e.g. change zoning from B4 to B1 district)</li> <li>Consider special zoning strategies to promote appropriate and economically beneficial redevelopment (e.g. contract zoning)</li> </ul>	• DPCD • Property owners		Short Term (1 to 2 years)
Reduce unsightly housing conditions that impact the overall appearance of the neighborhood	Improve deteriorated properties	<ul> <li>Work with property owners to seek grants, financial assistance when possible</li> <li>Set up programs to help renovate foreclosed property</li> <li>Help at-risk residents to seek loan modifications</li> <li>Undertake additional, focused code enforcement</li> </ul>	City of Salem:     Mayor's     Office     DPCD     Building     Department	<ul> <li>Neighborhood Stabilization Program</li> <li>Massachusetts Foreclosed Properties Program (not approved yet)</li> <li>Making Home Affordable Program</li> </ul>	Immediate Action

Concept/Strategy	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
COMMERCIAL REVI	TALIZATION				
Promote the improvement and commercial redevelopment of sites with location advantages such as visibility, size and proximity to the water	<ul> <li>Support enhanced business and restaurant clusters along the waterfront</li> <li>Promote additional hospitality uses (hotel/motel/bed &amp; breakfast)</li> <li>Enhance waterfront access and amenities</li> </ul>	<ul> <li>Work with business owners to identify potential for improvements and need for technical/financial assistance</li> <li>Promote shared strategy for marketing, waterfront amenities</li> <li>Work with business/property owners to provide public access along the water</li> <li>Create partnership for funding and building 1st phase of walkway along waterfront (from planned park at the end of Bridge Street to the 99 restaurant)</li> </ul>	<ul> <li>DPCD and Salem Chamber of Commerce</li> <li>Business owners</li> </ul>	Business Loan     Program     Storefront     Improvement     Program	Mid-Term (3 to 5 years)
Enhance the attractiveness and success of the waterfront area through new investment in a cluster of restaurants and destination uses	<ul> <li>Create a focused redevelopment strategy suited to this tightly constrained area</li> <li>Coordinate public access and use of the new park and waterfront edge</li> </ul>	<ul> <li>Create special zoning or other regulatory tools and processes to encourage redevelopment</li> <li>Work with property owners to promote reinvestment</li> <li>Work with property owners to create and implement a shared parking strategy</li> </ul>	<ul><li>DPCD</li><li>Business/ property owners</li><li>National Grid</li></ul>	<ul> <li>Business Loan         Program     </li> <li>Storefront         Improvement         Program     </li> </ul>	Mid-Term (3 to 5 years)

Table 5. Action Plan (Continued)

Concept/Strategy  COMMERCIAL REVI	Recommendations TALIZATION	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
Improve the appearance of existing businesses properties	<ul> <li>Undertake façade improvement</li> <li>Improve signage</li> <li>Improve landscaping of parking lots</li> </ul>	<ul> <li>Review current design guidelines for commercial properties, and determine appropriateness with local business/property owners</li> <li>Consider updating the design guidelines to incorporate guidance on the use of innovative materials and technologies (e.g. LED signs)</li> <li>Reach out and work with interested property owners to achieve individual business results</li> <li>Undertake additional code enforcement activities</li> <li>Undertake outreach to educate business owners about existing programs</li> </ul>	• DPCD • Business/ property owners • Local lenders	Business Loan     Program     Storefront     Improvement     Program	Short Term (1 to 2 years)

Table 5. Action Plan (Continued)

Concept/Strategy  COMMERCIAL REV	Recommendations TTALIZATION	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
Attract new small businesses and reinvestment in existing business properties	Promote new infill businesses and reinvestment for neighborhood-compatible businesses	<ul> <li>Create a promotional program for leasing and reinvestment by organizing collaborations among property owners and the commercial brokerage community</li> <li>Work with local property owners and technical assistance/business development programs to attract new businesses</li> <li>Assess the conformability of existing business properties and adjust zoning if needed to support viable businesses</li> </ul>	Salem     Chamber of     Commerce     DPCD     Business/     property owners     Local lenders	<ul> <li>Business Loan         Program     </li> <li>Salem State College         Small Business         Development Center         (SBDC)     </li> <li>Salem State College         Enterprise Center     </li> <li>North Shore         Workforce         Investment Board     </li> <li>U.S. Small Business         Administration         programs     </li> </ul>	Short Term (1 to 2 years)

Table 5. Action Plan (Continued)

Concept/Strategy	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
COMMERCIAL REVI	ITALIZATION				
Provide adequate and convenient parking for commercial uses	<ul> <li>Protect and enhance the parking supply on- and off-street</li> <li>Support the creation of shared and convenient parking</li> </ul>	<ul> <li>Manage on street parking along Bridge Street to ensure availability of convenient parking for business customers</li> <li>Initiate conversations with business owners and utility companies to identify opportunities for new parking locations</li> <li>If agreement is reached, establish partnership to initiate technical parking studies and a shared parking strategy</li> <li>Support shared parking solutions through zoning</li> </ul>	Salem Parking     Department     Business/     property owners		Mid-Term (3 to 5 years)
Enhance amenities to attract visitors to the Bridge Street Neck area	<ul> <li>Enhance waterfront access and activities, including provisions for transient boat access</li> <li>Promote the organization of summer festivals, program activities at the new park</li> </ul>	<ul> <li>Undertake feasibility study for public amenities and recreational programming</li> <li>Undertake feasibility study for boat access</li> <li>Seek additional public funding of waterfront access and amenities</li> <li>Work with neighborhood businesses and residents to organize program of activities</li> </ul>	DPCD     Salem Chamber of Commerce     Business/ property owners     Local residents		Short Term (1 to 2 years)

Table 5. Action Plan (Continued)

Concept/Strategy	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
COMMERCIAL REVI	ITALIZATION				
Enhance commercial identity and wayfinding	<ul> <li>Complement the existing directional signage along the Bypass road (Route 1A)</li> <li>Provide wayfinding and informational signage</li> </ul>	<ul> <li>Complement the existing directional signage along the bypass road (Route 1A) with signs directing to the Bridge Street businesses for vehicles leaving Salem</li> <li>Create wayfinding and informational signage promoting the Bridge Street Neck businesses within the neighborhood and Downtown Salem</li> <li>Provide identification signage at each end of Bridge Street for vehicles and pedestrians</li> </ul>	DPCD     Salem Chamber of Commerce     Massachusetts Highway Department (Mass Highway)     Business/ property owners		Short Term (1 to 2 years)
Promote and facilitate neighborhood business stewardship	Promote the creation of a neighborhood business association or working group that incorporates local businesses and property owners	Continue working with local residents and business owners building upon the Working Group interaction generated during this planning process	<ul> <li>Salem         Chamber of         Commerce</li> <li>Business/         property owners</li> <li>Ward II Social         Club</li> </ul>		Immediate Action

Table 5. Action Plan (Continued)

COMMERCIAL REVI	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
Work with businesses that could benefit from moving from less compatible to more compatible sites	Promote and enable business relocation and site reorganization	<ul> <li>Meet with property owners/businesses to consider opportunities and options</li> <li>Investigate mechanisms for technical/financial assistance and zoning incentives</li> <li>Investigate potential sites for business relocation within Salem</li> <li>Undertake zoning and regulatory changes to promote feasible redevelopment when market conditions allow</li> </ul>	• DPCD • Business/ property owners		Short Term (1 to 2 years)

Concept/Strategy	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
Expand streetscape improvements along side streets, once the Bridge Street improvements are completed	<ul> <li>Provide for sidewalk improvements and landscaping where possible</li> <li>Connect improved sidewalks to waterfront, shared path and open space network</li> </ul>	<ul> <li>Seek and secure additional public funding and target local improvements in a strategic, step-by-step improvement program</li> <li>Improve sidewalk conditions throughout the neighborhood</li> <li>Study and implement traffic calming elements at selected locations along Bridge Street</li> <li>Study the possibility and long term cost of undergrounding utilities</li> </ul>	• DPCD • Salem Department of Public Works (DPW)	• Chapter 90 funding	Mid-Term (3 to 5 years)
Expand and improve open space connections and amenities	<ul> <li>Expand and improve open space along the water</li> <li>Promote the creation of open space connections through new development</li> </ul>	<ul> <li>Consider the provision of bonus incentives through zoning in exchange for the creation of open space and public amenities</li> <li>Seek and secure additional public funding</li> </ul>	• DPCD • DPW	Chapter 90 funding	Mid-Term (3 to 5 years)

Table 5. Action Plan (Continued)

Concept/Strategy	Recommendations	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
NEIGHBORHOOD I	MPROVEMENTS				
Extend pedestrian and bicycle access	<ul> <li>Extend pedestrian and bicycle access along the waterfront</li> <li>Extend pedestrian and bicycle access through potential new development</li> <li>Seek opportunities to generate a network of interconnected bike paths/shared paths, building upon the planned extension of the bike path along Route 1A</li> </ul>	<ul> <li>Initiate feasibility studies to provide for public use and access where there are opportunities associated with zoning, Chapter 91 regulations or other methods</li> <li>Study feasibility to extend the existing bicycle path from Webb Street north to Collins Cove Park, and to the planned park and open space at the end of Bridge Street</li> <li>Improve signage and markings for the dedicated pedestrian and bicycle paths</li> <li>Seek and secure additional public funding</li> </ul>	• DPCD • DPW • Bike Path Committee	Chapter 90 funding	Mid-Term (3 to 5 years)
Promote neighborhood stewardship	Establish a stewardship and leadership group through the participation of area residents, and create programs and activities at a neighborhood scale	Build upon Working Group interaction generated during this planning process by convening a meeting of interested parties, and identifying leadership to move the stewardship effort forward	<ul> <li>Salem Bridge Street Neck Working Group</li> <li>Local residents and business/ property owners</li> </ul>		Immediate Action

Concept/Strategy POTENTIAL REDEV	Recommendations ELOPMENT SITES	Implementation	Implementing Parties (Bold Indicates Lead Organization)	Existing Programs/ Potentially Available Resources	Timeframe / Phasing
Support new development and renovations at key locations which could change because of their size, location, potential value and relationship to the surrounding neighborhood	<ul> <li>Waterfront restaurant cluster</li> <li>Brake &amp; Clutch site</li> <li>Clipper Ship Inn</li> <li>Former plumbing facilities</li> </ul>	Work with business/property owners to achieve shared goals and mutual benefits	• DPCD • Business/ property owners		Market Driven

### Assessment of Existing Conditions

The sections contained in this Appendix describe the existing economic and physical conditions in the Bridge Street Neck neighborhood, and advance an assessment of opportunities and constraints, strengths and weaknesses.

The Bridge Street Neck neighborhood is a long-established community located on a narrow neck of land that projects north of downtown Salem into Beverly Harbor. Historically, this is one of the oldest settlements in the area, growing as an extension of the old Salem downtown and along the main road that connects to Beverly. Bridge Street as its name indicates leads to the site of the old bridge that used to connect across the harbor, and constitutes the neighborhood main vehicular and commercial spine.

The makeup of the neighborhood includes a large residential component, mainly consisting of single- and two-family homes. There are approximately 1,200 households in the Bridge Street Neck neighborhood, densely grouped in a village type of setting. Residential streets branch out of Bridge Street towards the water, allowing for water views in many places. Other amenities that enhance the neighborhood character include recreational open space along the water, a new bike path built in conjunction with the Bypass road, walking access to downtown Salem and Collins Cove, and proximity to the Salem commuter rail station. As the assessment of housing conditions and trends describes in more detail in the sections that follow, the neighborhood has been able to maintain a close-knit group of long-time residents while at the same time attracting young families and young professionals during the last few years.

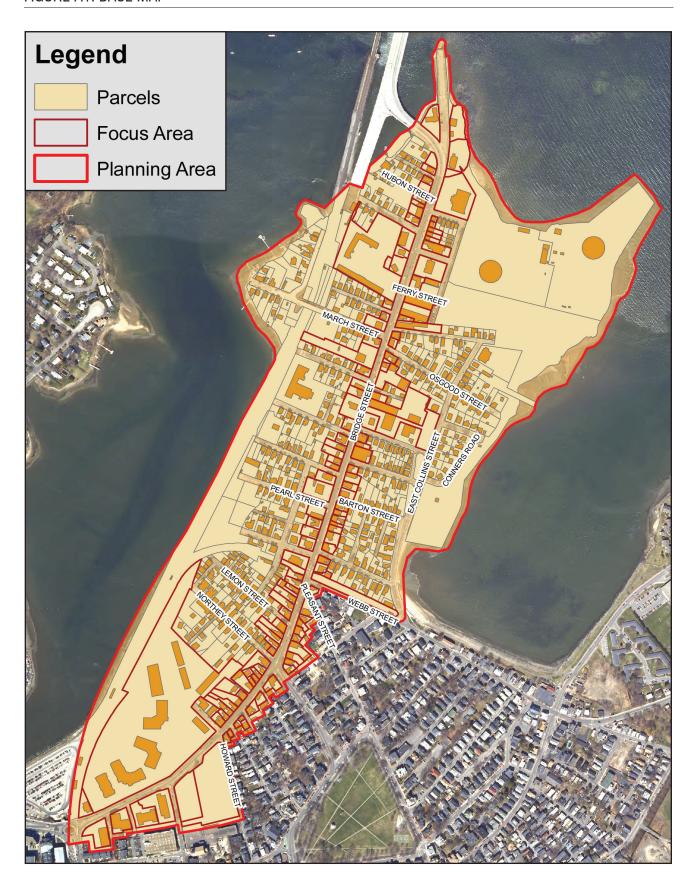
# Planning Area Boundaries

The planning area for this study comprises the entire Bridge Street Neck north of Webb Street. South of Webb Street, all the properties located west of Bridge Street to the water are included as well as properties with frontage on both sides of Bridge Street (shown in *Figure A1*). The planning area boundaries are represented by the North River, Beverly Harbor and Collins Cove to the east, north, and west respectively; and the rear property line of properties along Bridge Street to the Washington Street intersection, to the south.

