SALEM H.O.P.E.

Human Organization Partnership Effort

Networking Breakfast Meeting Thursday, September 14, 2017 9:00 A.M. <u>Sharp</u>

Hosted by: Salvation Army 93 North Street, Salem

All social service agency representatives serving Salem residents are welcome. **PLEASE RSVP ATTENDANCE TO** <u>Tina.Polemenako@USE.SalvationArmy.Org</u> or call 978-744-5181

<u>AGENDA</u>

- 9:00 I. Welcome & Group Introductions
- 9:05 II. Agency Welcome Captain Dennis Knight
- 9:20 III. Information Exchange All attendees present 1 minute per agency please Bring any new brochures!
- 9:55 IV. 92nd Salem H.O.P.E. Newsletter (to be issued in November) *E-mail your announcements, job postings, event notices, articles etc. for September through December to jguy@salem.com* – Deadline 11/9/17
 - V. Next meeting dates (tentative): Thursday, December 7, 2017 (1 week early) – Triangle, Inc. Thursday, March 8, 2018 – Root NS, Inc. Thursday, June 14, 2018 – Seeking host agency

Please email jguy@salem.com if you are interested in hosting an upcoming meeting!

Networking & Refreshments

Persons will special needs should contact the host agency for reasonable accommodation and should provide ample time for the request to be arranged.

If you no longer wish to receive emails for Salem HOPE, please send an email to <u>jguy@salem.com</u> asking to be removed from this distribution list.

Salem H.O.P.E. Human Organization Partnership Effort ****

Newsletter Number 91

~ A newsletter for social service agencies ~

August, 2017

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Plummer Youth Promise's OnPoint Teen **Resource Center Hosted June Meeting**

The June, 2017 Salem HOPE meeting was hosted by the Plummer Youth Promise's OnPoint Program at the Teen Center located in the Point Neighborhood. Representing the agency were Keith Willa, the OnPoint Program Director, along with Lt. Dennis King of the Salem Police Department's Community Impact Unit. Present were Jane Guy and Naomi Francisco of the City of Salem DPCD, Keshia De Leon of North Shore CDC, Carol Hawthorne of Anchor to Windward, Charlene Snow of the North Shore Youth Career Center, Maureen Fiore and Ingrid Aristy of

Aspire Developmental Services, Inc; Debra Wonson of Salem CFCE, Deborah Barber of the Independent Living Center of the North Shore and Cape Ann, Inc. (ILCNSCA), Linda LaSpada and Maureen Smith of NSCAP, Christin Brown of Children's Friend & Family, Stephanie Jackson of Massachusetts Rehabilitation Commission (MRC), Anne-Marie D'Angelo-Florent of MassHealth, Holly Curtis of Pathways for Children, Matthew Castiglione of Deaf, Inc. and Jamie Alex of Family Continuity.

Mr. Willa welcomed the group and stated that the OnPoint Program opened in 2011 and provides recreational activities for at-risk youth in collaboration with the Salem Police Department and the Essex Juvenile Court. Youth can be DCF referrals, family network clients, juveniles that have been court ordered to do community service or restitution or age appropriate youth in the community. The program provides non-traditional forms of therapy to allow expression including life skills, conflict resolution, digital photography, music, vocation skills and case management. The Teen Center is available for use by the community for meetings.

Lt. King stated that the Teen Center was recently expanded with help from North Shore Technical School and design provided by an architect in the City's Building Inspection Department. He stated that the area needs cohesion and that the expansion helps it achieve that by it being a community epi-center. It is a safe environment for youth and helps those who are on the edge. There are free lunches in the summer, there has been a cookout on July 4th with the community for the last five years. Officers assigned to the Community Impact Unit have involvement in the program and the SPD's has a commitment to the OnPoint Program, the Teen Center and its ties to the community. Delinguency numbers are down and youth on probation numbers are down. Plummer Youth Promise has put in an enormous investment in money and staff.

Ms. Guy noted that officers often use personal time to engage in sports with the youth.

