

SALEM H.O.P.E.

Human Organization Partnership Effort

Networking Breakfast Meeting

Thursday, September 13, 2012

9:00 A.M. Sharp

Hosted by:

**Morgan Memorial Goodwill Industries
45 Congress Street (Shetland Park), Salem, MA**

Directions within Shetland Park: Pass the guard gate and continue straight to the end of the parking lot.

You will be facing the ocean. Turn right, driving along an L shaped building.

Morgan Memorial Goodwill is located in the corner of the building (look for the blue awning).

All social service agency representatives serving Salem residents are welcome.

PLEASE RSVP ATTENDANCE TO 978-825-5000 X-244 OR AT pmaynard@goodwillmass.org

AGENDA

- 9:00 I. Welcome & Group Introductions
- 9:05 II. Agency Welcome – Adam Dossas, Director
- 9:20 III. Information Exchange - All attendees present - 1 minute per agency please
Bring any new brochures!
- 9:55 V. 72nd Salem H.O.P.E. Newsletter (to be issued in November)
*E-mail your announcements, job postings, event notices, articles etc.
for November thru March to jguy@salem.com
– Deadline 11/1/12*
- VI. Next meeting dates (tentative):
*Thursday, December 13, 2012 – North Shore Community Development Coalition
Thursday, March 14, 2013 – N. S. Career Center
Thursday, June 13, 2013 – Seeking host agency*
Please email jguy@salem.com if you are interested in hosting an upcoming meeting!

Networking & Refreshments

*If you no longer wish to receive emails for Salem HOPE,
please send an email to jguy@salem.com asking to be removed from this distribution list.*

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Newsletter Number 71

~ A newsletter for social service agencies ~

September, 2012

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Salem Council on Aging Hosted June Meeting

The June, 2012 Salem HOPE meeting was hosted by the [Salem Council on Aging](#). Representing the agency was Sharon Felton, Social Service Coordinator, along with Lynn Barrett. Present were Jane Guy of the City of Salem DPCD, Anne Marie D'Angelo Florent of MassHealth, Luz Garay of the North Shore CDC, Charlene Snow of North Shore Career Center, Keira O'Donovan of Anchor to Windward, Captain Scott McNeil of the Salvation Army, Janine Long of the Social Security Administration and Michele Chausse of HealthQuarters.

Ms. Felton welcomed the group and stated that the Salem Council on Aging (COA) merged with the Park and Recreation Department six years ago to become Park, Recreation and Community Services. The COA is the social service piece and is open Monday, Tuesday, Wednesday and Friday 8-4 and Thursday 8-7, serving seniors 60+ and persons under 60 who are disabled. They provide services and support to Salem's seniors, including information and referral, scheduling appointments and home visits, help with health insurance issues, prescription problems, financial troubles, bankruptcy and foreclosures, hoarding, etc. They have a relationship with the Salem Police for seniors through 911 calls and they assist with the fuel assistance and food stamp process. They also offer transportation for medical appointments, shopping, groceries, hair salon and other necessities, including trips to and from the senior center. There is a two day notice to schedule a ride, but they try to accommodate rides with less notice when possible. Congregate meals are provided Monday through Friday at the senior center and are delivered to home bound seniors. All support services are free. They offer recreational, educational and physical programs, including tai chi, conversational Spanish, creative writing, art courses and computer labs and they issue a newsletter. The Park and Recreation Department has programs for the entire community for all ages.

Ms. Lang stated that she is the Operations Supervisor for the [Social Security](#) office in Salem, which services a lot of the North Shore area. They have the highest amount of internet users in New England. The site allows persons to apply for Social Security benefits and Medicare and to calculate benefits. They have started providing Spanish estimations and publications. There is no charge for applications.