The existing commercial properties along Bridge Street represent a special area of focus for the economic analysis and revitalization plan. *Figure A1* also represents the location and boundaries of the Focus Area with a separate outline.

# Market Analysis

This area sits within two census tracts, but for this study data was used which allows customized districts to be drawn including only the planning area. Where the areas overlap for past data, the estimates use pro-rata shares; for projections, the trends from the preceding years are used as a barometer for future years.



# **Population**

Historically population and household trends have driven residential and commercial development. Salem's population grew at a very strong rate between 1990 and 2000, an approximate growth of 7%. This growth slowed between 2000 and 2008 and is projected to slow even more between 2008 and 2013.

The Bridge Street Neck neighborhood grew very little in population between 1990 and 2000, less than 1%. However, the Bridge Street Neck population grew to an estimated number of 2,500 in 2008, on pace with rest of Salem in the 2000-2008 period at 4%. The projection of growth is very strong through 2013. The expectation for strong population growth for this period is based on the Salem Station development and the growth potential at the jail site.

The population trends show that people are slightly younger in the Bridge Street Neck neighborhood with a larger contingent of 25-34 and 34-44 year olds than the remainder of Salem. The neighborhood also has approximately 10% more 1 and 2 person households than the balance of the City. Educational attainment tilted more toward college diploma and higher attainment than the rest of Salem.

### Median Household Income

Salem's median household income was approximately \$44,000 in 2000, \$58,000 in 2008, and is projected to be \$72,863 in 2013. The City's median income is growing at a rate of 4% which represents solid income growth, in relation to the consumer price index which is approximately 2%. However, it also represents approximately 10% less than county and state median income.

In the Bridge Street Neck neighborhood, median household income grew at a slightly higher percentage between 1990 and 2000. It is expected to be approximately the same or a little higher than the rest of Salem going forward. However, the mix of incomes is very close to the rest of Salem. This demographic information can be reviewed in greater detail in *Table A1* located at the end of this section.

# **Housing Conditions**

The City of Salem has approximately 19,000 total residences. Of those, 6% or 1,200 units are located in the Bridge Street Neck neighborhood. The homes in the Bridge Street Neck neighborhood are mainly characterized by smaller single family and two family detached homes.

The housing in the Bridge Street Neck neighborhood is older than the housing in the City at large with 55% of the units built before pre-1940, compared with 40% for the rest of the City. The new Salem Station development was built in 2002 and is the largest newest development. There is a slightly higher rate of vacancy among units in the Bridge Street Neck neighborhood at approximately 7% versus the City average of 4%. There also is a slightly higher percent of owner occupied housing than the City; the neighborhood's owner occupied/rental housing ratio is 53/48 while the City's ratio is 54/46.

### Rental Market

A profile of the market rents in Salem was reviewed for analysis. For three prominent rental properties in the market, rents are approximately \$1,000-\$1,400 for a 1 bedroom and \$1,600 for a 2 bedroom unit. These properties are in high demand and have an average vacancy rate of less than 5%.

As these comparables command the highest rents in the area and are in new or significantly rehabilitated "luxury" rental housing, they represent a premium over the market for rentals in the two and three family homes that exist in the Bridge Street Neck neighborhood. Even with that premium, the market is not strong enough to support new rental development. Anecdotal evidence gathered through interviews with individuals in the planning area suggest that one and two bedroom units in multi-family residences in the Bridge Street Neck neighborhood are currently renting in the \$800-\$900 per month range.

### For-Sale Market

Housing values in Salem are clustered between \$250,000 and \$400,000. Prices made the leap to \$228,000 in 2002 and have not diminished significantly since. The upward City wide trend for single-families and condos peaked in 2005 at \$358,000 and \$275,000 respectively. This was up from \$213,000 and \$170,000 for single families and condominiums respectively in 2000. These prices have fallen to \$262,000 and \$251,000 for condos again in Jan-Mar 2009.

For Bridge Street Neck neighborhood, median prices for a single-family home in 2009 have been \$261,000 and \$231,000 for a condominium. City wide, the largest percentage of owner occupied homes is in the \$300,000 to \$399,000 range. In the Bridge Street Neck neighborhood, owner occupied homes are predominantly in the \$200,000 range. The Bridge Street Neck has a slightly larger percentage of owner occupied homes in the \$200,000 to \$250,000 range: 32% versus 15% in the rest of the City.

### Market Observations

The rental and condominium market in Salem has been growing over the strong growth period of the early 2000s. During this time, Salem began to be perceived even more than before as a an extension of the Boston residential market and an attractive location to young families, professionals and empty nesters, as witnessed by the strength of growth in higher end apartments and condominium sales. On the for sale side, the price points for entry level housing are very competitive in the \$250,000 to \$300,000 range when compared to Boston.

The Bridge Street Neck neighborhood stands out in this discussion because within a well priced city it represents a lower price option. It also has a relatively good location within the city, with the rental stock close to the MBTA commuter rail station, the neighborhood is well positioned to pick up new residents who like Salem but would like a well priced home instead of a rental unit.

# Priority Needs and Opportunities

The residential areas of the Bridge Street Neck are like the residential areas in South Boston, East Boston, Charlestown, Somerville or Quincy in that they generally have a historical relationship with both the water and industrial and commercial uses. While these uses grew up naturally together, in the modern City they often

times develop a contentious relationship with contrary objectives. Industry located in residential neighborhoods experiences widely variable levels of success. In some locations the industry and commercial uses thrive, while in others they are underutilized or vacant. In these instances the commercial uses can be perceived – rightly or wrongly – as having detrimental relationship to the residential community.

### **Housing Condition Analysis**

This section focuses on recent and ongoing foreclosure trends within the Bridge Street Neck neighborhood and the programs and resources that may be available to control and mitigate the foreclosure impacts in the neighborhood.

## Foreclosure Assessment

From January 1, 2007 to March 15, 2009 in the Bridge Street Neck neighborhood there were 20 properties in various stages of foreclosure, as reported by the Warren Group. Of these foreclosures, 15 were initial petitions to foreclose and 4 were foreclosure auctions. For this same time period, there were 182 reported foreclosures for the entire City of Salem. A description of the foreclosure properties in the Bridge Street Neck Neighborhood is included in *Table A2*. The foreclosed properties are almost all owner occupied.

Table A2. Foreclosures in Bridge Street Neck Neighborhood

Foreclosures in Bridge Street Neck Neighborhood January 1, 2007 to March 15, 2009

Source: Warren Group

Status	Address	Owner	Property Type	Assessed . Value	Date
Petition to Foreclose	93 Bridge St, Salem, MA	Jordan Castro	Mxu Res+Com	\$445,000	1/8/2009
Foreclosure Auction	8 Milk St, Salem, MA	Martha Jamis	1-Fam Res	\$311,100	1/21/2009
Petition to Foreclose	29 Bridge St, Salem, MA	West Main St RT			1/29/2008
Petition to Foreclose	18 Oliver St, Salem, MA	Xochiquetzal Calzada	2-Fam Res	\$369,800	2/3/2009
Petition to Foreclose	8 Hubon St, Salem, MA	Teodoro C Blanco	1-Fam Res	\$287,600	2/15/2007
Foreclosure Auction	7 Winter St #1, Salem, MA	Susan L Wysocki	Condominium	\$425,700	3/4/2009
Petition to Foreclose	12 Osgood St, Salem, MA	William S Johnson	2-Fam Res	\$321,800	4/4/2007
Foreclosure Auction	89 Bridge St, Salem, MA	Margarita Pena	2-Fam Res	\$330,000	4/28/2008
Petition to Foreclose	6 Waite St, Salern, MA	John Colantoni	1-Fam Res	\$251,200	5/14/2008
Petition to Foreclose	131 Bridge St, Salem, MA	Paniagua Nuncia	2-Fam Res	\$403,500	5/15/2008
Foreclosure Auction	8 Cross Street Ct, Salem, MA	Catherine Merrill	1-Fam Res	\$211,800	7/1/2008
Petition to Foreclose	9 Pleasant St, Salem, MA	Elizabeth A Duerr	2-Fam Res	\$356,500	9/26/2007
Petition to Foreclose	16 Lathrop St, Salem, MA	Charles A Mograth	2-Fam Res	\$302,000	10/6/2008
Petition to Foreclose	6 March St, Salem, MA	Luis F Ventura	3-Fam Res	\$396,600	11/3/2008
Petition to Foreclose	13 March St #7, Salem, MA	Eric Curran	Condominium	\$198,300	11/7/2008
Petition to Foreclose	116 Bridge St, Salem, MA	Rory P Wellington	3-Fam Res	\$443,600	11/10/2008
Petition to Foreclose	22 Lathrop St, Salem, MA	Jared L Robinson	1-Fam Res	\$243,300	11/26/2008
Petition to Foreclose	25 Planters St, Salem, MA	Eugene D Stibolt	1-Fam Res	\$228,900	12/3/2008
Petition to Foreclose	6 Pierce Ave, Salem, MA	William D Nelson	1-Fam Res	\$268,300	1/7/2009
Petition to Foreclose	25 Horton St, Salem, MA	Alice Allain	1-Fam Res	\$332,700	12/11/2008

The 20 Bridge Street Neck neighborhood foreclosures represent just over 10% of the 183 foreclosures in Salem from January 2007 to March 15, 2009. According to statistics compiled by Salem's Planning Department, as of January 15, 2008 the Salem Bridge Street Neck neighborhood is not defined as a low and moderate income area. Also, this area has a HUD Foreclosure and Abandonment Risk Score

of 5 (out of 10) with only 1 area, North Salem having a higher score of 6 on this same scale.

To put this data in a wider context, the Department of Housing and Community Development (DHCD), ranked Salem 27th out of all Massachusetts communities for the number of foreclosures in 2008. Salem's foreclosures represent .071% of all foreclosures in the Commonwealth. In contrast, foreclosures in Boston, Springfield, Worcester and Lowell make up nearly 30% of all foreclosures in the Commonwealth.

Table A3. Foreclosures in the Bridge Street Neck neighborhood across property type

Total Foreclosures	0	Condo minium	Two Family		Four Family and above	Mixed Use	Other
20	8	2	6	2		1	1

Foreclosures are distributed across all property types. This distribution is similar to the relative distribution of different property types in the area.

The Bridge Street Neck neighborhood has a lower condominium foreclosure rate than the rest of Salem.

# Trend of Foreclosures

The rate of foreclosures has been increasing across the Commonwealth and Salem is no exception. The 20 foreclosures in the Bridge Street Neck neighborhood have occurred in the following years.

Table A4. Rate of Foreclosures

2007	2008	2009 (Jan - March 15)
3	12	5

## Causes of Foreclosures

A number of factors are cited for causing foreclosures:

- Borrowers assumed adjustable rate mortgages with interest rates that increased to unaffordable levels.
- With the recession, many have lost jobs and can no longer afford monthly mortgage costs.
- Lax underwriting with subprime loans let borrowers buy homes they never could afford.

It is interesting to note that not one local bank has been involved with a foreclosure in the Bridge Street Neck neighborhood. All loans that are now in foreclosure were provided by mortgage brokers and out of town lenders.

One important common observation can be made regarding the foreclosures analyzed in the Bridge Street Neck neighborhood. Many of the foreclosed

properties were acquired between 2005 and 2007. 2005 was the peak time for real estate values in Salem and many other communities. Buyers who bought recently have seen their homes decline in value markedly as noted in the following sales statistics.

Table A5. Median Sales Calendar Year for All Salem

Year	Month(s)	1-Family	Condo	All Sales
2009	2009 Jan – Mar		251,250	253,750
		0		
2008	Jan – Dec	295,00	240,000	269,500
		0		
2007	Jan – Dec	315,50	250,000	294,500
		0		
2006	Jan – Dec	325,00	269,900	318,250
		0		
2005	Jan – Dec	358,45	275,000	320,000
		0		
2004	Jan – Dec	325,00	265,000	305,000
		0		

Source: Warren Group

From a peak in 2005 of \$320,000 the prices of all sales have dropped to \$253,750 as of March 2009. This is a drop of 20.7%. During this same period condominium values have held up better, only declining 8.6% while single family home values declined 26.8%.

In contrast those who have owned their homes since the year 2000 are still ahead in terms of home appreciation.

# Programs to Help Individuals Dealing with Foreclosure

## Local Programs

Salem has been proactive in dealing with foreclosures. The Mayor has appointed a property team that makes sure homes are boarded up, neighbors are notified and other actions are taken to provide some stability. The City provides counseling services through North Shore Community Action Program and other organizations. Salem has a very good website listing numerous sources for foreclosure prevention and legal resources.

It is critically important that Salem and other communities try to prevent foreclosures. The personal hardship for homeowners in foreclosure is extremely high. The destabilizing impacts on communities are high as well—leading to lower property values, vandalism, reduced property taxes and, in many communities, nicks at community confidence.

Unfortunately, dealing with foreclosures has been an intractable problem. Foreclosure prevention workshops sponsored by the Commonwealth are becoming more popular. These workshops may give homeowners the opportunity to meet one-on-one with their lenders as they try to avoid losing their homes. Lenders are

seemingly more engaged now and willing to make loan modifications and other arrangements to help homeowners facing foreclosure.

Lenders and homeowners are now engaging in short sales, whereby lenders agree to a sale that may not be sufficient to repay the outstanding debt. Short sales are happening in the Bridge Street Neck neighborhood and are helping to sell foreclosure threatened properties.

Federal Efforts: Housing Stimulus Package

The Federal government has a new Making Home Affordable Program which includes two programs, as described below, offering attractive financial incentives for homeowners who may face foreclosure.