Ms. Smith stated that <u>NSCAP</u> offers fuel assistance and ESOL. She noted that people are having a hard time finding apartments that they can afford.

Ms. LaSpada stated that NSCAP's fuel assistance program is wrapped up for the season. She stated that for households with a utility burden, they offer an appliance program, rent and utility assistance and a rental assistance start-up program.

Ms. Alex stated that <u>Family Continuity</u> provides outpatient services, therapeutic mentoring, DCF supervised visits and a clinician and a substance abuse group at Citizens Inn.

Ms. Jackson stated <u>MRC</u> is offering the continuation of a program for youth for pre-employment. It is a 3-part program for youth with disabilities (i.e. mental health, substance abuse).

Mr. Brown stated that <u>Children's Friend</u> <u>& Family Services</u> is now a division of the Justice Resource Institute. They have a new program called Family GPS, which is a 3 year grant to be able to do more than allowed through health insurance for any mental health need that is not being met.

Ms. Barber stated that <u>ILCNSCA</u> has tickets available for the North Shore Navigators game, that they will be marching in the North Shore Pride parade, and that they are having their 30th anniversary BBQ in August.

Ms. Hawthorne stated that <u>Anchor To</u> <u>Windward</u> is provides a place for adults with mild intellectual disabilities socialize comfortable. They have mini

About the OnPoint Teen Center

Plummer Youth Promise's OnPoint program is operated in collaboration with the Salem Police Community Impact Unit and Essex County Juvenile Probation. The primary goal of the program is to keep youth from entering juvenile detention or foster care.

Youth are referred to OnPoint by Juvenile Probation or state Department of Children and Families (DCF). While most live in Salem, it is not uncommon for teens from other communities in Essex or Middlesex counties to participate.

OnPoint provides individualized case management and offers structured programming. Activities include:

- Sessions on conflict resolution, sexuality and healthy relationships
- Substance misuse support groups
- Paid service projects through which young people earn money they can then use to pay restitution to the court
- Coaching on how to get and keep a job
- Educational speaker events
- Community service
- Expressive Activities including music and art
- <u>Recreational Activities</u>

Each year, more than 100 young people are court ordered to OnPoint to participate in the Structured Program, community service or individualized case management. The <u>vast majority</u> of those who complete the program remain free of juvenile detention a year later.

Each Friday afternoon, OnPoint also offers its expressive and recreational activities to young people living in the neighborhood who may not be involved with the juvenile court or DCF. These community programs provide healthy activities that help relieve stress, teach skills and build confidence.

To learn more about how OnPoint is helping our youth, <u>read</u> <u>Kaylee's story</u>.

OnPoint 50 Leavitt Street Salem, MA 01970 (781) 710-0865 or (978) 594-1657 courses, bowling, an event 3 Fridays per month (party, movie, drop-in) and Saturday outings once per month.

Ms. Fiore stated that she is now the Outreach Coordinator for <u>Aspire Developmental Services</u>, which provides early intervention for ages 0-3, early support program for expectant moms, various groups free to those in early intervention or from the community. They have a new building opening in Lynn in the fall for pre-school and day care. They are available to offer staff training. They have a physical therapist and a speech and language therapist.

Ms. Wonson stated that <u>Coordinated Family and Community Engagement</u>, is a grant funded program in Salem Public Schools. They provide parent/child activities such as play groups, workshops and events for 0-8 year olds. She is happy to collaborate on things that are beneficial to families.

Ms. D'Angelo-Florent stated that she is a member education rep for <u>MassHealth</u>. She can come out to agencies. There are enrollment events coming up in Lawrence and Springfield. On their website can be found places for enrollment assistance by putting in a zip code

Ms. Curtis stated that Pathways for Children is a Head Start Program. In the fall, they will have a nurturing program out of the Beverly site.

Mr. Castiglione stated that he is the Regional Director for Independent Living Services for Deaf, Inc. at 35 Congress Street. They serve those who are deaf, hard of hearing, late deafened or deaf/blind. They recently celebrate their 40th anniversary. The held a conference for providers on how to deal with deaf clients.