Ms. Chausse stated that she is the Director of Communication and Development at [HealthQuarters](#). They provide reproductive health services and serve 60 communities. They serve women of child bearing years (18-44), as well as men. Services include birth control, provision of condoms, HIV testing, STD testing, gynecological exams, pap and breast exams and education for at-risk youth. They will speak at other community-based organizations or at high schools and colleges. They recently moved to the Cummings Center. They have a relationship with the Salem Family Health Center.

Ms. Garay stated that she is the Family Stabilizer at North Shore CDC and helps families in Salem to find services, such as GED in Spanish. The NSCDC provides affordable housing and recently built affordable units in Beverly. They have a program to get youth involved in order for them to have a sense of pride in the community.

Ms. D'Angelo-Florent stated that [MassHealth](#) is a statewide program. Her major function is to update providers on the MassHealth program eligibility and application process. They have an electronic application process at some provider offices. A person cannot apply from their home computer, but can get information on their case, change their address, and check if their documents have been received. Their caseload is 1.3 million members, which equals one sixth the population of Massachusetts. The income guidelines went up in march, so those who were previously denied should apply again. She stated that she will provide MassHealth presentations.

Ms. Snow stated that she provides business services at the [North Shore Career Center](#). She works with the employers and does job fairs. The agency helps anyone who is employed or unemployed with various employment services.


Captain McNeil stated that the [Salvation Army](#) sends youth ages 6-12 from throughout the North Shore to summer camp at Camp Wonderland in Sharon, MA. Their residential camp is the oldest in the country. They can be contacted directly by calling 339-502-5900

Ms. O'Donovan stated that she is the Program Director for [Anchor to Windward](#), located on Atlantic Avenue in Marblehead. They provide social and independent living services for adults with disabilities. Independent living services include bank/financial, shopping and medical appointments. Social services include recreational activities and social discussion.

Salem Council on Aging Services

Since 1967 the Council on Aging has been offering programs, activities and services to Salem residents aged 60 and older. The Senior Center is open Monday through Friday, from 8 a.m. to 4 p.m. There are no dues or membership fees. A schedule of events, information and special announcements are provided in "Senior Power," the Council on Aging's monthly newsletter, which can be delivered to your home for an annual donation of \$3.

[Click here for information on the Lockbox Program which provides first responders a way to gain entry into the home of a participating resident, to expedite access during a medical or other emergency.](#)

Service	Description
Transportation 	We offer curb-to-curb transportation to and from the Senior Center, medical appointments, food shopping, etc. Our vans are handicap-accessible (please specify when reserving a ride). Vans are available Monday through Friday. Two-day advance reservations are necessary and donations are accepted to aid with regular vehicle maintenance.

Nutrition

Hot nutritious meals are available at 11:30 a.m., Monday through Friday at the Senior Center, with prior reservation. Home Delivered Meals are also offered to homebound elders (confined to their homes by health problems). A donation is suggested to defray the cost of the meals.

Wellness Clinic



A registered nurse is available during scheduled hours for checking blood pressure, reviewing medications, and conducting a variety of health screenings. Health education programs are held regularly and flu and pneumonia shots are offered annually. We also offer podiatry services and occasional hearing clinics at pre-scheduled times.

[Calendar](#)

Dancing, bingo, exercise groups, yoga, chair massage, organized trips, educational programs, craft groups, woodworking, and card games are just some of the exciting activities going on at the Center. Call to see if we have what you're looking for!

Volunteer Services

We have a wonderful group of volunteers at the Center. Without these dedicated and talented individuals we would not be able to offer the services that we do. We are always in need of more volunteers to assist with a variety of programs. If you are interested in giving some of your time to help elders, please call!

Social Services

Licensed Social Workers provide information and referral, support and assistance to folks who have questions or concerns. They can assist with problems related to Social Security, health insurance, housing and many other personal issues. You may either drop in or call to schedule an appointment with a Social Worker. A home visit can also be arranged if necessary.