- <u>Refinancing</u>: Many homeowners pay their mortgages on time but are not able to refinance to take advantage of today's lower mortgage rates, perhaps due to a decrease in the value of their home. Under the new Housing Stimulus Plan, the Refinance Program will help borrowers whose loans are held by Fannie Mae or Freddie Mac refinance into a more affordable mortgage.
- Modification: Many homeowners are struggling to make their monthly mortgage payments either because their interest rate has increased or they have less income. To encourage homeowners who work hard to keep their homes, the plan provides them with a financial incentive to make timely payments on their modified loans. Borrowers who pay on time for five years will have up to \$5,000 applied to reduce their principal debt on their first mortgage. There is no fee to modify a loan.

State Efforts to Assist Homeowners facing Foreclosure

MassHousing, the State's largest affordable housing lender, offers several refinancing options for homeowners that face foreclosure and meet certain underwriting requirements.

- Home Saver Foreclosure Prevention Program: Home Saver is a counseling
  and loan program that helps borrowers who are unable to repay their
  mortgage. It is a proactive step that home owners take before their
  mortgage becomes unaffordable, and before foreclosure becomes a real
  possibility.
- <u>MyCommunity Refinance Loans</u>: The MyCommunity Loan program allows homeowners with adjustable-rate mortgages to take a proactive step toward stability before their loan becomes a burden.

## Program Help for the Bridge Street Neck neighborhood

The programs described above may help individuals dealing with foreclosure. At the same time, programs are needed for the neighborhood to deal with the impacts of foreclosed properties and to give the neighborhood a boost.

The Salem Planning and Community Department offers a number of programs that can assist residents dealing with foreclosure and also help the neighborhood with renovation programs, first time homebuyer assistance and other forms of support.

Table A6. Summary of Salem Housing Funding Proposed 2010

Housing Rehabilitation Loan Program (CDBG)	\$91,000
- Remaining funds from FY09	\$235,000
First Time Homebuyer Loan Program	\$50,000
Rental Assistance Program	\$99,000
Community Support Services (CDBG) -For homeless prevention, homebuyer training	\$48,750
Approximate Grand Total	\$525,000

One of the more positive programs Salem offers is the North Shore American Dream Down Payment Initiative. First time homebuyers (with incomes less than 80% area median income) can receive \$10,000 in down payment assistance as a loan which is forgiven in 10 years and the City of Salem provides matching funds up to \$7,500.

Federal / State Efforts to Support Neighborhoods with High Numbers of Foreclosures

• Neighborhood Stabilization Program (NSP): Foreclosed and abandoned properties in the Bridge Street Neck are eligible for Neighborhood Stabilization Program Funds. The Federal government is providing \$54 million to the Commonwealth of Massachusetts for programs to assist areas that have been impacted by foreclosure. These programs provide little relief to homeowners facing foreclosure. Funds are targeted for new owners, often owner occupants to assist them in purchasing and renovating foreclosed properties.

Of the 39 eligible Massachusetts communities, Salem ranks 27th and the Bridge Street Neck neighborhood (census tract 204500) is one of the 10 eligible census tracts in Salem. \$54 million has been allocated to the Department of Housing and Community Development with \$8.6 million going directly to Boston, Brockton, Springfield and Worcester. The balance of \$43.5 million is going to the remaining 35 communities but only the top 17 communities (not Salem) will be eligible for acquisition and rehabilitation assistance of \$15.4 million.

Although Salem may not initially be eligible for rehabilitation funds, if Salem lines up buildings for renovation there is a chance that rehabilitation funds could be obtained on a "ready to proceed" basis. The NSP funds must be spent in 18 months and many communities will have a difficult time meeting that time frame. HUD and DHCD may allocate funds to communities that are ready to proceed.

• Soft Second Enhanced Program for Foreclosed Properties in Hard-hit Areas: This program, offered by the Mass Housing Partnership, is designed for homebuyers buying foreclosed properties. In the federal designated NSP 39 communities, the first time homebuyer requirement is waived and the income limits are set under 120% of area median income (versus 80%). The enhanced soft second program offers attractive interest rates—now as low as 3.5%. The enhanced soft second program can possibly be

combined with rehabilitation grants from other sources such as Salem's homeowner rehabilitation program.

• Purchase/Rehabilitation Loans for Income Eligible Families: MassHousing, the State's Housing Finance Agency (HFA), is making rehabilitation grants available to income-eligible households (up to 120% of area median income) and first time homebuyers for the purchase and rehabilitation of foreclosed properties. This would be a very good program to target the 20 foreclosed properties in the Bridge Street Neck neighborhood. These loans include funds for renovation and have lower interest rates. City rehab program funds could possibly be coupled with these loans.

All the above NSP funds should be targeted to the identified foreclosed properties listed in *Table A2*. There are undoubtedly other properties that may qualify as well, having been foreclosed upon more recently than the date of these records, March 2009, or prior to January 1, 2007.

# CHAPA's Foreclosed Properties Clearinghouse Program

Citizens' Housing and Planning Association (CHAPA) will be establishing a Massachusetts Foreclosed Properties Program to facilitate the disposition of real estate owned properties (REO) to non-profit organizations, local housing authorities and agencies, municipalities, private owners, owner-occupants, and other purchasers in the 39 communities outlined in the Massachusetts plan for the federal Neighborhood Stabilization Program.

CHAPA will prescreen potential buyers and make arrangements to be sure that screened buyers are given a first look at potential properties to be auctioned. CHAPA is working directly with the lenders of foreclosed properties to help them sell their properties more efficiently and responsibly.

Salem is eligible to participate in CHAPA program, which could be very effective. It is absolutely critical to identify qualified new buyers—be they individual homeowners, non profits or others—that are ready to purchase the new homes. On the nonprofit side, the Salem CDC could be a potential developer sponsor who could purchase properties, renovate them and turn them over to first time homebuyers.

#### **Commercial Assessment**

### Commercial Market Status and Trends

Recent History- Traffic and the New Bypass Road

Until August 2008, Bridge Street was an integral part of Route 1A, a scenic tourist and commuter road that runs through Boston up the northern coast of Massachusetts. At the local level, Route 1A directly connects the City of Salem and its southern neighbors Swampscott and Lynn, to Wenham and Essex and by other routes connects these cities and towns to the coastal scenic towns of Manchester-by-the-Sea and Gloucester via the town of Beverly.

Prior to August 2008 tourist traffic traveling up route 1A had to pass through the Bridge Street Neck neighborhood commercial district to continue over the bridge

and up or down the coast. Over the years, the section of Bridge Street that runs through the Bridge Street Neck neighborhood became notorious for heavy traffic and travel delays at all hours of the day. The commercial section of the Bridge Street Neck grew up around this well-established traffic pattern and became dependent on these tourists and commuters to support their thriving businesses.

In August 2008 a new bridge and Bypass road opened in order to alleviate the bottleneck traffic on Bridge Street. This bypass connects Route 1A in Beverly directly to downtown Salem along the western coast of the Bridge Street Neck neighborhood with limited access road- entries located only at either end. The highway signage that was installed at the entrances to the Bypass road gives no indication that Bridge Street is an alternative route to or from downtown Salem. While Bridge Street is still listed on maps as Route 1A, tourist traffic from the north is likely to take the direct route via the Bypass and commuter traffic will typically opt for this faster route as well.

Impact of Traffic Reduction on the Bridge Street Neck Commercial District

During the first few weeks of its opening, traffic on Bridge Street was almost completely absent as local commuters tried out the new road, and tourists were directed to the new road. Now the traffic has evened out and traffic is split between the two roads, so the heavy traffic problem has been alleviated.

As a result of this major change in traffic, the Bridge Street commercial area has been in a downward transition over the past year. It is important to also note the likely negative impacts on the commercial area due to the current state of the economy. Interviews with business owners on Bridge Street indicate that businesses dependent on tourist traffic have lost significant sales over last year. On the other hand, businesses with a loyal customer base have remained stable over last year because their customers no longer need to wait in heavy traffic to get to Bridge Street. These businesses have expressed concern, however, that new customers are no longer being drawn to the area. Today the primary visitors to the Bridge Street Neck neighborhood are residents, customers visiting a specific retail or business enterprise, and commuters already familiar with the road.

Characteristics of the Bridge Street Commercial District - Three Zones

The Bridge Street Neck commercial district is a neighborhood retail district with three general zones and characters:

- The southern end closest to downtown, south of Lathrop and Skerry Streets, is characterized by mixed-use buildings, a combination of retail and upper floor residential, which transitions to purely residential south of Webb Street at the end of the Bridge Street Neck neighborhood. This end of Bridge Street benefits from the positive influence of the well maintained historic houses along Webb Street that continue toward Salem Common.
- The second zone, in the middle of the peninsula between Lathrop and Planters Streets, is where the street transitions into larger parcels and more automotive and boat oriented businesses. It also contains less dense residential buildings and small retail shops. This middle stretch has a more ambiguous identity and amorphous streetscape than the southern end. It also contains the largest number of vacant properties along Bridge Street.

• The third zone, north of Planters and Rice Streets, is characterized by larger parcels, some popular destination restaurants, and the Clipper Ship Inn. This zone connects directly to the new bridge to Beverly. Some of the restaurants on the eastern side of the street provide nice views of the water; however there is also a large gas tank and prominent electrical cables that cross this end of the Bridge Street Neck neighborhood. The entrance to the old bridge is currently cordoned off, but is slated to be revitalized as a public park on the water.

A survey of the properties along Bridge Street was conducted by going building to building, identifying uses for buildings with retail frontage and using the City's GIS website to gather data on the floor area of the different buildings, assuming that leasable floor area is approximately 15% of gross floor area.

Using this approach, an estimate of approximately 150,000 sf of space dedicated to 1st floor commercial uses was established. The median space was approximately 3,564 sf. The tenants and buildings are listed in *Table A7*.

Table A7: Bridge Street Neck Neighborhood Revitalization

# Bridge Street Neck Neighborhood Revitalization

#### **Commercial Property**

Commercial Property				
			Total Gross Sq.	Useable Sq.
Address	Store Name	Story	Ft.	Ft. 85%
2 Bridge Street	Black Lobster	1	4,222	3,589
3-5 Bridge Street	Bridge Street Market	1	2,095	1,781
9 Bridge Street	Bill & Bobs	1	3,564	3,029
15 Bridge Street	99 Restaurant	1	13,536	11,506
18 Bridge Street 3-11 Hubron Street	t	2	4,174	3,548
26-30 Bridge Street	Cosgroves Liquors	1	4,261	3,622
31-31A Bridge Street	Dunkin Donuts & Realtor	1	4,394	3,735
33 Bridge Street	Clucky Wings/ Dinatas Pizza	1	2,662	2,263
34 Bridge Street	Spinale Auto	1	1,452	1,234
41 Bridge Street	Auto Repair	1	1,556	1,323
40 Bridge Street	Clippership Inn	1	11,670	9,920
40 Bridge Street	Clippership Inn 2nd Building	1	11,578	9,841
35 Bridge Street	Pegasus Auto	1	10,931	9,291
38 1/2 Bridge Street	Tanning 2nd Floor		1,527	1,298
39 Bridge Street	Auto	1	8,155	6,932
44 Bridge Street	Tanny 1st Floor		1,202	1,022
45 Bridge Street	antiques	1	2,078	1,766
53 Bridge Street	Aqua Hair & Joe's Hair	1	3,350	2,848
59 Bridge Street	Sign Painting, Construction	1	1,403	1,193
56-54 Bridge Street	J&W Marine Boat Sales	1	3,154	2,681
64 Bridge Street	Multiple Office	2.5	5,085	4,322
63 Bridge Street	Salem Brake & Clutch	1	16,978	14,431
65A Bridge Street	Salem Brake & Clutch	1	1,425	1,211
69-67 Bridge Street	Saws	2.5	6,883	5,850
77 Bridge Street	Boats and Nautical Gifts	2	18,806	15,985
81 Bridge Street	Cycle Parts	2.5	4,825	4,101
85 Bridge Street	Pulmonary Services	2	4,304	3,658
87 Bridge Street	Computer Repair		1,906	1,620
94 Bridge Street	Mobile Gas Station	1	2,921	2,483
96 Bridge Street	Coffee Time	1	2,391	2,032
99-97 Bridge Street	Stacia's Restaurant		1,164	989
109 Bridge Street	Liquor & Minimart	1.5	4,193	3,564
107 Bridge Street	Salem Used Furn. & Stereo Repair		2,225	1,891
106 Bridge Street	Magic Muffler	1	4,363	3,709
1 Pleasant Street	Commercial	2	1,970	1,675
TOTAL			176,402	149,942
		Median	3,564	

## Current Residential-Retail Mix

Following a similar approach to the calculations of commercial areas, calculations of residential space along Bridge Street (179,000 sf) and vacant commercial space along Bridge Street, which is estimated to be (17,000 or 11%) were made. These data support the interview findings that there is a balance between retail and residential uses that have traditionally existed in the Bridge Street Neck neighborhood, and that the retail/commercial elements of the balance may be declining.

Apart from Bridge Street, the side streets in the Bridge Street Neck are primarily residential. The neighborhood is small, and being surrounded by water, with mostly small built-out lots, it doesn't allow significant expansion. In 2008 the population of the neighborhood was 2,500 people in 1,200 households. A residential

population of this size cannot support and has not historically supported the amount of retail on Bridge Street.

Physical Appearance of the Bridge Street Commercial District

Over the past few years, the physical appearance of the Bridge Street commercial area has deteriorated. The reason for this may be because the northern end of the Bridge Street Neck neighborhood has been under construction for so long, and owners are waiting for the completion of the Bridge Street improvements before investing in their own properties. It may also be as a result of the economic downturn, compounded by the fact that the area is so small that just a few troubled properties can have a large impact.

Bridge Street infrastructure improvements are being designed and planned as the final phase of the Bypass road project. This work will include new sidewalks, street lighting, and a park at the northern end where the old bridge entrance was.