Ms. Francisco stated that she is the City's Housing Coordinator and administers the <u>housing programs</u> for low to moderate income households, including the First Time Homebuyer Program, Housing Rehabilitation Loan Program (i.e. to provide emergency assistance or address handicap access) and the State's Get the Lead Out Program for this service area.

Ms. Aristy stated that she is new with Aspire Developmental Services.

Ms. De Leon stated that she is the YouthBuild Community Outreach Worker at <u>North Shore CDC</u>. YouthBuild is for those 16-24 to become career and life skills ready. Their graduation rate is 100%. They are currently enrolling and they will have orientation week and mental toughness in July.

Ms. Snow stated that at <u>North Shore Career Center</u>, she works with employers for their business and employment needs. There are lots of employers looking for help.

Ms. Guy stated that the City is still waiting for announcement of its FY18 (HUD 2017) funding allocation for CDBG and HOME. For FY19 (HUD 2018), President Trump has eliminated these programs from the federal budget. She stated that even if an agency does not get direct funding from CDBG, the clients they serve will be affected and urged agencies to contact their legislations and Secretary Ben Carson. Examples of programs to be affected from agencies present include bicycle patrols in the Point Neighborhood and Aspire's Early Intervention Program.

Opportunities

Weekend House Manager

Wellspring House, Inc. seeks a Weekend House Manager to provide general supervision of up to 5 shelter families at the shelter, ensuring the families are in compliance with shelter guidelines, maintaining security and order of the facility, and supervising completion of designated chores. This position is every weekend: 9am – 9pm Saturdays, and additional mandatory Holiday coverage on a rotating schedule. It is considered 'asleep', during the overnight hours, but must be available to readily respond to the needs of Wellspring House, Inc. and shelter families as is necessary. In addition to being able to maintain professional boundaries, excellent communication and problem-solving skills are a must. High School diploma or equivalent required. Some college preferred. Competitive Pay Rate. Please mail or email your resume and cover letter to: jobs@wellspringhouse.org. No phone calls please. AA/EOE

Women in Transition Program (W.I.T.)

The W.I.T. program at North Shore Community College is a supportive and nurturing learning community for women of all ages. It is a first year college program consisting of general education requirements (English Comp 1 and 2, Intro to Psychology, First Year College Experience) and some personal development courses which can be used as electives. Students apply these courses to whatever area of study they wish to pursue. Students can start with W.I.T. to take required courses and then use the credits earned to pursue any program of study. Classes are held on the Danvers Campus from 9:30-1:30 on Monday, Wednesday, and Friday. There is also other supports built into the program to help students succeed. Proof of high school completion is needed and W.I.T. is financial aid eligible. Students can find us at http://www.northshore.edu/wit/ or visit our FB page. September classes are filling up. Students who have already registered for other classes, can have their W.I.T. schedule and program tweaked to fit personal needs.

Family Resource Coordinator

North Shore CDC and Local Initiatives Support Corporation are seeking a full-time AmeriCorps member to serve as a Family Resource Coordinator. The candidate will ideally start on October 1, 2017 and serve a minimum of 1700 hours through July 31, 2018. The Family Resource Coordinator will play an essential role in helping provide additional support to a caseload of clients, mainly through financial coaching, tax preparation, but also through coordinating referrals for ESL classes, job training and placement, health insurance, food stamps, food pantry services, housing and other basic needs services. The member will work closely with residents by providing intake and referral support. The position pays a stipend of \$15,000. A Upon successful completion of the term of service, the member is eligible for a \$5,815 education award to pay off student loans or return to school. Health care benefit is available and for members with children under the age of 13, a child care subsidy benefit available, dependent on meeting eligibility requirements. Contact Rosario Ubiera-Minaya, Chief Program Officer at rosario@northshorecdc.org.