Salem Council on Aging ~ 5 Broad Street ~ Salem, MA 01970
T.978.744.0924

MediClerk Training Program

TRAIN for entry level Administrative JOBS in Health Care

13 Week Training including Internship

November 5, 2012 through February 1, 2013

Monday-Friday 8:45am-3:00pm

OPEN HOUSE:

Information Open House Meetings at:

4th Floor Highland Hall, 55 Highland Ave., Salem, MA 01970

Wednesday, September 12, 2012 9:30am

Attendance at one of the above meetings is mandatory

For more information ~ Para mas informacion

Call: 978-354-2499 for an application

Financial Aid Available for Low Income Students ~ High School or GED required

Some computer experience and Keyboarding 20 wpm ~ Must pass (CORI) Criminal Offender Records Inquiry

This program is funded in part by the Cities of Salem and Lynn, U.S. Department of HUD Community Development Block Grants. In the provision of our services, we do not discriminate on the basis of race, color, national origin, gender, age, religion, marital status, sexual orientation, ancestry, public assistance, veteran history/military status, genetic information or disability.

Enterprise Center Programs for Non-Profits

The next Non-profit workshop is on September 13th on How to Run Better, More Productive Meetings. [Click here to learn more and register.](#)

Non-profit organizations play a critical role in our lives and in the North Shore economy. A 2005 Mass, Inc. study reported that non-profits in Massachusetts have more than \$137 billion in assets. The Enterprise Center then conducted its own research to determine the needs of nonprofits on the North Shore of Massachusetts.

One of the key findings was that, while nonprofits do have some unique needs, they also want and need business training. Non-profits today are under tremendous pressure to demonstrate that they are well run and use funds effectively. Grant makers want to see “capacity-building” programs that will enable the recipient organization to become more financially independent. Non-profits are expected to be run like any business, and they need the appropriate business skills to do so. In the face of fierce competition for donations, they also need to be savvy fundraisers.

Our goal is to help non-profit organizations operate more efficiently and effectively. We encourage attendees to register for general business skill programs as well as those specifically for non-profits.

For more information about our non-profit track, contact Laura Swanson at lswanson@enterprisectr.org.

[Click here](#) to read the Enterprise Center’s Non-Profit Initiative Research Report.

Meetings & Events, Etc.

- Thursday, September 13, 2012 – Salem HOPE Autumn Meeting – Morgan Memorial Goodwill Industries
- Thursday, December 13, 2012 – Salem HOPE Winter Meeting – North Shore Community Development Coalition
- Thursday, March 14, 2013, 9:00am – Salem HOPE Summer Meeting – North Shore Career Center
- Thursday, June 13, 2013, 9:00am – Salem HOPE Summer Meeting – Seeking host agency

Please also check the City of Salem's [Meetings Calendar](#) and [Events Calendar](#), as well as the [Destination, Culture, Activities & Events](#) page. For additional workshops for businesses and non-profits, go to the [Enterprise Center at Salem State University](#).

www.salem.com has [links to social service agencies](#), as well as information on [housing programs](#) and [foreclosure prevention and legal resources](#).

What is Salem H.O.P.E. ?

Salem H.O.P.E. is a networking group of human service agencies that provide programs and services to Salem residents. It is a free forum for agencies to learn about the services being provided by other agencies in order to fill in gaps, coordinate efforts and avoid the duplication of services. All human service agency representatives are welcome to attend the quarterly breakfast meetings held at rotating locations.

We need your announcements, notices and articles for this newsletter. Share your resources; advertise a job opening; seek out agencies to collaborate on a grant application; announce new programs; publicize your events, etc. Please e-mail your submissions or requests to be added to the newsletter e-mail distribution list to jguy@salem.com. Newsletter printed four times per year. However, information that needs to be disseminated in a more timely manner will be forwarded to the listserv upon receipt.

The Salem H.O.P.E. Newsletter is prepared and distributed by Jane Guy of the Department of Planning & Community Development of the City of Salem, Kimberley Driscoll, Mayor.