Relationship to Downtown Salem and Beverly

The Bridge Street Neck neighborhood is situated between downtown Salem and Beverly, both of which serve a very different retail purpose and experience and are more upscale than the Bridge Street Neck commercial district. Downtown Salem has experienced a revitalization in recent years and has a strong, well-organized Main Streets Program. A prominent tourist destination, Downtown offers a broad range of shopping and dining options.

As Bridge Street starts to redefine itself, it must maintain its own distinct character from Downtown Salem and Beverly. It cannot try to serve the same purpose as these established surrounding centers.

### **Physical Planning Assessment**

This section analyzes the Bridge Street Neck neighborhood's physical resources, their condition, how they are utilized, how they are regulated and how they can be improved. The Bridge Street Neck neighborhood's physical environment faces immediate challenges, however it also possess significant assets that can be capitalized on and strengthened to meet and address these challenges. Evaluations and strategy recommendations for each of the key Bridge Street Neck neighborhood's physical planning elements follow.

### Land Use Patterns

The Bridge Street Neck is a dense neighborhood featuring both residential and commercial uses. The dominant land use in the planning area is residential, specifically multi-family residential. There are commercial uses located along Bridge Street and industrial uses located at the north east section of the planning area. The commercial uses include a bakery, restaurants, lodging automotive services and boat sales. The industrial uses are facilities run by the gas and electric utility companies (National Grid). There also are a school, a church and a social club, as well as three open spaces dedicated for recreation purposes. An industrial zoned area located in the southwest region of the planning area was recently developed into a residential complex, Salem Station. Mapping information on

existing land use within the planning area is shown on *Figure A2* and is available at MassGIS, the State's Office of Geographic and Environmental information.

### Parcel Size and Ownership

The majority of parcels in the Bridge Street Neck neighborhood are less than 0.5 acres. The small parcel size reflects the area's historical urban environment. The distribution of parcel size is illustrated in *Figure A3*. The largest parcels are located at the edges of the planning area, specifically the two areas zoned for industrial use. The largest parcels are owned by utility companies (National Grid), followed by the City of Salem, the Commonwealth of Massachusetts and the Massachusetts Bay Transit Authority (MBTA). Individual property owners comprise the rest of the parcels and the majority of the planning area. Parcel ownership is illustrated in *Figure A4*.

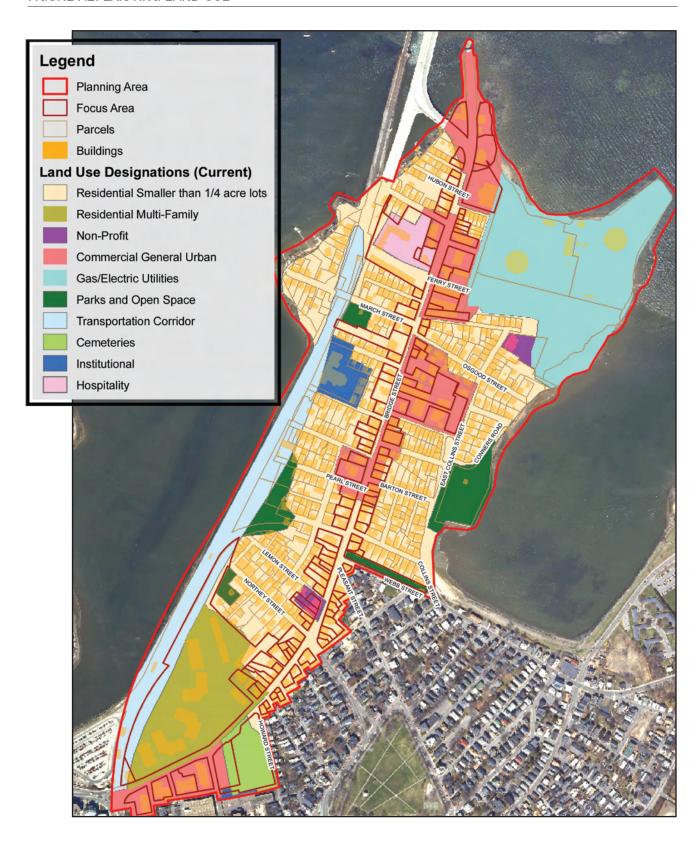
# Parking and Circulation Patterns

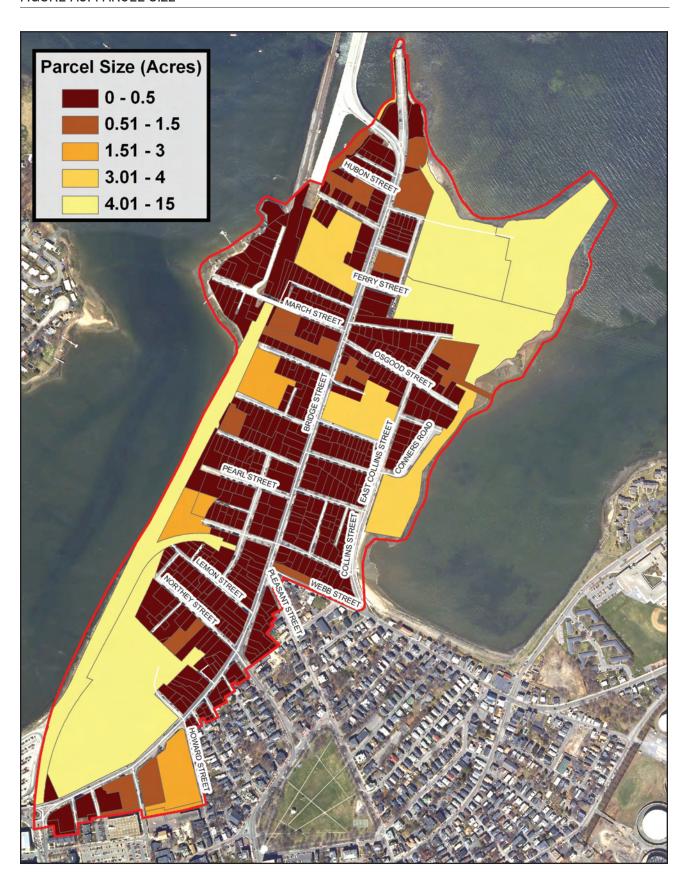
The Bridge Street Neck neighborhood has limited parking for residences and businesses due to its dense street network and built environment. The recent creation of the Bypass road in the Bridge Street Neck neighborhood has significantly altered the circulation patterns in the planning area. The Bypass road has reduced traffic congestion on Bridge Street providing improved vehicular access for residents and businesses. However the reduction of vehicular traffic on Bridge Street has had an adverse effect on some businesses in the planning area.

### Existing Parking Conditions

There are no City owned parking structures or lots located in the Bridge Street Neck neighborhood. Additionally there are no curbside areas monitored by meters for short term parking in the Bridge Street Neck neighborhood. The documents for the planned Bridge Street reconstruction project show that limited parking will be allowed along Bridge Street. Street parking is not allowed on the Bypass road, but is common place on the local roads located throughout the planning area.

The primary circulation routes in the Bridge Street Neck neighborhood are the north-south corridors of Bridge Street and the Bypass road connecting downtown Salem with the Town of Beverly and other communities to the north of Salem.







# Open Space Patterns

There are three public open space areas in the Bridge Street Neck neighborhood. These are Gonyea Park, Collins Cove Playground, and Curtis Park/March Street Playground. There are also two unconnected sections of a bicycle network located within the planning area. Additionally there is a new waterfront park planned for the north end of Bridge Street, on the remaining portion of the former bridge.

The new open space area planned for development at the site of the former bridge overlooking the mouth of the Danvers River will function in a similar way as a public pier would. The planned park will include landscaped areas, features for sitting, walking paths, viewing areas and fishing spots. This park will also have designated parking located on the former bridge structure.

There are two unconnected sections of a bicycle path network in the planning area. One section of the bicycle path is located along the newly constructed Bypass road from Bridge Street in the south to the Curtis Park/March Street Playground in the north. The second section of the bicycle path is located along Webb Street. This second section of the bicycle path continues along Webb Street and then extends north around Collins Cove to Willows Park and Winter Island Marine Park. There is a project currently underway to connect these two sections of the bicycle path using MBTA owned property near Lemon Street. The existing open spaces, together with other amenities are shown in *Figure A5*.

# Historic Resources and Neighborhood Character

The Bridge Street Neck neighborhood is an area that is rich with historic resources. There are two National Register Districts, a building on the National Register of Historic Places, and a Local Historic District located just outside of the Bridge Street Neck neighborhood. The historic resources located within the planning area are captured in Figure A6.

# Historic Districts and Buildings

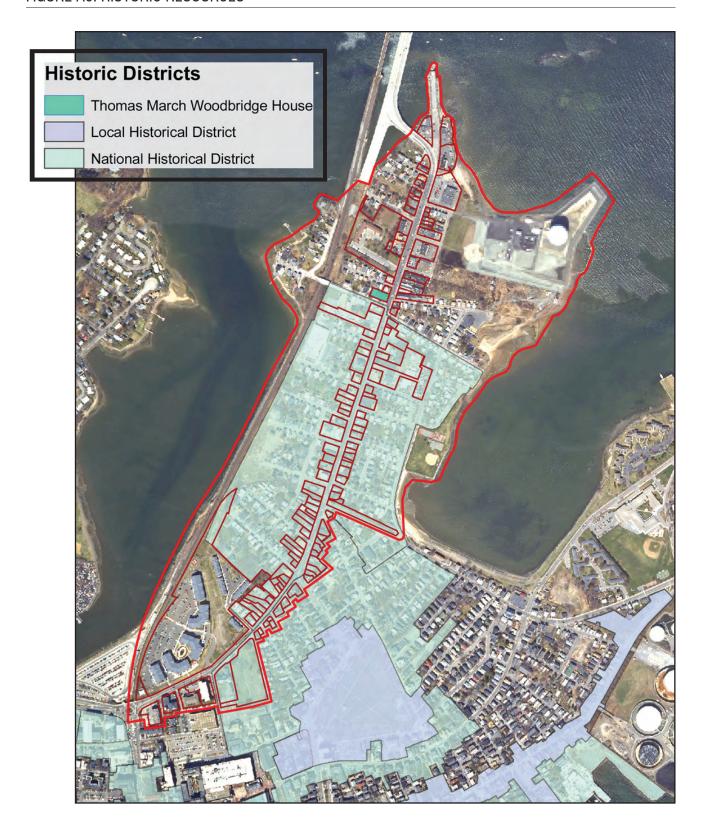
The two National Register Districts located in the planning area are The Bridge Street Neck District and Salem Common District. Together the two encompass approximately the southern half of the planning area. Properties within National Register Districts are regulated only if there is state of federal permits, licensing or funding involvement in a project.

There is one building in the planning area which is on the National Register of Historic Places. That building is the Woodbridge Thomas March House at 48 Bridge Street. The building is not located in either a local historic district or national register district.

The northern half of the planning area is not in either a National Register District or Local Historic District. The planning area abuts a Local Historic District designated for Washington Square. There are no Local Historic Districts in the planning area.

Overall, the neighborhood character is that of a dense nineteenth century residential area, consisting of small parcel sizes, buildings with little or no setbacks, and featuring architectural examples of Federalist and Greek Revival styles.





# Neighborhood Character Photo Inventory

A photographic inventory of the neighborhood character and land use conditions has been compiled over several site visits to the planning area. Aspects recorded photographically include the existing roads and public ways, open space, sidewalks, streetscape and civic institutions.

A selection of representative images is included as *Figure A7* to portray the overall architectural, urban design and streetscape character of the Bridge Street Neck neighborhood. Additional photographs are available in electronic format for use as reference materials during the next steps of the study.

#### Pedestrian Environment

The dense nature of the Bridge Street Neck neighborhood's street network and building fabric as well as the area's predominantly residential use make the pedestrian environment a critical feature of the planning area. The neighborhood's pedestrian environment is defined by two main elements: the comprehensive network of street sidewalks and the presence of two sections of the public bicycle path.

#### Existing Pedestrian Routes and Conditions

Although the planning area has a comprehensive network of street sidewalks, the historical nature of the sidewalks (narrow and close to street level in many locations) reduces their effectiveness in establishing a safe and friendly pedestrian environment. An example of the lack of a barrier between the sidewalks and the streets is the common occurrence of vehicles parking on the sidewalks, which reduces the sidewalk's pedestrian capacity and forces many pedestrians to walk in the streets. The reconstruction of the sidewalks along Bridge Street is planned as part of the Bridge Street reconstruction project. This project also includes landscaping and period lighting.

The two sections of the bicycle path complement the street network. However they appear to be used more as a recreational path than a pedestrian connection route. The effectiveness of the bicycle paths should be enhanced when the current project to connect the two independent sections is complete.

The primary pedestrian circulation route in the planning area is the north/south corridor of Bridge Street. Many of the other local roads are dead ends or not through streets. The primary pedestrian destinations are the businesses on Bridge Street, Carlton Elementary School, the MBTA Commuter Rail Station and downtown Salem. There are limited open space areas to reinforce and encourage pedestrian activity.

