Computer Skills and Keyboard Teacher

Wellspring House, Inc. seeks a Computer Skills and Keyboarding Teacher to teach a basic computer and keyboarding course within Wellspring's integrated Adult Learning Initiative (ALI) curriculum. Each ALI Program session runs for eight weeks, Monday through Friday, 8:30 am – 2:00 pm. The computer course comprises approximately 16 hours/week of the full ALI curriculum. Please email resume and cover letter to: jobs@wellspringhouse.org No phone calls please. AA/EOE

Maintenance Manager

Wellspring House, Inc. seeks a Maintenance Manager for 12-15 hours/week for three buildings located in Gloucester. Responsibilities include performing minor repairs and maintenance, proactive assessment and communication of property issues, supervising the work of outside contractors for major repairs and routine on-call coverage for property emergencies. Desired Qualifications and Requirements are 5+ years of experience in property management and maintenance, ability to execute physical demands for lifting and repairs, comfort and experience with typical maintenance equipment including ladders, power tools, and hand tools with a preference for residing within 15 minutes of property locations. Please email your cover letter and resume to careers@wellspringhouse.org No phone calls please. AA/EOE.

What is Salem H.O.P.E.?

Salem H.O.P.E. is a networking group of human service agencies that provide programs and services to Salem residents. It is a free forum for agencies to learn about the services being provided by other agencies in order to fill in gaps, coordinate efforts and avoid the duplication of services. All human service agency representatives are welcome to attend the quarterly breakfast meetings held at rotating locations.

We need your announcements, notices and articles for this newsletter. Share your resources; advertise a job opening; seek out agencies to collaborate on a grant application; announce new programs; publicize your events, etc. Please e-mail your submissions or requests to be added to the newsletter e-mail distribution list to <u>jguy@salem.com</u>. The newsletter is printed four times per year. However, information that needs to be disseminated in a timelier manner will be forwarded to the listserv upon receipt.

Reasonable Accommodation

If you are a Salem HOPE participant and require reasonable accommodation at a quarterly Salem HOPE meeting, please contact the meeting host location and make your request as soon as possible, but no later than noon on the Monday prior to the meeting.

Salem HOPE hosts information on reasonable accommodation

Once you have committed to hosting a Salem HOPE meeting, you are encouraged to contact Massachusetts Commission for the Deaf & Hard of Hearing to request an American Sign Language (ASL) Interpreter at least two weeks prior to the meeting date. If you do not get any requests for ASL interpreters by noon on the Monday prior to the meeting, you can cancel the request by close of business on that Monday.

The website to request an interpreter is <u>http://www.mass.gov/eohhs/gov/departments/mcdhh/request-an-interpreter.html</u>. Their phone number is 617-740-1600 or 1-800-882-1155.

The Salem H.O.P.E. Newsletter is prepared and distributed by Jane Guy of the

Department of Planning & Community Development of the City of Salem, Kimberley Driscoll, Mayor. <u>www.salem.com</u> has <u>links to social service agencies</u>, as well as information on <u>housing programs</u> and <u>foreclosure prevention and legal resources</u>.



COMMUNITY WORK SERVICE @ ON POINT!

Almost every Saturday of the year, from 9:00am-1:00pm, the On Point program offers a Community Work Service project for probationers in need of hours. Every project is supervised by a Salem Police Officer as well as On Point Staff. Projects include; neighborhood and park clean up, Lifebridge thrift shop assistance, graffitl removal, painting, etc. These projects also help the young men and women develop different job skills. Monthly calendars are available!



Need Community Service Hours? Come to On Point!

Tracking and completion letters available for all clients!

Breakfast bars and drinks provided!

Must dress appropriately or will be asked to leave. (No open toe shoes)

> Salem PD Supervision!

ON POINT PROGRAM

50 Leavitt Street Salem, Ma, 01915

Saturdays 9:00am-1:00pm

Questions? Call 978-594-1657 Ask for Keith or Jeff



Assistance with Completion of Universal Housing Application

Wednesday, September 6, 2017 2:00 – 4:00 PM ILCNSCA Main Office 27 Congress St., Suite 107 Salem, MA 01970



The Independent Living Center of the North Shore and Cape Ann (ILCNSCA) is the North Shore and Cape Ann service and advocacy agency for all persons with disabilities. We are available to assist you with completion of the Universal Housing application for subsidized housing across Massachusetts.

The need for housing that is affordable, accessible and available by persons with disabilities or families who have a member with disabilities is the most common request to ILCNSCA. ILCNSCA will have staff available to guide you in a group setting to assist you in completing your housing application.

We request that you please RSVP to attend this workshop by contacting ILCNSCA at 978-741-0077 V/TTY, 888-751-0077 toll free, or via e-mail to: <u>smcduff@ilcnsca.org</u> with "Housing Application Assistance" in the subject line. We will remind you of items you must gather for attachment to the application when you schedule your appointment.

Please request communications accommodations at least two weeks in advance. ILCNSCA is scent-free to accommodate persons with chemical sensitivities. Please refrain from wearing scents such as perfumes or scented clothing. At public events photographs and/or video may be taken for ILCNSCA publication. <u>We will respect all requests to not be photographed</u>, please inform us at time of RSVP or arrival.

ILCNSCA is partially funded by the City of Salem Department of Planning & Community Development and the U.S. Department of Housing & Urban Development. ILCNSCA does not discriminate on the basis of race, color, national origin, religion, gender, age, ancestry, marital and familial status, income/public assistance, veteran history/military status, genetic information, sexual orientation or disability. ILCNSCA is an equal opportunity employer. Para más información por favor llame a 978-741-0077 V, 978-745-1735 TTY.

NORTH SHORE COMMUNITY ACTION PROGRAMS English Language Learning (ESOL)

Career Pathways to Customer Service and Banking

Explore new opportunities, meet employers and develop the English communication and customer service skills needed for a new career.

Next session starts September 8, 2017 Wednesdays & Fridays 9 a.m. —1 p.m.

Requirements:

*High-intermediate English or above (Level 4)

- *High school diploma or GED from any country
- *Have the goal of starting or improving your career

*Basic computer skills *Authorized to work in U.S.



Limited spaces still available. Contact us now!

Community action

For questions, individual appointments or referrals: Call 978-531-0767 x205 (Gina Frey) gfrey@nscap.org 119 Rear Foster Street, Bldg #13, Peabody, MA 01960 978-531-0767 www.nscap.org

Funding provided by the North Shore Workforce Investment Board and the Massachusetts Department of Elementary and Secondary Education-Adult and Community Learning Services

The Independent Living Center of the North Shore and Cape Ann, Inc.



Through **The All People Accessible Business project** (APAB), ILCNSCA trained Volunteer Surveyors conduct accessibility surveys of local businesses. Volunteer Surveyors meet monthly to review survey results and network with other Volunteer Surveyors.

ILCNSCA promotes businesses that are accessible to enable the public to make informed choices regarding which businesses meet their needs.

APAB Monthly Meeting

For current and potential APAB Volunteer Surveyors

Wednesday, September 13, 2017 from 3:00 PM – 4:00 PM ILCNSCA Main Office: 27 Congress Street, Suite 107, Salem, MA 01970

RSVP with Shawn McDuff at:

Phone: 978-741-0077 ext.140 Email: <u>smcduff@ilcnsca.org</u>

For communications accommodations, please RSVP two weeks in advance. ILCNSCA maintains a scent free environment, so please refrain from wearing perfumes or scented products to accommodate persons with chemical sensitivities. Photographs and/or video may be taken for ILCNSCA publication. We will respect all requests to not be photographed, please inform us at time of RSVP or at arrival.

The Independent Living Center of the North Shore and Cape Ann, Inc.

The Community Access Advocacy Team (CAAT) of the Independent Living Center of the North Shore and Cape Ann, Inc. (ILCNSCA) is a volunteer group of peers advocating for positive social change, the elimination of discriminatory barriers, and the creation of a supportive and fully accessible community environment.