Bridge Street Neck Neighborhood Revitalization Plan
The Cecil Group GLC Development Resources Peter Smith Associates Tetra Tech Rizzo

# Infrastructure Conditions and Constraints

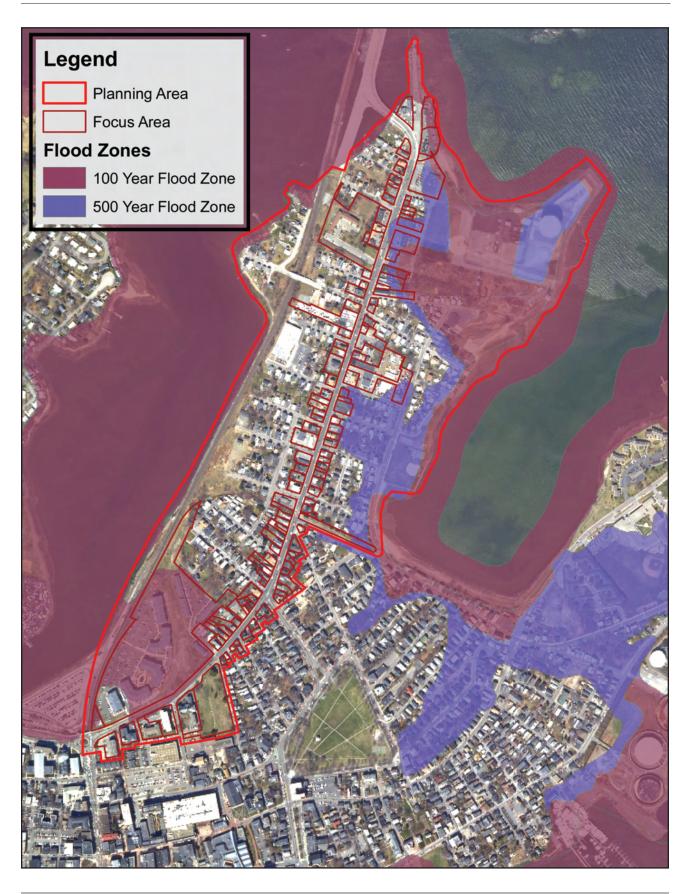
The Bridge Street Neck neighborhood has several constraining infrastructure conditions within the planning area such as flood zones and utility easements. However there are also several infrastructure improvement projects currently planned, including the renovation and reconstruction of Bridge Street, the creation of a park on the end of the former bridge site and the connection of two separate bicycle path sections. Although the existing infrastructure conditions may represent constraints, the planned infrastructure projects may function as opportunities.

# Infrastructure Conditions

There are several flood zones located in the Bridge Street Neck neighborhood, including 100-year and 500-year flood zones located along the east coast. The most significant flood zones are located in the north east and south west sections of the planning area. Although the flood zones are not predominant throughout the area they must be accounted for in development and revitalization plans. In addition to the flood zones, there are several utility easements located within the planning area. The most significant is the electricity easement that travels east-west near Ferry Street. The power lines in the electricity easement prevent development of the land beneath and detract from views of the water surrounding the northern end of the planning area. The largest parcels of land without structures are areas affected by flood zones or utility easements. Figure A8 shows the flood zone boundaries.

The planned infrastructure projects for the Bridge Street Neck neighborhood may act as a catalyst for revitalization and redevelopment. Of the several infrastructure improvements projects planned for the neighborhood, the renovation and reconstruction of Bridge Street road and sidewalks from Howard Street to Ames Street is most likely to have the largest impact. This will include the repaving of Bridge Street, construction of new brick lined sidewalks, new landscaping, new signage and new period lighting. The existing brick sidewalks should be retained wherever possible to preserve their historic and aesthetic value. While this project will provide traffic and pedestrian improvements it will also provide an aesthetic upgrade for Bridge Street, which is a designated "Entrance Corridor" for the City of Salem. It is possible that this project will lead to storefront renovations and revitalization along Bridge Street as well as creating a new perception for the area among residents and visitors.

The planned construction of a new waterfront park and recreation space on the former bridge site and the planned connection of the Bypass road section and the Webb Street section of the bicycle path can also be an asset in the revitalization and redevelopment efforts. The waterfront park, which will be situated among commercial uses, has the potential to become a destination open space for the Bridge Street Neck neighborhood and possibly the whole City of Salem.



The planned connection of the two separate sections of bicycle path network should increase the volume of users on both sections of the bicycle path that run through the neighborhood. Together these two projects represent not only an opportunity to create an attraction for residents and visitors within the commercial business district, but also an improvement to the infrastructure system to move residents and visitors from other parts of the City and from the commuter rail station into the planning area.

# Zoning and Regulatory Framework

The planning area has a long history of both residential and commercial use that is reflected in the current zoning, which comprises nine different zoning districts and one overlay district. This is a significant number of different zoning districts for the size of the planning area.

# Existing Zoning

The nine zoning districts and one overlay district located in the planning area are the following:

- Industrial (I)
- Business Neighborhood (B1)
- Business Highway (B2)
- Wholesale and Automotive (B4)
- Central Development (B5)
- Residential One Family (R1)
- Residential Conservation (RC)
- Residential Two Family (R2)
- Residential Multi-Family (R3)
- Entrance Corridor Overlay

The majority of the planning area is zoned residential use, specifically Residential Two Family (R2). The areas zoned for business are mostly located abutting the east side of Bridge Street, stretching the majority of Bridge Street uninterrupted away from downtown Salem. Although the majority of the planning area is zoned for residential use, three of the five business districts in the planning area prohibit residential use. Conversely, three of the four residential districts largely prohibit business uses.

For the size of the Bridge Street Neck neighborhood, the area has a high number of different and potentially conflicting zoning districts. The planning area's predominately residential nature and use present potential areas of conflict with the uses allowed by the Wholesale Automotive, Business Highway and Industrial zoned districts. The area's zoning districts are illustrated in Figure A9.

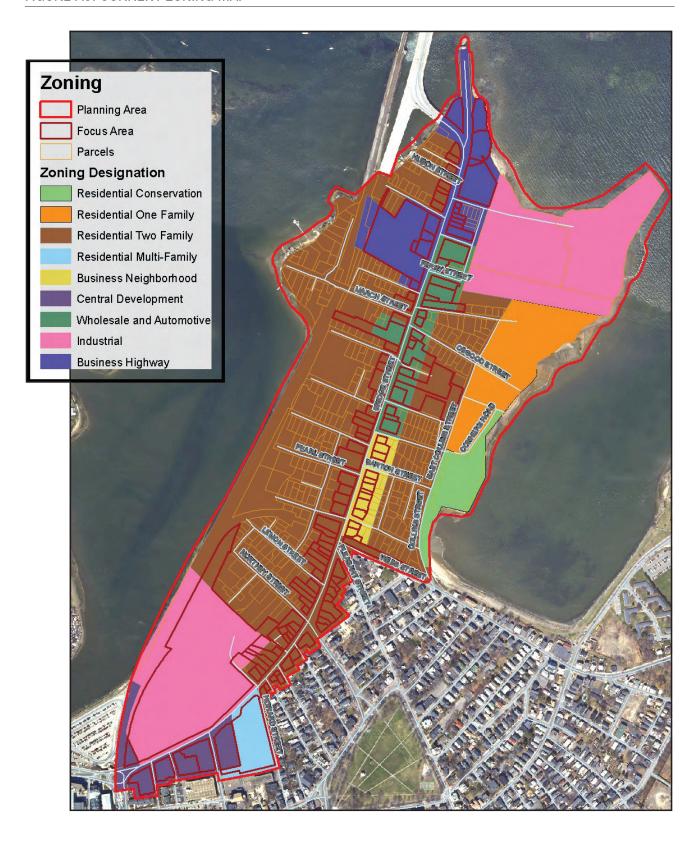


Table A8. Permitted Uses

District	Permitted Uses
Residential	Detached single family dwellings, agricultural, horticultural and floricultural
Conservation (RC)	operations, accessory buildings, golf courses, institutions, places of worship
	and religious housing, libraries, schools, and public parks.
Residential One	Detached single family dwellings, agricultural, horticultural and floricultural
Family (R1)	operations, accessory buildings, golf courses, institutions, places of worship
	and religious housing, libraries, schools, and public parks.
Residential Two	All uses allowed in R1 and CR Districts, two family dwellings, accessory
Family (R2)	buildings, museums, municipal elderly housing, rooming and boarding (not
	more than two people) and historic buildings.
Residential	All uses allowed in R2 Districts, multifamily dwellings, and accessory
Multifamily (R3)	buildings.
Business	All uses permitted in R-3 Districts, grocery stores and delicatessens, retail
Neighborhood (B1)	bakeries, drugstores, liquor stores, newsstands and variety stores, florists (no
	greenhouses), banks and savings and loan institutions, hardware stores, barber
	shops, beauty parlors, book stores, gift shops, shoe repair shops, tailor and
	custom dressmaking shops, municipal buildings, professional offices, medical
	and dental clinics, appliance repair shops (with less than three people engaged
	in providing services), self service laundries, restaurants (drive -in allowed,
	alcoholic beverage service not allowed), laundry and dry cleaning
	establishments (with less than five people engaged in provide services),
	incidental off street parking and loading facilities are allowed in support of
	principal use.
Business Highway	All uses permitted in B-1 Districts, except that residential uses are prohibited.
(B2)	Motels, automobile service stations, restaurants with alcoholic beverage
	service, supermarkets, retail department stores (if located within a shopping
	plaza), shopping plaza accessory uses, research and development facilities,
	warehousing and distribution, laboratories (provided no noxious odors are
	emitted), publish and printing establishments, general office buildings, and
	incidental off street parking and loading facilities are allowed in support of
Wholesale and	principal use.
	All uses permitted in B-1 Districts, except that residential uses are prohibited.
Automotive (B4)	Places of worship, schools, institutions, automotive service stations,
	automobile, boat and trailer sales and service, printing establishments,
	warehousing, sale and storage of building supplies, wholesale merchandise
	brokers, wholesale storage, plumbing, carpentry, sheet metal shops, incidental accessory uses and buildings (off street parking, loading facilities), service
	establishments exceeding B1 District requirements (laundry, baking, dry
	cleaning) retail uses relating to the above uses.
Central	All uses permitted in the B-1 Districts. Restaurants and eating and drinking
Development (B5)	places, nonprofit clubs, lodges and fraternal orders, philanthropic and
Development (D3)	charitable institutions, music and dance studios, trade and business schools,
	hotels, motels and inns, business and professional offices, places of
	commercial recreation and entertainment (theaters and bowling alleys),
	publishing and printing establishments, one-family, two-family and multifamily
	paonormig and printing combininents, one-taining, two-taining and indutating

District	Permitted Uses
	residential uses (as either primary or secondary building use), artist and artisan studios, workrooms, and shops, retail stores (other than those permitted in B-4 Districts), retail-wholesale contractors supply establishments (if wholesale operations consist of less than 50% of the business), housing projects built under the jurisdiction of the Salem Housing Authority, off street parking and loading facilities, and accessory uses generally in support of the above permitted uses
Industrial (I)	All uses permitted in B-1 Districts, except that residential uses are prohibited. Places of worship, schools, institutions, automotive service stations, automobile, boat and trailer sales and service, printing establishments, warehousing, sale and storage of building supplies, wholesale merchandise brokers, wholesale storage, plumbing, carpentry, sheet metal shops, incidental accessory uses and buildings (off street parking, loading facilities), service establishments exceeding B1 District requirements (laundry, baking, dry cleaning) retail uses relating to the above uses.

#### **Amenities**

Important amenities valued by both residents and businesses are the designated open space areas, waterfront access, existing and planned bicycle path networks, and MBTA commuter rail service. Although the Bridge Street Neck neighborhood has a good mix and a significant amount of amenities, there are opportunities and needs to improve and strengthen these community assets. The existing amenities can be improved and enhanced by focusing on how the amenities function in concert with each other, how they work with adjacent uses and where they are located to maximize their accessibility and effectiveness within the community. Figure A5 illustrates the location of the neighborhood's amenities.

The Bridge Street Neck neighborhood's valued amenities include three existing open space areas, two sections of Salem's bicycle path network, an elementary school, waterfront properties and views, restaurants and shops, MBTA commuter rail service and downtown Salem within walking distance, and good vehicular access to the neighborhood. Additionally there are several City and State planned projects to increase and enhance the amenities in the planning area. These planned projects include: the renovation and reconstruction of Bridge Street road and sidewalks, the creation of a new recreational park on the former bridge and the connection of the two sections of the bicycle path in the planning area.

In the same manner that amenities are elements that have positive effects on a community, the Bridge Street Neck neighborhood has detractions that have negative effects. The Boston Gas Company facility located at the north end of the neighborhood, which includes a large industrial gas tank, is situated on the water and acts as a barrier between the waterfront and abutting residential and commercial districts. High tension power lines run east/west across Bridge Street in the same vicinity as the gas tank facilities. The power lines detract from the water views in that area and present a less than ideal gateway image when entering the Bridge Street Neck neighborhood from Beverly.

## <u>Urban Design Opportunities</u>

The Bridge Street Neck neighborhood's natural geography presents opportunities to develop and strengthen the planning area's connection to the surrounding waterfront areas and ocean views. The peninsula land form provides excellent proximity to the ocean, which can be a defining characteristic for the neighborhood and a significant asset for residents and businesses. Increasing access to the waterfront, creating public space at the water's edge and preserving views are ways to increase the planning area's connection to the waterfront area.

In 2005 the City of Salem issued Commercial Design Guidelines, which provide direction for the physical design of commercial buildings in designated urban renewal areas and entrance corridors. The Commercial Design Guidelines apply to commercial uses located along the entire length of Bridge Street as it is designated as the Bridge Street Entrance Corridor. These guidelines should eventually provide an improved visual experience when traveling along Bridge Street and therefore portray an improved image of the Bridge Street Neck neighborhood.

# **Physical Conditions Summary Assessment**

The Bridge Street Neck neighborhood's physical environment has its own unique set of strengths, weaknesses, opportunities and threats, as does every community. The strengths include existing assets such as the MBTA station and the opportunities such as the planned Bridge Street road and sidewalk reconstruction. The neighborhood's weaknesses include infrastructure locations and threats to the area's commercial businesses. Evaluating the Bridge Street Neck neighborhood's assets and challenges and the respective strategies to enhance or improve them provides the ground work for the implementation of future cohesive improvement strategies.