CAAT Monthly Meeting

Discussion Items: Taxi Access, Winter Island Accessibility & Curb Cut at Steve's Market

Wednesday, September 13, 2017 from 1:30 PM – 3:00 PM ILCNSCA Main Office: 27 Congress Street, Suite 107, Salem, MA 01970

RSVP with Shawn McDuff at:

Phone: 978-741-0077 ext.140 Email: <u>smcduff@ilcnsca.org</u>

For communications accommodations, please RSVP two weeks in advance. ILCNSCA maintains a scent free environment, so please refrain from wearing perfumes or scented products to accommodate persons with chemical sensitivities. Photographs and/or video may be taken for ILCNSCA publication. We will respect all requests to not be photographed, please inform us at time of RSVP or at arrival.



MediClerk Training Program January 8, 2018 – April 19, 2018 Monday - Friday 8:30am - 3:30pm at the Salem Hospital Campus

The 15-week MediClerk Training Program is designed to provide the skills necessary to succeed in an administrative position in the healthcare field and includes job shadows, an internship and ongoing job search support.

Train for entry-level Administrative Jobs in Health Care such as: Patient Accounts Representative, Patient Services Representative, Unit Secretary, Medical Records Clerk

Applicants must attend one of the Informational Open House Meetings below: Thursday, August 31^{st} @ 9.30 am Thursday, September 14^{th} @9.30 am Wednesday, September 27^{th} @ 9.30 am Thursday, October 5^{th} @ 9.30 am Thursday, October 12^{th} @9.30 am Wednesday, November 1^{st} @9.30 am Wednesday, November 15^{th} @9.30 am Thursday, December 7^{th} @9.30 am Thursday, December 14^{th} @9.30 am

Criteria for seeking admission:

- Have a high school diploma or GED/HiSET
- Have basic computer and typing skills (25 WPM)
- Elect to take and pass a Criminal Offender Record Investigation (CORI)
- Possess a Social Security Card, Work Authorization Permit, and proof of Citizenship/Legal Residency

Informational Open House Meetings are held at: Salem Hospital 55 Highland Avenue Salem, MA 01970 Highland Hall Auditorium

Tuition assistance is readily available on a sliding scale to eligible low-income applicants. Call 978-354-2128 for more information

http://www.wellspringhouse.org/programs/

Our Mission

Wellspring House empowers individuals and families to live more secure lives through basic needs assistance, education and job training.

The Wellspring Community Education MediClerk Training Program is sponsored by Wellspring House, Inc. in partnership with North Shore Medical Center, and the Cities of Gloucester, Lynn and Salem U.S. Dept. of HUD Community Development Block Grants. Wellspring House is committed to a policy of providing opportunities to people regardless of economic or social status and will not discriminate on the basis of race, color, national origin, gender, gender identity, age, religion, marital status, familial status, sexual orientation, ancestry, public assistance, veteran history/military status, genetic information or disability.

PLEASE POST



Attention Salem Parents

Atención Padres de Salem

The PARENT-CHILD HOME PROGRAM

of the **Salem Public Schools** is now accepting applications for the **2017-2018** school year.

This **FREE** home-based **program** has been **helping families in Salem** for **30 years.** The visits are fun. The books, toys and games we use are given to you and your child to keep. Applications are now being accepted for **children born in 2014 and 2015**

To schedule an appointment to fill out an application or for more information please call Joyce Parent at **978-745-5931**

El **PROGRAMA DE PADRES-NIÑOS EN CASA** de las **EscuelasPúblicas de Salem** está aceptando aplicaciones para el año escolar 2017-2018.

Este programa ha estado ayudando a familias en Salem por mas de 25 años. Las visitas son divertidas. Les regalamos a ustedes y a sus niños, los libros y los juguetes que usamos.

Se están aceptando aplicaciones para niños nacidos en el 2014 y el 2015

Para mas información por favor llame a Joyce Parent al 978-745-5931.