# Strengths

The Bridge Street Neck neighborhood has significant strengths in its amenities, location, planned projects and existing assets, and is well positioned for improving upon its already strong neighborhood character and resources. The neighborhood possesses an excellent location, adjacent to downtown Salem, with direct access to Beverly and an MBTA commuter rail station. Additionally the planning area presents many positive amenities such as open space recreation options, access to the waterfront, access to the City wide bicycle path, and a mixed use commercial district along Bridge Street. The Bridge Street Neck neighborhood is a densely developed, primarily residential neighborhood, mainly comprised by individually owned small parcels of land. The absence of large land parcels or individuals and entities owning multiple parcels of land in the neighborhood significantly reduces the likelihood of a major unwanted development.

The Bridge Street Neck neighborhood's existing assets and strengths will be further enhanced with the planned infrastructure projects that will repave and renovate Bridge Street road and sidewalks, create an open space recreation area on the end of the former bridge and connect two sections of the existing bicycle path. Overall the Bridge Street Neck neighborhood has significant strengths and resources.

#### Weaknesses

The Bridge Street Neck neighborhood has several weaknesses and challenges that face it, such as the reduction of sales volume for buildings on Bridge Street and the current economic downturn. The Bypass road project was successful in achieving its designated goal of eliminating the debilitating congestion that existed on Bridge Street. However, it also removed a lot of through traffic that many of the Bridge Street commercial businesses relied upon to generate business. Bridge Street businesses that have a loyal and established customer base have not experienced as dramatic a negative impact as others.

The presence of the utility companies (National Grid) at the north end of the Bridge Street Neck neighborhood presents an image challenge. The location of these utilities prevents access by neighborhood residents to the waterfront and obstructs what would be water views. Additionally the imposing physical presence of the gas tank and power lines presents an industrial gateway effect that contradicts the residential nature of the Bridge Street Neck neighborhood. Similarly to the utility companies' location creating a barrier to the waterfront area for the neighborhood, the parallel Bypass road and railroad line create a hard barrier on the west edge of the neighborhood preventing residential access to the waterfront. The Bypass road, the railroad line, the power lines and the gas tank are all elements of the Bridge Street Neck neighborhood that weaken the potential of the planning area.

# Opportunities

The Bridge Street Neck neighborhood has the opportunity to build on its existing strengths and improve its overall condition as desirable place to live, work, and visit. Opportunities exist for the neighborhood by making new and strengthening existing waterfront and open space connections. Connections to the water can be improved by creating new links with the use of streetscape elements or specific signage.

Strategically implemented streetscape items, beyond what is planned as part of the Bridge Street road and sidewalk reconstruction, can be used to create new places along Bridge Street or to create strengthen connections between different parts of the planning area. By locating additional brick paving in the sidewalk, adding street benches and having landscape planters in a three block area along Bridge Street that has a high concentration of commercial business will identify that location as a designated place and therefore a destination. In a similar manner sidewalk improvements, street tree additions and signage can strengthen an existing street connection from one part of the planning area to an open space or recreation area that increases its use by the community.

#### Threats

The current national economy and the housing market continue to be a threat to the Bridge Street Neck neighborhood. This threat is not specific to the planning area, but is one that could have lingering negative effects. However the combined strengths of the existing assets and the planned improvements suggest that the area will rebound in a strong manner when the national market correction occurs.

#### Future

Overall The Bridge Street Neck neighborhood appears to have more assets and opportunities than weaknesses and challenges, and therefore appears to be well positioned to respond to its current and future challenges. Improving the physical condition and visual impression of buildings along Bridge Street should provide the greatest benefit for the neighborhood. Bridge Street is the main thoroughfare, commercial zone, gateway to the City and face of the neighborhood to most visitors. Physical improvements to Bridge Street and abutting buildings will improve the whole neighborhood image. The plans and initiatives to revitalize this corridor are already in place with the Bridge Street road and sidewalk reconstruction, the construction of a public recreation space at the end of the former bridge as well as the Commercial Design Guidelines that apply to all businesses along Bridge Street. Together these infrastructure projects and design regulations should contribute to improve the image and quality of living in the entire neighborhood.

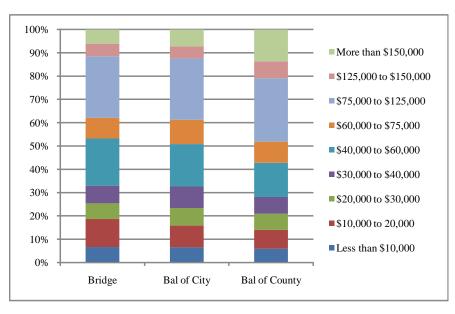
 Table A1. Demographic Indicators

# General Demographics

	Demographic Comparison			Avg. Ann. Change			
	1990	2000	2008	2013	1990-2000	2000-2008	2008-2013
Bridge Street Ngh							
Population Population	2,331	2,296	2,456	2,510	-0.15%	0.87%	0.44%
Households	947	1,065	1,162	1,194	1.25%	1.14%	0.55%
Median Household Income		· ·	*	*			
	\$31,125	\$42,860	\$56,735	\$70,594	3.77%	4.05%	4.89%
Balance of Salem							
Population	35,810	38,111	38,952	39,383	0.64%	0.28%	0.22%
Households	14,878	16,427	16,823	17,049	1.04%	0.30%	0.27%
Median Household Income	\$32,661	\$44,074	\$58,675	\$72,863	3.49%	4.14%	4.84%
Balance of County							
Population	631,939	683,012	709,973	722,198	0.81%	0.49%	0.34%
Households	235,460	257,927	267,293	272,089	0.95%	0.45%	0.36%
Median Household Income	\$37,913	\$51,763	\$70,408	\$82,996	3.65%	4.50%	3.58%
Balance of MSA							
Population	3,463,815	3,667,925	3,763,955	3,814,831	0.59%	0.33%	0.27%
Households	1,287,767	1,404,240	1,452,105	1,477,051	0.90%	0.43%	0.34%
Median Household Income	\$39,967	\$54,590	\$75,949	\$89,747	3.66%	4.89%	3.63%
Massachusetts Total							
Population	6,016,425	6,349,097	6,518,184	6,605,384	0.55%	0.33%	0.27%
Households	2,247,110	2,443,580	2,523,144	2,565,022	0.87%	0.41%	0.33%
Median Household Income	\$36,952	\$50,539	\$68,176	\$81,824	3.68%	4.36%	4.00%

Table A1. Demographic Indicators (cont.)

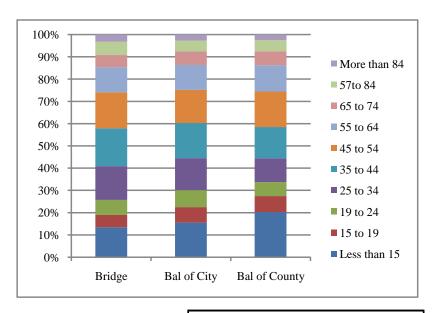
# Households by Annual Income



	Annual Income 2008			
Income	Bridge St.	Bal. Of	Bal. Of	
<u>Level</u>	Ngh	City	County	
Less than \$10,000	77	1,096	15,730	
\$10,000 to \$14,999	68	744	10,430	
\$15,000 to \$19,999	72	825	11,204	
\$20,000 to \$24,999	42	563	8,839	
\$25,000 to \$29,999	36	704	9,855	
\$30,000 to \$34,999	45	778	9,979	
\$35,000 to \$39,999	44	784	9,062	
\$40,000 to \$49,999	103	1,681	19,807	
\$50,000 to \$59,999	132	1,370	19,449	
\$60,000 to \$74,999	103	1,753	24,178	
\$75,000 to \$99,999	219	2,450	37,884	
\$100,000 to \$124,999	88	1,987	34,890	
\$125,000 to \$149,999	63	865	19,435	
More than \$150,000	71	1,222	36,551	
TOTAL	1,163	16,822	267,293	

Table A1. Demographic Indicators (cont.)

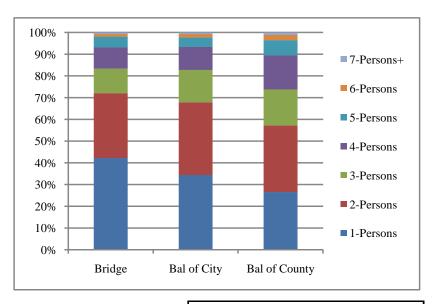




	Popu	Population by Age, 2008			
	Bridge St.	Bal. Of	Bal. Of		
Age of Resident	Ngh	City	County		
Less than 15	331	6,378	143,202		
15 to 19	136	2,868	51,240		
19 to 24	166	3,127	44,047		
25 to 34	371	5,908	75,597		
35 to 44	420	6,469	100,020		
45 to 54	397	6,109	112,615		
55 to 64	277	4,625	83,275		
65 to 74	134	2,458	44,801		
57to 84	146	2,056	35,361		
More than 84	80	1,079	17,688		

Table A1. Demographic Indicators (cont.)

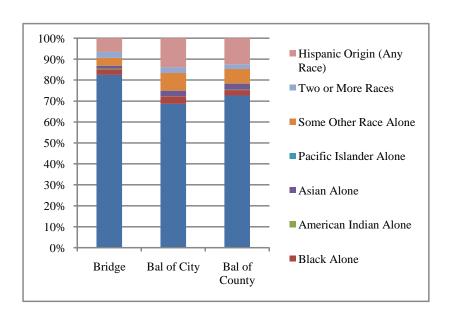
# Households by Household Size



	Households by HH Size, 2000			
	Bridge St.	Bal. Of	Bal. Of	
Household Size	Ngh	City	County	
1-Persons	450	5,655	68,523	
2-Persons	318	5,485	78,841	
3-Persons	120	2,444	42,942	
4-Persons	104	1,742	40,346	
5-Persons	54	730	18,235	
6-Persons	12	253	5,987	
7-Persons+	<u>8</u>	<u>117</u>	3,053	
Total	1,066	16,426	257,927	

Table A1. Demographic Indicators (cont.)

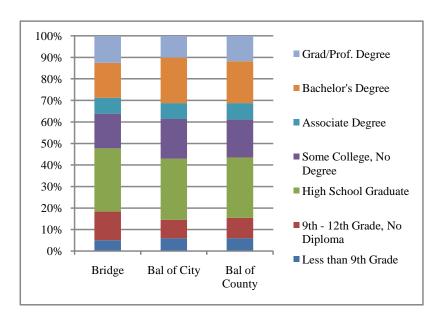
# Racial Composition



	Racial Composition, 2008			
	Bridge St.	Bal. Of	Bal. Of	
Race and Ethnicity	Ngh	City	County	
White Alone	2,168	31,109	588,973	
Black Alone	71	1,569	20,822	
American Indian Alone	10	85	1,835	
Asian Alone	34	1,170	23,358	
Pacific Islander Alone	1	30	328	
Some Other Race Alone	98	3,781	56,522	
Two or More Races	74	1,208	18,135	
Hispanic Origin (Any Race)	<u>173</u>	6,323	100,927	
Total	2,629	45,275	810,900	

Table A1. Demographic Indicators (cont.)

# **Educational Attainment**



Persons 25 +, 2000				
Bridge S	St. Bal. Of	Bal. Of		
Ngh	City	County		

# **Educational Attainment**

Less than 9th Grade	83	1,570	27,209
9th - 12th Grade, No Diploma	220	2,285	43,600
High School Graduate	487	7,531	128,726
Some College, No Degree	267	4,895	80,940
Associate Degree	121	1,938	35,006
Bachelor's Degree	269	5,618	89,297
Grad/Prof. Degree	<u>208</u>	<u>2,677</u>	54,156
Total	1,655	26,514	458,934

# Financial Feasibility - Specific Projects Tested

There are a couple of larger properties on Bridge Street that could potentially in the future serve a denser more advantageous use. The redevelopment of these properties does not make economic sense in the current economic climate but conceivably could in the future. To understand what could possibly be done in the future and to guide our thinking, we tested development projects on two key relatively large sites. There are also some smaller sites that contain vacant, run-down buildings that contribute to the problematic aspects of the neighborhood. We tested one of these smaller infill sites in order to see what may be done in the long and short term to curtail the blight. The sites tested include:

- The Brake and Clutch site at 63-65 Bridge Street and 9-11 Lathrop Street, a relatively large site whose current automotive use is not compatible with its residential surroundings.
- The Clipper Ship Inn site at 40 Bridge Street, the largest development parcel on Bridge Street. The hotel use is seen as an asset to the neighborhood, but the site could be more densely developed and improved in appearance.
- The Salem Plumbing Building site at 43 Bridge Street, a vacant, narrow, poor quality 3-story building perceived as a blighting influence in the neighborhood.

#### Brake and Clutch Site

This parcel could be developed, potentially, for a larger residential project that fronts on Bridge Street and reaches into the neighborhood along Lathrop and East Collins Streets taking over two additional non-residential buildings which are currently surrounded by successful residential streets with proximity to the water.



Concept layout showing potential residential redevelopment

The density of the proposed residential development was arrived at by limiting the height to that of the surrounding residential neighborhood, two to three stories, and accommodating all of the parking on site. The tested configuration contains 75,000 gross square feet, approximately 60 residential units made up primarily of one and two-bedroom apartments in a building on Bridge street plus townhouses along Lathrop and East Collins Streets. Outdoor parking is provided for the apartments and half-flight below grade parking for the townhouses underneath each unit.

#### For-sale Housing

In a for-sale housing scenario, the total development cost today for this type of project far exceeds current sales prices for condominiums and townhouses in the Bridge Street Neck neighborhood. Bridge Street Neck's 2009 sales and on-market data show housing selling at \$150/sf. While new construction will sell at a higher rate, typically 20% more, housing prices will need to rise much higher for this project to be feasible: \$360/sf for the one-bedroom apartments, \$315/sf for the two-bedroom apartments, and \$285/sf for the townhouses. These are in the range of prices that were realized at the peak of the market in 2005 in Salem.

Project feasibility assumes that the site's current owner would be able to sell the properties to a housing developer for, at a minimum, site's assessed value, which is \$1,600,000 (based on what the site would rent for under its current industrial use). Taking into account the above listed sales prices, and the development cost of \$275/sf, the residual land value left for the developer to pay for the site would be approximately \$1,400,000. This price is within the range of what the owner might expect to make, but the housing sales prices will need to rise back up to Salem's 2005 peak in order for a developer to be within this range of the assessed land value.

#### Market Rate Rental Housing

Current rents are too low on the Bridge Street Neck to support new development. Rents on the Bridge Street Neck proper, in the two and three-family houses, are approximately \$1.00/sf or \$1,000/month for a two-bedroom unit. At Salem Station, the newer (2002) large rental housing development at the bottom of the Neck, rents are \$1.50/sf, or \$1,770/month for a two-bedroom unit. Salem Station contains many amenities that a large site can afford to provide, such as, a pool and fitness center, business center, and clubhouse. It is also located much closer to the commuter rail station and downtown Salem than the Brake and Clutch site.

Rents will need to rise an additional 150% over Salem Station's rents for this type of project to work. The rents for new development on the Brake and Clutch site would need to be \$2.30/sf or \$2,415/month to support a new rental development, not including any amenities it would need to compete with a Salem Station-type neighbor. Therefore, the conclusion is that market rate rental housing is not feasible in today's market, and we do not expect it will be feasible even in mid-term future markets as the economy recovers.

# Affordable Rental Housing

An affordable housing project using tax credits and grants to pay for development costs could generate the same land value as the for-sale housing scenario, but might do so in

today's economy, making that type of development potentially financially feasible. However, because the scale of affordable housing projects is limited by the size of the tax credit awards, and the amount of credits and grants are very limited today, the project would need to be done in two or three phases. In addition, the project would need to be comprised of 100% affordable units because market rate rental units are so far below being financially feasible.

#### Clipper Ship Inn Site

The Clipper Ship Inn is located on the northern end of the Bridge Street Neck near the destination restaurants and future site of the new waterfront park. The 60-room hotel is located on a relatively large, 3.6 acre, site in two separate buildings. The older building, built in 1960 appears to be tired and lacking curb appeal, while the newer building built in 1992 appears to be in good shape and is attractive. Each building contains 30 hotel rooms. The site contains more than enough parking for the hotel as well as considerable green and undeveloped space. Although hotel use seems to be a favorable future and long-term use for this end of the neck, the size of the parcel warrants the testing of other uses so that the city can understand if additional compatible uses are financially feasible.

#### Enhanced Hotel Use

It is likely that the most practical and economical future use of the Clipper Ship Inn site is an enhanced hotel use. When the economy improves it could well make sense to replace the older, outdated building at the existing hotel with a new two-story building that can hold twice as many rooms, thus expanding the total hotel from 60 to 90 rooms.

In order to pay for this addition, the owner would need to generate an additional \$65 per day on the 30 new rooms, net of operating costs and taxes, assuming a 55% occupancy rate. Achieving this type of revenue increase is likely to be possible when the market improves. In addition, amenities such as a pool and/or breakfast room will be needed to market the property and compete with more contemporary limited service properties. The cost of these amenities could be covered by selling off part of the land for four or five house lots along Thorndike Street.

#### Retail

Knowing that with the addition of the bypass road, the smaller retail enterprises will not be as successful in the future on Bridge Street, the Clipper Ship Inn site presents the opportunity to test a larger destination retail center at the northern end of the neck, near the other commercial parcels containing compatible uses such as destination restaurants.

The type of retail that will be feasible on this site will need to include a cluster of retail stores large enough to be a destination for shoppers. A development was tested that includes 40,000 sf of retail space and 160 surface parking spaces. This retail cluster will need to include a mix of larger national retail tenants and local merchants. For example, the mix might be: a smaller grocery store, a pharmacy, a bank, a dry cleaner, a florist, a restaurant, and a hardware store. One key to successful retail on this site will be signage that can be seen from the bypass road and the bridge from Beverly.



Concept layout showing potential retail redevelopment

Retail development of this nature will be feasible when retail space is in demand and can support rents of \$25/sf nnn (triple net). With a total development cost of \$300/sf, the residual land value would be \$2,000,000, which is within the range of what the owner would expect to make, considering the assessed land value is currently \$2,200,000. In order to maximize the value of the site, the land on Thorndike Street can be sold as 5 house lots.

It is more difficult to determine what comparable retail rents are today in the Bridge Street Neck neighborhood because the larger retail enterprises all own their own buildings. Based on similar projects in greater Boston, it is thought that \$25/sf nnn rents can be attainable in the near future once the economy has stabilized.

# Retail and Office

When an office component is added to the retail development mix, the project becomes infeasible. The development tested on the site includes 20,000 sf of retail, 30,000 sf of three-story office space, and 170 parking spaces. Reasonable office rents at \$19/sf nnn (or \$27/sf gross minus \$8 tax and operating cost) are not high enough to support this kind of development at \$300/sf development cost.

If this is to work in the future it will require a unique office tenant, or more likely an owner-occupant, that wants a combination of convenient location and water views for

their own offices when the market stabilizes and there should be a demand for retail space as well. Office use may be compatible and desired for this end of the Bridge Street Neck neighborhood, but is likely to be the least financially feasible use for this area.

#### Salem Plumbing Building Site

The Salem Plumbing Building is an example of a smaller, more typical size site on Bridge Street, 0.3 acres. Although it is close to the northern end of the neck, the site is too small to support destination retail or office use. Infill housing would be an appropriate use of this type of site, and a good alternative to the blighting influence of a vacant building.

Redeveloping the Salem Plumbing Building for for-sale or market rate rental housing is not financially feasible for reasons that are demonstrated above in the Brake and Clutch site analysis. The site can only accommodate 6 units and the associated parking. Affordable rental housing may be a more financially viable solution for a site like this, and might be viable in the near future, but would still not be financially feasible today. The building would need to be completely replaced to create housing, and that development cost is too high to support a \$440,000 assessed land value. If the site could be combined with adjacent properties as a larger parcel its viability as a project will increase.

## Affordable Housing on Smaller Infill Sites

In this middle zone of the Bridge Street corridor there are other run-down vacant buildings of similar scale to the Salem Plumbing on Bridge Street that may be more viable candidates for affordable housing infill projects. As discussed earlier, affordable rental housing at a small scale is likely to be viable in the current economy. This redevelopment strategy would be a good, possibly temporary, alternative to the blighting influence of vacant buildings and to redevelopment that is not financially feasible today.

This strategy will work best if targeted to a few specific vacant properties. One affordable housing unit can generate approximately \$20,000-25,000 in land value, so a 6 to 8 unit project could generate up to \$200,000 for the land purchase price. Vacant buildings that are already built as housing would require less extensive construction work than the Salem Plumbing Building, and would therefore be less costly to redevelop. If they are redeveloped as rental property Federal Historic Tax Credits may be used reducing development costs by almost 20%. Individual owners would need to be approached on each property. The revitalization of these properties may entice other property owners in the middle zone of the Bridge Street corridor to better maintain their buildings as well, thereby addressing some of the key problematic areas of this commercial and residential corridor.

# Bridge Street Neck Neighborhood Revitalization Plan

Resources for Homeowners to Deal with Foreclosure or Redeveloping Foreclosed Properties

# **Local Programs**

# City of Salem - Housing Rehabilitation Loan Program

Housing rehabilitation assistance program for low- and moderate-income homeowners for 1-4 unit homes

http://www.salem.com/Pages/SalemMA DPCD/housing

# City of Salem – North Shore American Dream Down Payment Initiative

First time homebuyers (with incomes less than 80% area median income) program which provides down payment assistance

http://www.salem.com/pages/salemma\_dpcd/addiguidelines.pdf

# City of Salem – Pre-foreclosure Counseling and Working with Servicers

Salem offers information on where programs are offered and great variety of resources available

http://www.salem.com/Pages/SalemMA DPCD/additionalresources/other

#### **State Programs**

# Mass Housing Partnership - Enhanced Soft Second Program

Offers attractive interest rates for homebuyers purchasing foreclosed properties <a href="http://www.mhp.net/homeownership/lender/soft">http://www.mhp.net/homeownership/lender/soft</a> second guidelines.php

## Mass Housing - MyCommunity Refinance Loans

Allows homeowners with adjustable-rate mortgages to take a proactive step toward stability before their loan becomes a burden

https://www.masshousing.com/portal/server.pt?mode=2&uuID=%7B053B0514 -F267-4944-B7BF-7C396F32102F%7D

#### Mass Housing – Home Saver Loan Programs

Counseling and loan program that helps borrowers who are unable to repay their mortgage

https://www.masshousing.com/portal/server.pt?open=512&objID=228&&PageID=2563&mode=2&in hi userid=2&cached=true

#### Mass Housing – Purchase/Rehabilitation Loans for Eligible Families

Rehabilitation grants available to income-eligible households (up to 120% of area median income) and first time homebuyers for the purchase and rehabilitation of foreclosed properties

https://www.masshousing.com/portal/server.pt?open=512&objID=228&&PageID=2563&mode=2&in hi userid=2&cached=true

# Resources for Homeowners to Deal with Foreclosure or Redeveloping Foreclosed Properties (Continued)

# Federal Programs

# Neighborhood Stabilization Program Grants

Administered by Mass Department of Housing and Community Development and City of Salem Details of homeowner eligibility and program components still being worked out <a href="http://www.chapa.org/?q=foreclosure\_view\_details/46">http://www.chapa.org/?q=foreclosure\_view\_details/46</a>

# Making Home Affordable Program

Help borrowers whose loans are held by Fannie Mae or Freddie Mac refinance into a more affordable mortgage or favorably modify a existing one

http://makinghomeaffordable.gov/

# First Time Homebuyer Tax Credit

\$8,000 first time homebuyer credit <a href="http://www.irs.gov/newsroom/article/0,id=206294,00.html">http://www.irs.gov/newsroom/article/0,id=206294,00.html</a>

# Other Resources

# Citizens' Housing and Planning Association

Clearing House for Information on Foreclosure Prevention Programs and assistance for homebuyers and tenants. http://www.chapa.org/

# **MEETING NOTES**

Meeting Date: May 5, 2009

Meeting Topic: Small Group Discussions of Issues, Opportunities and

Constraints during the Public Meeting

Meeting Location: Carlton Elementary School, Salem, MA

Project: Salem Bridge Neck Neighborhood Planning Study

Attendees: Community members, The City of Salem Department of

Planning and Community Development, The Cecil

Group and subconsultants

Prepared by: Margarita Iglesia and Meghan Grafton

Copies: Department of Planning and Community Development

Project File

Over 100 people attended these group discussions, which were held at the Carlton School. This was the first public meeting for the Salem Neck Neighborhood Planning Study. During the meeting the members of the Consultant Team were introduced, and the findings of an initial assessment of current housing, commercial and planning conditions in the neighborhood were presented to the participants. Additionally, the participants were divided into five small groups. A mapping exercise and discussion to share the neighborhood's issues, opportunities, and constraints took place in each group. Goals and priorities for the neighborhood were also discussed.

Section I of these notes is a summary of the concerns shared by the participants of the small groups, in which we have tried to reflect our findings and learning from the discussions as closely as possible. Section II contains a comprehensive list of the issues, opportunities, and constraints as they were noted by the group facilitators during the small group discussions.

# **Section I**

#### **Issues:**

- Utilities are an eyesore, especially some Verizon poles in which they
  added a new pole and attached the old one to it which makes them
  stand out even more.
- Some houses are in disrepair and some properties have absentee landlords, which is often reflected in their exterior condition.
- Sidewalks and street crossings need to be improved, ideally beyond the boundaries of the traffic and streetscape improvements planned for Bridge Street.

- Parking needs to be improved; in particular there is a lack of on-street parking for businesses.
- The neighborhood should become a destination, in order to retain and expand the business customer base.

# **Opportunities:**

- Historic character, this was the first settlement in the City.
- Commuter Rail access within walking distance.
- Pride in history and architecture, with many buildings contributing to the neighborhood historical character.
- A certain number of properties available for purchase present an opportunity for homeownership and building improvements.
- The neighborhood is located within walking distance to everything and close to downtown.
- Friendly neighborhood.
- The neighborhood is changing for the better.

#### **Constraints:**

- Power lines cross the Neck in the vicinity of the Clippership Inn.
- Utility Corp/Appearance [?] of the industrial uses.
- Absentee landlords and rundown buildings detract from the general quality of living.
- Bureaucracy [?]
- High commercial real estate taxes may pose an obstacle for some businesses.
- Lack of a controlled signage program detracts from the overall design and image quality.
- Decisions sometimes seem to be based on money and not on what is best for the neighborhood.
- Traffic is heavy at some times, although commercial activity has decreased since the Bypass Road was built.
- Bridge Street divides more than connects the east and west sections of the neighborhood.
- Overcrowding of some properties

- [already listed above]Perception of security is not good in some areas (car break-ins, graffiti, some people are afraid to walk at night).
- Vandalism of vacant properties and landscaping contribute to detract from the neighborhood's image and appeal.

## Goals and Wishes:

General themes for goals and wishes were attracting business and tourists, improving the appearance of the area, improving green space, and zoning concerns.

The following is a summary list of the goals and wishes compiled at the meeting, grouped by categories. It is intended as a condensed version of the goals and wishes listed in *Section II*, and it has been edited to clarify some of the ideas based on our recollections as group facilitators. However, this summary should not be assumed to be comprehensive. Please refer to *Section II* for a complete list of goals and wishes.

# **Appearance and Maintenance:**

- Get Verizon to fix the poles
- Relocate utilities underground
- Cleaning
- Reuse of empty buildings, good maintenance
- New and wider sidewalks
- [doesn't say where]Great signage remove bad signs
- Gateway to Salem make it beautiful
- Historic marker sign
- New name Harbor View?
- Bridge Street beautification
- Solve traffic problems, especially at Webb Street
- Discourage graffiti
- Clean and orderly less graffiti less traffic

# Attract business and tourism and improve the neighborhood feel:

- Welcoming signs
- Outdoor restaurant/ café seating
- Nice like "Cabot Street"
- Destination not a pass through
- Destinations to attract visitors
- Marketing of businesses on Bridge Street
- New businesses for tourists
- Period lighting

- Ice cream shop/ stand
- Tourist destination Antique shops
- Self-guided walking tour
- Fishing destination
- Parking on Bridge Street allowed
- Retail and transportation signage
- Better connections to Beverly, other Salem neighborhoods
- Better signage for directions
- Fix Swampscott sign
- Get rid of Orange Street cleaning sign
- Events at new Bridge Park
- More family/park/block party events
- Safe for walking and bikes
- Keeping a mix of types and affordability
- Consolidated Business District
- Control the wildlife (squirrels, skunks)
- Bring a flower shop, Trader Joe's
- Feel connection to Salem Common
- Slower traffic
- A more affordable neighborhood
- Market / shop
- Movie theater
- Motel redevelopment
- Carts/restaurant/ice cream parlor
- [already listed]Boat access (ideally to Collins Cove)
- Fishing pier
- Safety Tracy walk-way [?]

# **Green Space:**

- More green space
- Walk all the way to the restaurants and the park
- Bike path used in a better way
- Better sidewalks
- More pedestrian friendly
- Better landscaping
- More trees
- Natural features and views / parks and trees

# **Zoning:**

- Density maintain lower level density
- Worried about zoning changes avoid big project

# **City Action:**

- City to show that they have heard Citizen's input, follow up and act on recommendations
- See action spreading fast no more meaningless studies

# **Section II**

#### **Issues**

Utility construction Development at Bridge Park North End Street Walk Late night businesses Disrepair of houses on Bridge St Redundant light posts/phone polls Unfinished pier - not accessible Traffic coming off new bridge Lack of parking-whole neck Northey / Bridge St. Intersection is dangerous (mentioned 3 times) Need better restaurants Better retail corridor Need a laundromat Absentee landlords Proximity of aura-related businesses to residential

Dangerous crossing for kids
Sidewalks are bad
Verizon telephone poles-double
telephone poles
Salem building and properties - need
redevelopment
Need for trash barrels
Parking is lacking / invading
residential area
Blight
Need to improve conditions at
dilapidated properties
Clustered foreclosures
Deserted buildings on Bridge Street
Snow removal problems

# Constraints

Power lines
Rundown buildings
Utility Corp/ industrial uses
appearance
Absentee landlords
Dealing with utilities and wires
crossing streets
Bureaucracy
High commercial real estate taxes
Getting more open space
Lack of controlled signage program
Lack of care for houses businesses
Decisions based on money-not on
what is best

Traffic
Bridge Street divides more than connects
Overcrowding of some properties
Graffiti need to clean
Run down properties
Car break-ins
Some people are afraid to walk at night
Vandalism of landscaping
Vandalism of vacant properties

Snowy sidewalks on Bridge Street

#### **Opportunities**

Building South Bridge Street Power lines underground Webb Street Park Better lighting Water on both sides Water views and water smell Historic homes/ beautiful houses Walkable 1st settlement Commuter rail Collins Cove

Great potential to be beautiful Electrical utilities buried Pride in history and architecture

Local restaurants Jail renovation

Park on one end (gateway, green) Properties available (need to steer to

owners vs. investors) Streetscape, sidewalks Bike path (Committee meeting on

May 13)

Walking distance to everything

Local to downtown Very friendly

Neighborhood is changing- for the

better

Have a hospitality place (could be

improved)

Park at the end of Bridge Street

#### **Goals and Wishes**

City to listen

City to act on recommendations City to show that they have heard

and follow up

Density - maintain lower level

density

Worrier about zoning changes -

means big project

See action fast - will spread - no more meaningless studies See what other groups said

Cleaning New sidewalk

Walk all the way to the restaurants

and the park

maintenance

Reuse of empty buildings, good

More green space
Welcoming signs
Wider sidewalks
Outdoor restaurant cafe
Nice like "Cabot Street"
Bike path used in a better way
Get Verizon to fix the poles
Send utilities underground
Control the wild life (squirrels,

skunks)

Fishing destination Flower shop, Trader Joe's

Feel connection to Salem Common

Better sidewalks More pedestrian friendly Better landscaping Destinations Fishing pier Period lighting Ice cream shop/ stand

Tourist destination - antique shops

Self-guided walking tour

Great signage - remove bad signs Gateway to Salem - beautiful More trees Cleaned up Slower traffic

Marketing of businesses on Bridge

Street

New businesses for tourists

Affordable for us

Keeping a mix of types and

affordability

Better connections to Beverly, other

Salem neighborhoods Better signage for directions Fix Swampscott sign

Get rid of Orange Street cleaning

sign

Events at new Bridge Park

More family/park/block party events Consolidated Business district

Market / shop Movie theater Motel redevelopment

Carts/restaurant/ice cream parlor

Parking on Bridge Street Bridge Street beautification Retail and transportation signage

Discourage graffiti

Clean and orderly - less graffiti – less

traffic (Webb street)
Safe for walking and bikes

Natural features and views / parks

trees
Parking
Boat access
New sidewalks
Historic marker sign
New name - Harbor View
Improved appearance
Safety - Tracy walkway

Destination - not a pass through

Incentive for more retail and restaurants that will support foot traffic
More like Rantoul Street - small businesses
Cleaner improved utilities
Bridge Street as a walking place
Water oriented park at Bridge end
Day care at Commonwealth and
Bridge Street - pedestrian crossing

Small business assistance Slow traffic on Bridge Street Improved business aesthetics Diverse retail Bike Lane-improved access Urban wilds Small retailers Pleasant walks on Bridge New park

#### **MEETING NOTES**

Meeting Date: June 9, 2009

Meeting Topic: Small Group Discussions of Concepts and

Recommendations during the Public Meeting

Meeting Location: Carlton School, Salem, MA

Project: Salem Bridge Neck Neighborhood Planning Study

Attendees: Community members, The City of Salem Department of

Planning and Community Development, The Cecil

Group and subconsultants

Prepared by: Margarita Iglesia and Meghan Grafton

Copies: Danielle McKnight, Department of Planning and

Community Development

Project File

Over 40 people attended the second public meeting for the Salem Neck Neighborhood Planning Study. Participants were provided with an agenda for the evening's meeting, a six page summary of notes from the first meeting, and a handout on housing assistance programs. After a brief introduction, the members of the Consultant Team shared the findings from the first Public Meeting and a summary of opportunities and constraints for the Bridge Street Neck neighborhood. An assessment of current commercial conditions and trends was presented followed by concepts and ideas for revitalization. The participants were divided into four small groups for discussions of those concepts and recommendations.

Section I of these notes is a summary of the concerns shared by the participants of the small groups, in which we have tried to reflect the main topics of the discussions as closely as possible. Section II contains a comprehensive list of the feedback regarding the concepts and recommendations that was recorded by the facilitators during these small group discussions. In both sections the feedback has been organized into four topics concerning development: Residential, Business, Open Space, and Miscellaneous.

# **Section I: Summary of Key Points**

#### Residential

- Residential development could be good as long as it is low density, low profile (crowding should be discouraged)
- Need guidelines for building maintenance and improvement, but not historic requirements. Hearings at the historic commission are so difficult - requirements are too strong.
- The City needs to enforce the code in rental units in the middle districttoo many families are living in units that are designated as single family.
- Envisioning the Brake and Clutch site as residential in the long term is a good idea.

#### **Business**

- An ice cream parlor/snack stand near the new park would be great.
- Bed and breakfast done well could be a positive use in some areas (there are currently two in Winter St. and one in Northey)
- Could the boat storage relocate? They are close to residential properties and sometimes get noisy. Moving them to another location within the Neck, surrounded by businesses would be good.
- Northern end should have art galleries in addition to more restaurants.
- More development focused around an anchor and complementary businesses and attractions should go in northern end
- A good food/grocery store could be good (such as Trader Joe's).
- Create a destination within the neighborhood.

# **Open Space**

- This should be a walking neighborhood (traffic out is a benefit)
- A bike and pedestrian path should go along the residential sections along Collins Cove all the way to the proposed park at the north end-the bike path needs to go to more places.
- There is potential for improved greenspace in the lots at the end of Saunders Street.
- Collins Park could be a great amenity but the City needs to fix it up. It is underutilized and neglected. Tree, better lighting and gardens should be added.

#### Miscellaneous

- Design guidelines should be created to set height, scale, look and feel.
- A boat landing should go in at the northern end.
- Festivals could become a summer attraction.
- Greater commitment to fight crime and drug dealing people coming in from out of area
- There should be improvements made to the side streets.
- Focus on abandoned and empty buildings.

- Zoning shall allow good development like second story residential above retail.
- The neighborhood should improve upon the historic character-but it has to be affordable.

# **Section II: Complete List of Suggestions**

#### Residential

- Residential development could be good as long as it is low density, low profile
- The density of residential properties is important (crowding should be discouraged)
- Transformation from single residential to multiple residential would not be good; more single family homes are needed.
- The city needs to enforce the code in rental units in the middle district-too many families are living within units that are designated as single family.
- The Bridge Street Neck neighborhood should try to mimic the feel of the residential neighborhood that is between Conner's Cove and the Common.
- Not enough focus on home ownership
- Brake and Clutch as residential is a good idea.
- No change in neighborhood scale and character
- Side street improvements are needed.
- New multifamily residential at plumbing site
- Undeveloped area between Hubron and Thorndike should become residential.

#### **Business**

- An ice cream parlor near the new park would be great.
- An upscale food store could be good (such as Trader Joe's).
- Classy music and/or entertainment in the business district would be okay.
- Bed and breakfast done well could be a positive use in some areas (there are currently two in Winter St. and one in Northey)
- Design guidelines to set height, scale, look and feel.
- Northern end should have art galleries in addition to more restaurants.
- Signage-street, amenities, flags/banners
- More development in northern end focused around an anchor and complementary businesses and attractions
- Create a destination within the neighborhood.
- A water taxi from the proposed park to Beverly would bring in tourists and support businesses.
- Parking at northern end needs to be addressed in order for businesses to grow.
- Physical attractiveness and pedestrian improvements would create better stopping environments
- Improve appearance at northern end
- Find uses like Essex in terms of antiques
- There is not enough assistance provided to older businesses for upkeep

- More business should open around Coffee Time-people come from out of town to go to Coffee Time.
- Some type of Salem Museum could go in northern end-Maritime, art, Salem Fire.
- Commercial façade improvements are needed.
- Waterfront restaurants/park with appropriate scale development 2 floors

# **Open Space**

- Collins Cove pedestrian access is necessary.
- Greenspace for the section of property between March and Burnside.
- There was once a Victorian garden overlooking Collins Cove. A flower garden along the water would be great.
- Public access/beach behind "Street Market"
- Connect bike trails-take trail to Winter Island/Willows.
- The bike path needs to extend to more places.
- A bike and pedestrian path should go along the residential sections along Collins Cove all the way to the proposed park at the north end.
- The bike path should be extended past the Willows and along Collins Park.
- Waterfront walk at north end with beach access
- Collins Park could be a great amenity but the City needs to fix it up. It is underutilized and neglected. Tree, better lighting and gardens should be added.
- The bike path and walking paths should connect the neighborhood to the commons.
- There is potential for improved greenspace in the lots at the end of Saunders Street.
- Collins Cove beach needs to be improved.
- Graffiti at Collins Cove needs to be cleaned up and prevented.

#### Miscellaneous

- Could the boat storage relocate? They are close to residential properties and sometimes get noisy. Moving them to another location within the Neck, surrounded by businesses would be good.
- Don't discourage boating; it would be great to have a place to dock and visit a restaurant (floating dock).
- This should be a walking neighborhood (traffic out is a benefit)
- Need guidelines for building maintenance and improvement, but not historic requirements. Hearings at the historic commission are so difficult requirements are too strong.
- Peabody has no historic feel anymore.
- Bridge Street has the historic character (own a 1795 house)
- People need to maintain historic character, but it has to be affordable.
- Festivals could become a summer attraction.
- The neighborhood could become a destination for artists and create a community of artists with cottages and galleries.
- Bridge Street needs to feel safe.
- Loitering in old plumbing building needs to be stopped.
- Insufficient parking on side streets needs to be addressed.

- The neighborhood should have historical markers/pamphlets with map for a historic walk through the area.
- The neighborhood needs to create an identity for itself. Some people think the neighborhood says "Cars"-with so many businesses dealing with and servicing cars.
- More parking for residential and commercial areas is needed.
- The City needs a greater commitment to fight crime and drug dealing people coming in from out of area
- 47 Bridge Street not specifically addressed
- Would like to place utility wires underground as part of the plan
- Look at connecting sidewalks in the neighborhood.
- Speeding up Lathrop Street needs to be stopped.
- Utility pole reduction
- New mixed use development
- Focus on the stretch of Bridge Street between Lathrop and Merrill for improvements. Focus on abandoned and empty buildings.
- Townhouses or shops could go in front of the buildings at the corner of Lathrop and Bridge
- Middle scale adequate density to make change feasible in the Brake and Clutch lot site.
- A key property for the neighborhood (the old bridge/future park area at the north end) is now vacant.
- Improve-Burnt out building at the corner or Osgood and Bridge Street
- Mixed use is good in the Brake and Clutch site.
- Location planning for the Brake and Clutch Site is important.
- Storefront residential/live work for the Brake and Clutch site
- Focus improvements on the lower end of the Bridge Street
- Zoning shall allow good development like second story residential above retail.



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